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eLICENSING User Guide for Independent GDN Licenses

October, 2017





About the eLICENSING User Guide for Independent GDN Licenses

This User Guide describes the types of Independent GDN licenses and how to apply for one using the eLICENSING system. Your organization (business entity or yourself) must be registered for an eLICENSING account to get the appropriate credentials to log in and use eLICENSING.

Prerequisite information (such as how to register and log into the eLICENSING system) is explained in the eLICENSING Quick Start Guide, which you should read before applying for a license.

An Introduction to the eLICENSING System Guide describes the eLICENSING system.

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1 Independent Dealer GDN Licenses

A person or business entity must have an independent dealer GDN license to buy, sell, or exchange:

- Used motor vehicles at a dealership (or multiple dealerships in the same city)
- Used motorcycles at a dealership (or multiple dealerships in the same city)
- Used non-motorized travel trailers at a dealership (or multiple dealerships in the same city)

Note: TxDMV does not license mobile homes. Inquiries should be directed to the Texas Department of Housing and Community Affairs.

- New or used utility trailers or semi-trailers at a dealership (or multiple dealerships in the same city)
- New or used mobility vehicles for the transport of disabled passengers at a dealership (or multiple dealerships in the same city)
- Wholesale vehicles to other licensed dealers.
- Wholesale vehicles by bid to licensed dealers by at a bona fide auction at a permanent location

Each type of vehicle listed above requires its own GDN license.

Note: Some types of dealer licenses (such as Franchised Dealers who sell new vehicles and Salvage Agent Licenses who sell non-repairable vehicles) include selecting an existing GDN or applying for the GDN as part of the application process for that license type. Other dealer applicants may be required to obtain an additional license before they apply for their GDN license (such as mobility vehicle dealers who must have a Converter License to associate with the IMMV GDN).

1.1 License Term

GDN licenses are generally issued for terms of 2 years and can be renewed for subsequent 2-year terms.

1.2 License and Metal Dealer License Plate Fees

You must pay the license, plate, and processing fees in the eLICENSING system (although you may notice that Texas.gov actually handles the payment).





1.2.1License Fees

The fee for a new GDN license is \$700.00 for each license category (independent motor vehicle dealer, IMMV, and so on) for which an application is submitted.

1.2.2Metal Dealer License Plate Fees

While applying for the GDN, you can request metal dealer license plates that are valid during the term of the license. You can renew the plates when you renew your license.

The fee per plate is \$90.00.

The number of metal dealer plates allowed depends on the type of GDN license category being applied for. Most independent dealers can request 1 or 2 plates while wholesale dealers are allowed to request only 1 plate.

Wholesale auction license holders do not request metal dealer plates because they have no inventory.

1.2.3 Forms of Payment Accepted

You can use a credit card or electronic check (eCheck) to pay your fees. In addition to the application fees, different convenience processing fees are charged when paying by credit or debit card or when paying by electronic check (eCheck) transactions. These fees are based on the amount of purchase and are displayed on the Payment page.

1.3 GDN License Numbers

Independent GDN license numbers are strings of numbers and letters that start with the letter P and are referred to as the P Number. Some strings end with specific letters.

Туре	Starts With	Ends with	Example
Motor Vehicle Dealer GDN	Р	N/A	P123456
Motorcycle Dealer GDN	Р	N/A	P345678
Travel Trailer Dealer GDN	Р	Х	P123456X
Trailer Semi-Trailer Dealer GDN	Р	Х	P789123X
IMMV Dealer GDN	Р	M	P123456M
Wholesale Dealer GDN	Р	W	P123456W
Wholesale Auction Dealer GDN	Р	Α	P123456A





2 Independent GDN License Types

The various types of Independent GDN licenses are described in the following sections.

2.1 Independent Motor Vehicle Dealer GDN License

An independent motor vehicle dealer refers to a person or business entity who buys, sells, or exchanges more than 5 motor vehicles titled and registered in their name in a calendar year (January through December) from a permanent location; or who sells a single vehicle that is not titled and registered in their name.

The term motor vehicle refers to:

- Cars
- Trucks
- Vans
- Buses
- All-terrain vehicles (ATVs)
- Recreational off-road vehicles (ROVs)
- Motor homes (RVs)
- Ambulances
- Fire-fighting vehicles (fire trucks)

Note: TxDMV does not license mobile homes. Inquiries should be directed to the Texas Department of Housing and Community Affairs.

2.2 Independent Motorcycle Dealer GDN License

An independent motorcycle dealer refers to a person or business entity who buys, sells, or exchanges more than 5 used motorcycles titled and registered in their name in a calendar year (January through December) from a permanent location; or who sells a single used motorcycle that is not titled and registered in their name. Refer to Tex. Transp. Code § 503.001(4) at the www.txdmv.gov/statutes-and-rules website.

The term **motorcycle** refers to the traditional two or three wheeled motorcycle vehicle. It also includes motor scooters, all-terrain vehicles (ATVs), and recreational off-road vehicles (ROVs).





2.3 Independent Travel Trailer GDN License

An independent travel trailer dealer refers to a person or business entity who buys, sells, or exchanges more than 5 used non-motorized travel trailers titled and registered in their name in a calendar year (January through December) from a permanent location; or who sells a single used non-motorized travel trailer that is not titled and registered in their name.

The term **non-motorized travel trailer** refers to a trailer designed for living quarters and for carrying people or property. The following are examples of non-motorized travel trailers.



For the complete definition and examples, refer to Tex. Transp. Code § 501.002(3) on the www.txdmv.gov/statutes-and-rules website.

2.4 Independent Trailer/Semi-Trailer GDN License

An independent trailer/semi-trailer dealer refers to a person or business entity who buys, sells, or exchanges more than 5 new or used trailers and semi-trailers titled and registered in their name in a calendar year (January through December) from a permanent location; or who sells a single used trailer/semi-trailer that is not titled and registered in their name.

The term **trailer** refers to a vehicle without motive power that is designed and used to carry its load on its own structure or a pulling unit drawn by a motor vehicle by a tongue fixed to a front axle (such as a camper trailer, double-bottom trailer, farm trailer, house-moving dolly, house trailer, Park Model trailer, rental trailer, token trailer, and utility trailer).

The term **semi-trailer** refers to a vehicle designed and used with a motor vehicle to carry its load as part of the weight of the vehicle and its load rests on or is carried by another vehicle (such as a farm trailer, token trailer, or Twin Twenties). This contrasts with a trailer where the load rests on or is carried wholly on its own structure.





The following are examples of trailers and semi-trailers.

















For the complete definition and examples, refer to Tex. Transp. Code § 501.002(3) on the www.txdmv.gov/statutes-and-rules website.

2.5 Independent Mobility Motor Vehicle (IMMV) GDN License

An independent mobility motor vehicle (IMMV) dealer refers to a person or business entity who buys, sells, or exchanges more than five mobility motor vehicles titled and registered in their name in a calendar year (January through December) from a permanent location; or who sells a single vehicle that is not titled and registered in their name.





The term **mobility motor vehicle** refers to a motor vehicle designed and equipped to transport a person with a disability. The vehicle must have a permanently lowered floor or raised ceiling, and includes a wheel chair lift, ramp, or system to secure a wheelchair while driving.

IMMV dealers are required to have an active:

- Converter License that can be associated with the IMMV GDN
- Welder's certification (or employ an approved subcontractor that holds a certificate) that complies with the standards of the American Welding Society Sections D1.1 and D1.3 if structural work will be done
- Garage keeper's insurance policy of at least \$50,000 and a products-completed operations insurance policy of at least \$1 million per occurrence and in the aggregate

And required to meet the following requirements:

- Currently possess a Converter License from TxDMV. Note that you must enter the current Converter License Number in the application.
- Will be engaged in the business of buying, selling, or exchanging mobility motor vehicles and servicing or repairing the devices installed on mobility motor vehicles at an established and permanent place of business in this state
- Are certified by the manufacturer of each mobility device that the dealer installs if the manufacturer offers that certification
- Will maintain written records, as required by Texas Occupations Code Chapter 2301, Texas Transportation Code Chapter 503, and the rules promulgated thereunder, until at least the third anniversary of the date that adaptive work is performed
- Agree to comply with Government Code Chapter 469, which has the purpose of eliminating unnecessary barriers encountered by persons with disabilities
- Will maintain a garage keeper's insurance policy in an amount of at least \$50,000 and a products-completed operations insurance policy in an amount of at least \$1 million per occurrence and in the aggregate
- Hold a welder's certification, or have an approved subcontractor that holds a certificate, that complies with the standards of the American Welding Society Sections D1.1 and D1.3, if you or subcontractor will perform any structural modifications
- Are registered with the National Highway Traffic and Safety Administration





These requirements are displayed in the license application for you to affirm that you meet them. If you cannot truthfully respond affirmatively to these requirements, the system will prevent you from moving forward with your application.

2.6 Independent Wholesale Dealer GDN License

An independent wholesale dealer refers to a person or business entity that buys or sells used motor vehicles, motorcycles, and travel trailers or new and used trailers/semitrailers to other dealers licensed to sell that type of vehicle from at a permanent location.

The term **wholesale** refers to selling a quantity of vehicles to another business instead of individuals.

Wholesale dealers can sell only to other licensed dealers – not to the general retail public.

2.7 Independent Wholesale Motor Vehicle Auction GDN License

An independent wholesale motor vehicle auction dealer refers to a person who offers vehicles for sale by bid to licensed dealers at a bona fide auction with a permanent location.

The term **wholesale auction** refers to selling a quantity of vehicles by bid to another business instead of individuals. This license is required to **hold** an auction, not attend one.

Wholesale motor vehicle auction GDN holders cannot sell to the public (at retail).





3 Independent GDN Licensing Requirements

Dealerships must comply with certain requirements such as acquiring a motor vehicle surety bond as well as having adequate signage and appropriate dealership office and display spaces. If not a sole proprietorship or general partnership, the business must be registered with the Texas Secretary of State and you must have that SOS number.

Throughout the application process, you must answer questions regarding these requirements and may be required or requested to provide an explanation or proof of the answer given (like uploading a copy of a photo driver license of each owner or the SOS filing certificate).

3.1 Proof of Owner Identities Requirement

Proof of identification will be required for each owner, officer, or general partner listed.

Acceptable identification includes a copy of a **current**:

- State issued driver license (from any state)
- State issued identification card (from any state)
- U.S. passport
- U.S. Armed Forces Identification
- Teaxs concealed handgun license

3.2 Motor Vehicle Surety Bond Requirement

Most dealers are required to obtain a \$25,000 motor vehicle dealer surety bond, which is like an insurance policy for the dealer's customers and is the only acceptable form of security.

The surety bond is required for:

- Motor vehicle dealers
- Motorcycle dealers
- Mobility motor vehicle (IMMV) dealers
- Wholesale only dealers
- Wholesale motor vehicle auctions

Note: A separate bond is required for each GDN category that a dealer applies for.





The bond is not required for independent travel trailer and trailer/semi-trailer GDN licenses.

The surety bond may be obtained from an insurance company or bonding company licensed to sell motor vehicle dealer surety bonds in the state of Texas.

Note: To locate a bonding company, the dealership can visit the Texas Department of Insurance Bond Resources page or through an Internet search.

A copy of the bond must be uploaded as instructed in the application process.

3.2.1Surety Bond Content

All information on the bond must exactly match the information on the application. This includes the:

- Business name. Examples include:
 - Sole Proprietor: John Doe DBA John Doe Motors
 - Partnership: John Doe and Jane Doe DBA Doe Motors (all partners listed)
 - Corporation with no DBA: John Doe, Inc.
 - Corporation with a DBA: John Doe, Inc., DBA John Doe Motors
- Physical address (street number and name, suite number, city, state, and ZIP Code). If a single GDN is issued for multiple locations, all physical addresses must be reflected on the bond.
- Effective dates that are equal to the license term.

The bond must be signed and dated by the owner/principal of the dealership and by an authorized agent for the bonding company ("Attorney in Fact").

3.2.2Surety Bond Terms

The bond must be valid for the term of the license (2 years).

The bond must begin on the first day of the month and **expire on the last day of the month**, two years later. The expiration month will always be the month prior to the start date (for example, 9/1/15 through 8/31/17 or 1/1/15 through 12/31/16).





3.2.3Surety Bond Errors

Misspellings and typographic errors will invalidate the bond document, however they can be corrected with a rider and a power of attorney.

If there are any errors on the bond, contact the bonding company or bonding agent to get a rider to correct the errors. Making changes on the document itself will invalidate it.

TxDMV will not accept a rider with an "obligee" or "in favor of" listing TxDMV. You may use a variation of "Unknown Third Party" or "Person Who Claims a Judgment".

3.3 SOS Certificate of Business Filing Requirement

Dealers (other than Sole Proprietors and General Partnerships) must have a Certificate of Formation or Registration that they filed with the Texas Secretary of State when they registered or formed their business entity. You must have access to a copy of this certificate to upload it.

Depending on the type of business entity or when the certificate was issued, the certificate may also be referred to as:

- Certificate of Organization
- Certificate of Incorporation
- Certificate of Partnership

If the business entity was formed out of state, upload a copy of the Certificate of Authority issued by the Texas Secretary of State.

3.4 Temporary Tags (eTAG) for Buyers Requirement

Dealers must have access to temporary tags (eTAG) so they can issue them to initial buyers and supplemental buyers for each type of vehicle they are licensed to sell. eTAG must also be available for emergencies and when the Internet access is unavailable.

Texas law requires dealers to issue one temporary buyer's tag to a person who buys a vehicle.





3.5 Dealership Office Requirements

Dealers are required to lease or own the property listed as the physical address (or licensed location) of their dealership and must follow certain requirements.

Proof of occupancy is not always required but may be requested during the application process. If the licensed location is:

- Owned by the business owner, the proof of occupancy is a copy of the property deed. If the property owner name does not match the legal business name, a lease is required.
- Being leased from a property owner, the proof of occupancy is a copy of the lease document between the property owner (lessor) and the owner of the dealership (lessee). The lease must show:
 - Name/signature of the lessor;
 - Name/signature of the lessee (in the business name, not the DBA);
 - Physical address of the leased property; and
 - The lease term, which cannot expire before the license.)
- Being sublet by the lessee to another dealership, the proof of occupancy is a copy of the sublease and written permission from the lessors.

Note: An independent (retail) dealer and a wholesale dealer cannot be located in the same business structure.

3.5.1 Sharing Space with Other Dealers

Dealers may share office space with other dealers with the following restrictions:

- No more than four independent (retail) dealers can be located in the same business structure. For example, only four independent dealers may occupy the physical address at 4000 Jackson Avenue.
- No more than eight wholesale dealers can be located in the same business structure.

An application will not be approved if MVD records show the maximum number of dealers are already at the location.

Note: The system automatically updates this information if any of the dealers have applied to amend the location on their license or have submitted a request to close their dealership.





3.5.2Office Structure

Dealers must have an office structure located in a building with connecting exterior walls on all sides and must comply with applicable zoning ordinances and deed restrictions.

The office may be in a portable-type structure or trailer only if the structure meets the listed requirements and is not readily moveable (that is, it cannot have wheels). The undercarriage should be skirted, which means that framing has been placed around the bottom of the structure where the wheels have been removed (called a skirt).

The office cannot be located within an apartment house, hotel, motel, or rooming house. If the office is located at a private residence, it must be completely separate from the actual residence and must meet the zoning requirements from that city/county.

3.5.3Office Equipment

At a minimum, the dealership business office must include a desk with at least 2 chairs. It must have a working telephone and Internet access.

If a dealer shares their location with another business, the dealer must have their own office area. For example, if a dealer shares their dealership location with a gas station, the dealer cannot use the gas station's office equipment to conduct dealership business and have a designated area of their own.

3.6 Display Area Requirement

The dealer display area must be:

- Located in a building or outside at the dealer's physical address
- Large enough to hold at least five spaces for the types of vehicles sold (for example, a dealer selling 18-wheeler trucks must have display area big enough to hold at least five 18-wheelers.)
- Lighted sufficiently so that customers can inspect the vehicles

The display area cannot be located on a right-of-way unless the dealer has written permission from the city, county, or state.

Wholesale dealers are not required to have a display area.





3.6.1 Sharing a Display Area

Space must be reserved specifically for the dealer's inventory and cannot be shared or intermingled with another business or dealer's display area, a public parking area, or a driveway to the dealership business office.

If the display area is shared with another dealership or business, the display area must be separated from the parking area of any other dealer or business by a material object or barricade that cannot be readily moved by an individual. Temporary barricades are not acceptable.

3.6.2Display Area for Dealer with a Salvage Dealer License

If the dealer also holds a salvage dealer license, each salvage vehicle must be clearly marked with a sign indicating it is a salvage vehicle (for example, by putting a sign in the window of the salvage vehicle.)

Note: This does not apply to a salvage pool operator because they are only licensed to sell salvage vehicles at auction.

3.7 Signage Requirement

Retail dealers must clearly display a permanent sign with their business name or DBA in letters at least 6 inches in height. The sign may omit the entity type identifiers, such as Inc., LLC, LP, and so on.

Wholesale dealerships located in an office building with other businesses where an outside sign is not permitted by the landlord must have a sign with the business name or DBA in letters at least 2 inches in height permanently mounted on or beside the main door to the dealer's office. The sign does not need to be readable from the road.

A temporary sign or banner may be used if the dealer can show proof that a permanent sign that meets the requirements has been ordered.





3.8 Hours of Operation Requirement

Dealers must maintain certain hours and post the business hours of operation at the main office entrance. Dealers may choose their own open work hours within the 24-hour period of a day (for example, 5 p.m. to 9 p.m.), however:

- Retail dealers are required to be open at least 4 consecutive hours a day and 4 days each week.
- Wholesale dealers are required to be open at least 2 consecutive hours a day and 2 days each week.

3.8.1 Blue Law for Saturday and Sunday Operations

A dealer cannot sell vehicles on both Saturday and Sunday. A dealer may choose only one of those days to be open. (Texas Transportation Code §§ 728.001 and 728.002)

This law does not apply to the travel trailer and trailer/semi-trailer license categories – they can sell all 7 days. If the dealer has licenses to sell both motor vehicles and travel trailers, they can sell the travel trailers every day but they can only sell motor vehicles one of the weekend days.

3.8.2 Mandatory Assistance during Certain Hours

Regardless of business hours, the dealer's telephone must be answered from 8 a.m. to 5 p.m. weekdays by a bona fide employee, answering service, or answering machine.

3.8.3Away from the Office

The owner or a bona fide employee must be at the dealership office during the posted business hours.

If the owner or a bona fide employee is not available to conduct business during the dealer's posted business hours, due to special circumstances or emergencies, a separate sign must be posted indicating the date and time the dealer will resume operations.

A dealer is not required to notify the agency of changes to hours of operation.





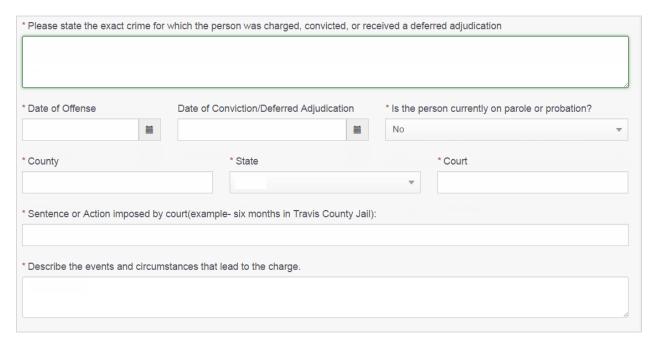
4 Gathering Information for the GDN License Application

You must have the following information available to complete a license application:

- The filing number with the Texas Secretary of State when the business entity registered (SOS number)
- The employer identification number (EIN) of the business or the owner social security number
- The numbers of previous GDN licenses the individuals or business entity may possess or have possessed in the past
- The number of the \$25,000 motor vehicle dealer surety bond, the name of the issuing company, and the effective and expiration dates of the bond.
- The number of your Converter License if applying for an IMMV GDN License
- Files containing scanned copies of official documents containing the:
 - Assumed Name Certificate for each DBA
 - Driver licenses (or passport, official identification cards, and so on)
 - Motor Vehicle Surety Bond (must be signed and dated by owner)
 - Power of Attorney information for working with the surety bond
 - Certificate of Incorporation, Registration, or Formation filed with the Texas Secretary of State
- Lease or deed to the dealership property (only provide if requested) Facts of the
 criminal history of anyone associated with the dealership (officer, partner, trustee, or
 other representative capacity) that has ever been arrested, been convicted, received
 deferred adjudication, or been court martialed, or has any of these actions currently
 pending, to fill out certain information as shown below for each person and each
 offense.







 Files containing scanned copies of court papers that back up the adjudication, dismissal, or decision made in each criminal matter.





5 Applying for an Independent GDN License

The Independent GDN license application has several web pages that require you to type in information and make selections. All 7 types of Independent GDN licenses use the same basic application but some (like the Mobility Motor Vehicle and Wholesale Dealer) have extra information required, which is noted in the following steps.

Depending on the information entered and the selections made, you will be required to upload files containing related documents when prompted or on the Attachments page.

IMPORTANT: All of the answers and requirements to obtain the dealer license must be kept in place for the entire term of the license. For example, you cannot answer in the affirmative that the dealership has a permanent sign and then remove the sign once the application is approved.

If you must exit the application process before completing the application, you can save all of the information to date and then access the saved application and pick up where you left off. Refer to the section about Accessing Your Saved License Applications on page 73.

5.1 Getting Started

Before you can begin, you must be registered in eLICENSING with an organization account and at least one user account who is referred to as the eLICENSING Administrator. For registration and account information, refer to the eLICENSING Quick Start Guide.

Note: If you/your company are existing TxDMV license holders and you are the eLICENSING administrator, you may already be registered. TxDMV eLICENSING will have sent you 3 emails with your user name, password, and link to the eLICENSING login page.

To get started, you must log into your account in eLICENSING and then select your intent to apply for a new license, and associate your company with the license as an organization.

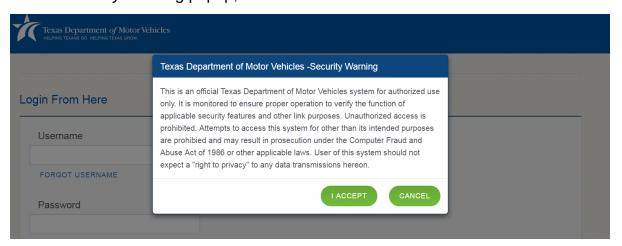




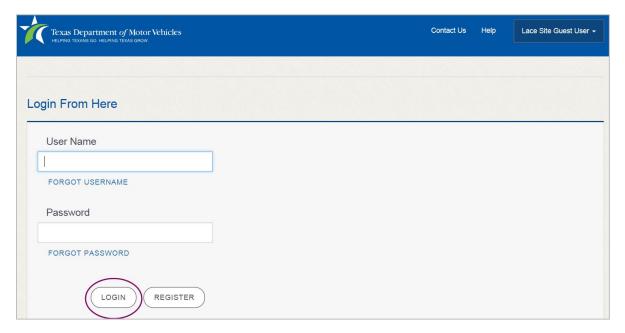
1. Access eLICENSING using the link from your emails from TxDMV with your eLICENSING login credentials and the link to the eLICENSING login page.

Note: You can also display the www.txdmv.gov/dealers page and click the button to display the eLICENSING login page.

2. On the Security Warning popup, click the I ACCEPT button.



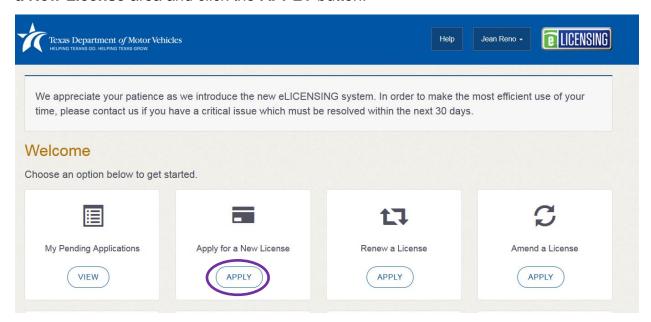
- 3. On the Login page:
 - a. Type in your **User Name**.
 - b. Type in your Password.
 - c. Click the LOGIN button.



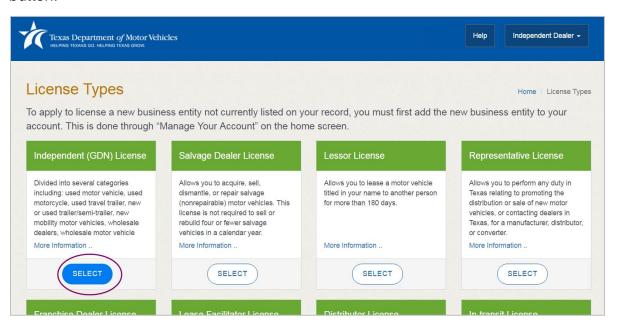




4. On the *Welcome* page displayed after logging into the account, locate the **Apply for** a **New License** area and click the **APPLY** button.



5. On the *License Type* page, locate the **GDN License** area and click its **SELECT** button.



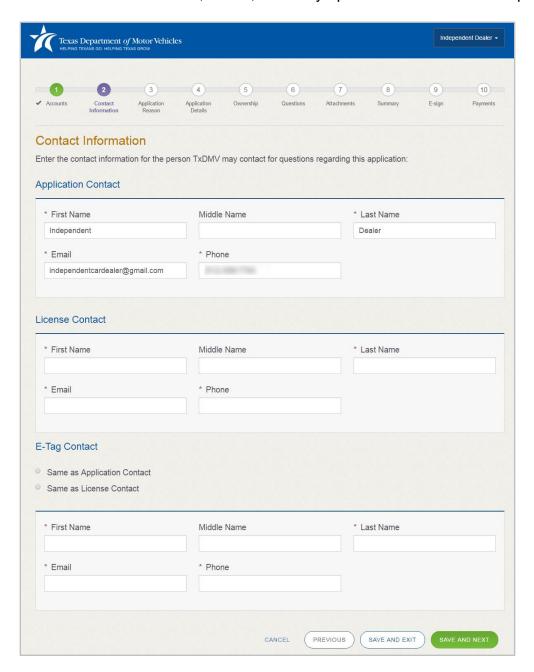




6. On the *Organizations* page, select the organization name used to register this dealership and then click the **SAVE AND NEXT** button.

5.2 Contact Information

On the *Contacts* page, you will identify the people that MVD can contact for information about the license information, status, and daily operations of the dealership.







- 1. For **Application Contact**, the system automatically enters the information for the user who is logged in as the person who MVD can speak with about the details of the application and its status. Note that you can optionally change it.
- 2. For **License Contact**, type in the name, email address, and telephone number for the person who MVD and CRD can speak with about the licensing file and daily operations of the business. This person can also speak about the status of the application.

Note: The license contact may be a different person than the application contact who is handling the application details through the approval.

- 3. For **eTAG Contact**, click one of the checkboxes to automatically fill in the name, email address, and telephone number (or type in a completely new information) for the person who MVD and CRD can speak with about the temporary tags issued to vehicle buyers.
- 4. Click the **SAVE AND NEXT** button to continue.

Note that you can update this contact information during the license term using the Change General License Information or Amend License.

5.3 Application Reason

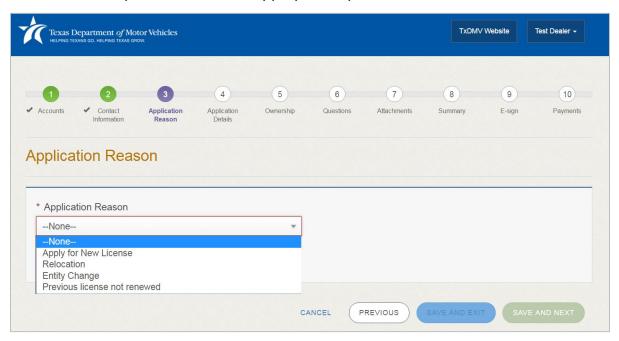
You are required to select a reason for this application from the following options:

- Apply for new license
- Relocation (if the dealership is moving to a new address in a different city)
- Entity change (such as changing from a sole proprietorship to a general partnership)
- Previous license was not renewed





- 1. On the Application Reason page:
 - a. From the dropdown, select the appropriate option.

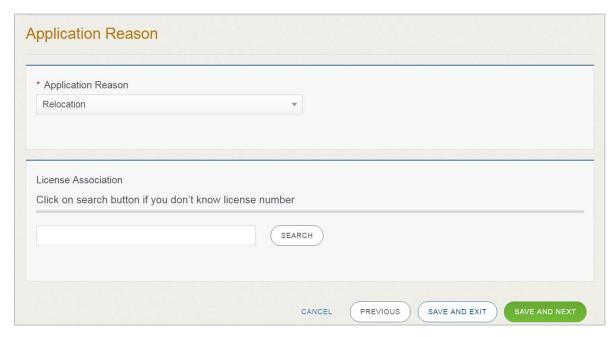


If you selected the:

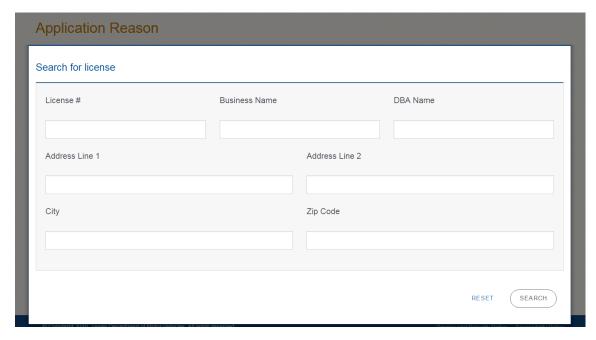
- Apply for New License, click the SAVE AND NEXT button and skip to the next section about the application details on page 23.
- Relocation, Entity Change or Previous License Not Renewed options, for License Association, type in the existing license number or if you do not know this number:
- 2. Click the **SEARCH** button.







3. On the *License Search* popup, fill in the information you know and click the **SEARCH** button.



- 4. From the search results displayed, select the appropriate license.
- 5. Back on the *Application Reason* page, click the **SAVE AND NEXT** button.

5.4 Application Details

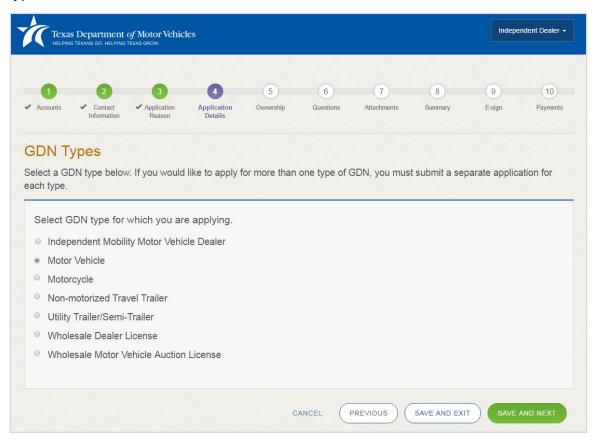
The Application Details information is spread across several web pages.





5.4.1Selecting the GDN License Type

1. On the *GDN Types* page, select the type of GDN being applied for from the list of types.



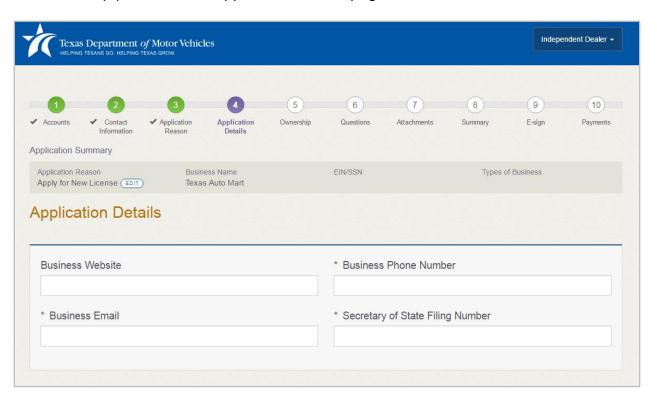
2. Click the SAVE AND NEXT button.





5.4.2Business Details

1. On the top portion of the *Application Details* page:



- a. For **Business Website**, optionally enter the web address (URL) of the dealership website that the public may view.
- b. For **Business Phone Number**, type the business telephone at which telephone calls will be answered.

If a dealer shares their dealership location with:

- Multiple dealers, each dealer must have a separate telephone number and listing.
- Another business they own (same business name or DBA), the dealer can use
 the same telephone number and listing. For example, Pat Smith owns a used car
 dealership AND a gas station. It is acceptable to use the same phone number for
 both.
- Another business they do not own or own with a separate DBA, the dealer must have a separate telephone number and listing. For example, if Pat Smith owns the used car dealership but operates it within the same location as the PSmith, Inc. gas station, the dealership must have its own separate number.





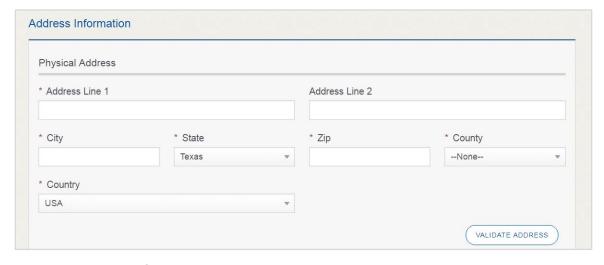
- c. For **Business Email Address**, type the email address at which the business will receive emails.
- d. For Secretary of State Filing Number, (also known as the SOS number) type in the filing number issued by the Secretary of State when the dealership business was established.

Note: If you do not know this information:

- 1. Go to the bottom of the page and click the **PREVIOUS** button and then click the **SAVE AND EXIT** button to save all information entered to date.
- 2. After retrieving this information, display the *Welcome* page, locate the **My Applications** section, and click its **VIEW** button.
- 3. On the My Accounts page, locate this application in the list and click it open.
- 4. On the page displayed, click the **SAVE AND NEXT** button to display the page where you left off and then enter the appropriate information.

5.4.3Physical Address ("The Licensed Location")

 On the next section of the page, type in the physical address information for the dealership, which is commonly referred to as the dealer's licensed location. You cannot conduct business from any other locations unless you are licensed for those locations as well.



- a. For **Address Line 1**, type in the street number and name where the dealership will be located.
- b. For **Address Line 2**, optionally type in the additional street information, such as the suite number.





- c. For **City**, type in the name of the city.
- d. For **State**, select the name of the state from the dropdown list.
- e. For **Zip**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown list.
- g. For **Country**, leave USA or select the appropriate option from the dropdown list.
- h. Click the VALIDATE ADDRESS button.

If the system cannot validate the mailing address as one recognized by the United States Postal Service (USPS) capable of receiving postal mail, you will be prompted to upload a file of a scanned statement by the USPS confirming the address is deliverable later in the process. You may also be asked to provide a statement from the county or city 911 addressing if the physical address is also not validated.

5.4.4Assumed Names (DBAs)

On the next section of the page, type in an assumed name under which the dealership will do business, if any.

The term **assumed name** is a name under which the business also operates in addition to the legal business name. This is also referred to as a DBA, which stands for "doing business as".

The assumed name entered must exactly match the DBA as registered with the appropriate filing authority. The eLICENSING system will verify that the assumed name entered for LPs, LLPs, LLCs, and Corporations is registered with the Secretary of State.

For example, John Doe is sole proprietor of a business that John named Doe Auto Sales. John can put Doe Auto Sales on the sign outside the dealership but the legal business name is John Doe.

If the business is a Sole Proprietorship or a General Partnership that conducts business under an assumed name, you will provide proof of the Assumed Name Certificate by uploading (on the Attachments page) a file-stamped copy of the assumed name certificate filed with the **office of the county clerk** in the county where the dealership will be located.

For other business entities (LP, LLP, LLC, and Inc.), you will provide proof of Assumed Name Certificates by uploading (on the Attachments page) a file-stamped copy of the





assumed name certificate filed with the Texas Secretary of State. Note that they do not need the certificate they filed with the county.

A dealer is not required to have an assumed name or DBA. It is rare, but the owner may choose to operate only under their legal business name. This means that the sole proprietor will apply as John Doe, put only "John Doe" on the business sign, the surety bond, and all legal documents. Any deviation from "John Doe" is considered an assumed name (DBA). If the dealer deviates at all from the business (legal) name, they are required to file an assumed name certificate with the office of the county clerk in the county in which the dealership is located and must upload their assumed name certificate into eLICENSING.

Reminder: Dealers cannot use the words "Lease" or "Leasing" in a DBA unless licensed as a Lessor or Lease Facilitator or applying for the leasing license. Retail dealers cannot use the word "Wholesale" in their DBA.

1. In the **Assumed Names (DBAs)** field, type in an appropriate name.



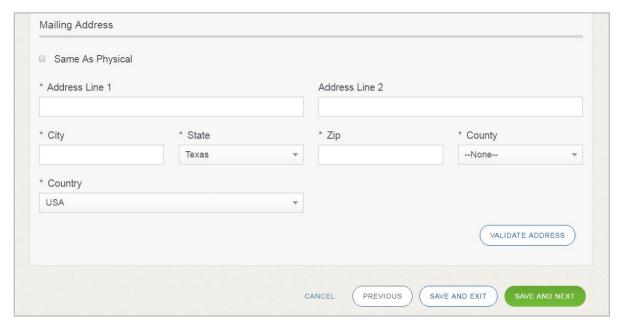
2. To add another one, click the ADD ANOTHER DBA button and fill in the field.

5.4.5Mailing Address

1. On the last section of the page, provide the address at which the US postal service can deliver mail. If the mailing address is the same as the physical address click the box next to "Same As Physical". If it is different than the physical you will need to type in the address. If the mailing address is out of state, the license and any dealer plates will be mailed to the physical address in Texas or an alternate in-state mailing address, if one is provided.







- a. For Address Line 1, type in the street number and name where mail can be delivered.
- b. For **Address Line 2**, optionally type in the additional street information, such as the suite number.
- c. For **City**, type in the name of the city.
- d. For **State**, select the name of the state from the dropdown list.
- e. For **Zip**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown list.
- g. For **Country**, leave USA or select the appropriate option from the dropdown list.
- h. Click the VALIDATE ADDRESS button.

If the system cannot validate the mailing address as one recognized by the United States Postal Service (USPS) capable of receiving postal mail, you will be prompted to upload a file of a scanned statement by the USPS confirming the address is deliverable later in the process. You may also be asked to provide a statement from the county or city 911 addressing if the physical address is also not validated.



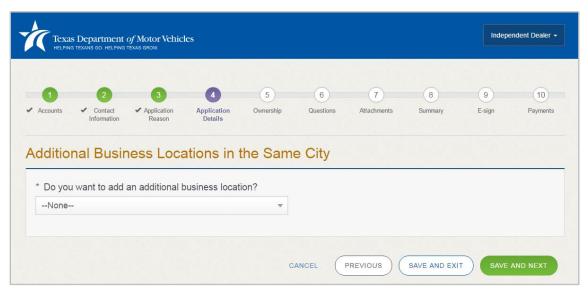


5.4.6Additional/Supplemental Locations

On the *Additional Business Locations in the Same City* page, you can select to include additional locations if the supplemental locations are located within the same city.

If an additional location is in (or will be in) a different city or is for a different license category, the dealer must submit a new application for a separate license.

1. Click the appropriate option.

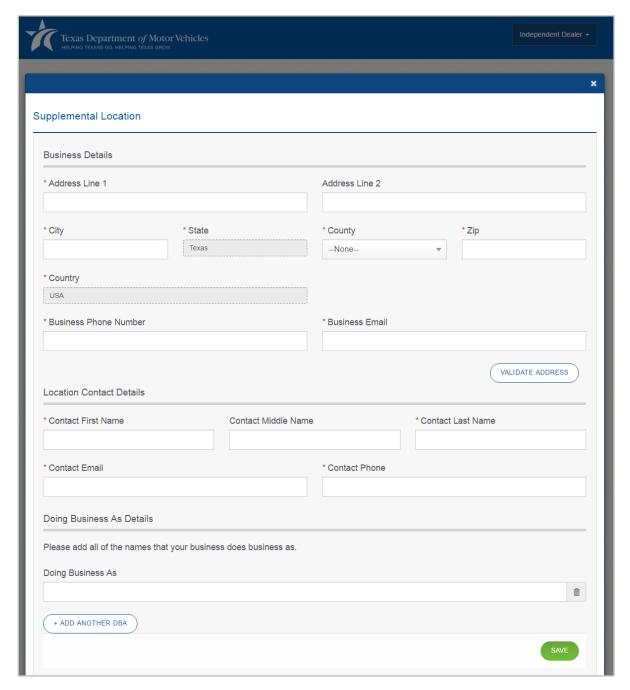


If you select the:

- NO response, you can click the SAVE AND NEXT button to continue.
- YES response, the Supplemental Location popup displays.







2. In the Business Details section:

- a. For **Address Line 1**, type in the street number and name of the additional physical location.
- b. For **Address Line 2**, optionally type in the additional street information, such as the suite number.
- c. For City, type in the name of the city.
- d. For State, leave Texas selected.





- e. For **Zip**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown list.
- g. For **Country**, leave USA or select the appropriate option from the dropdown list.
- h. For **Business Phone Number**, type the telephone number where business calls will be answered.
- i. For **Business Email**, type the email address where email messages will be accepted and answered.
- 3. Click the VALIDATE ADDRESS button. If the system cannot validate the mailing address as one recognized by the United States Postal Service (USPS) capable of receiving postal mail, you will be prompted to upload a file of a scanned statement by the USPS confirming the address is deliverable later in the process. You may also be asked to provide a statement from the county or city 911 addressing if the physical address is also not validated.
- 4. In the Location Contact Details section:
 - a. For **Contact First Name**, type the first name of the contact for this location.
 - b. For **Contact Middle Name**, optionally type the middle name (or the maiden name) of the contact for this location.
 - c. For **Contact Last Name**, type the last name of the contact for this location.
 - d. For **Contact Email**, type the email address at which contact for this location will receive and respond to email messages.
 - e. For **Contact Phone**, type the telephone number at which the contact for this location will receive and respond to calls.
- 5. In the **Doing Business As** section, for **Doing Business As**, enter the assumed name under which the company also operates under (if any).

Note: If appropriate, click the + ADD ANOTHER DBA button for each assumed name.

- 6. Click the **SAVE** button to continue.
- 7. Back on the *Additional Business Locations* page, click the **SAVE AND NEXT** button to continue.

5.4.7 Dealer Plates

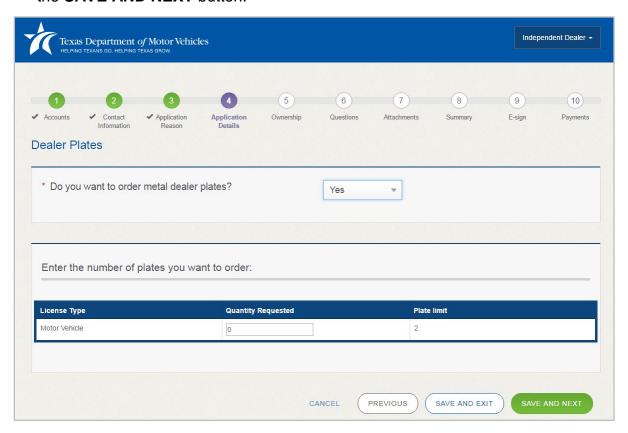
On the *Dealer Plates* page, you can choose to order metal dealer plates and specify the number ordered.





The fee is \$90 per metal plate.

- 1. In the drop-down, select the appropriate option.
 - If you select the:
 - NO response, then you can click the SAVE AND NEXT button to continue.
 - YES response, enter the number of plates in the area displayed and then click the SAVE AND NEXT button.



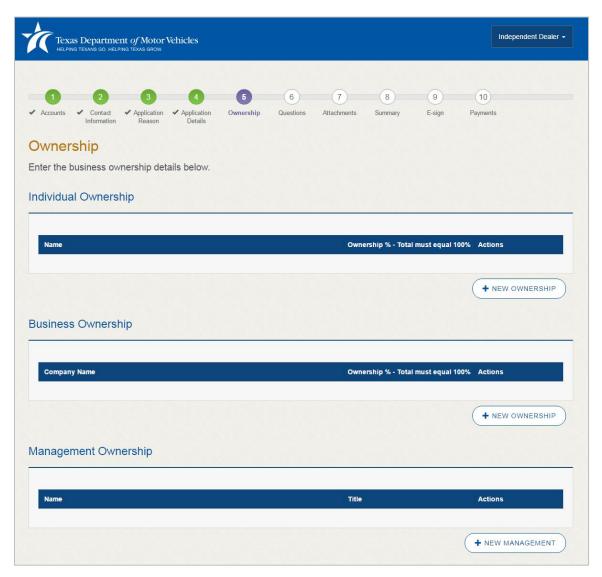
5.5 Ownership Information

The Ownership information is spread across several web pages.

On the Ownership page, your will enter information about all individuals or business entities with direct ownership interest in the business.







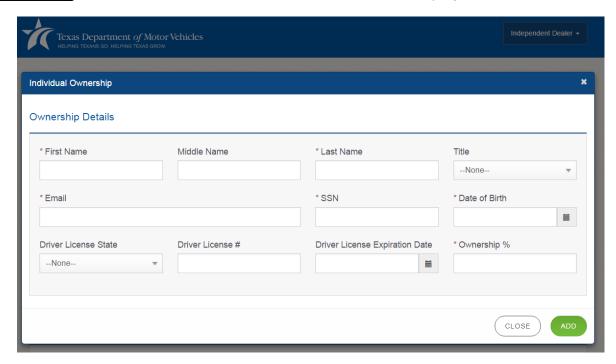
5.5.1Individual Ownership (Sole Proprietors/General Partnerships)

If the dealership is owned by one person or a general partnership, you must provide personal information about the sole proprietor or for all partners in a general partnership.

1. On the *Ownership* page, click the **NEW OWNERSHIP** button under the **Individual Ownership** section.







- 2. On the Individual Ownership popup for a:
 - Sole proprietorship:
 - a. For **First Name** and **Last Name**, type in the legal name of the proprietor.
 - b. For **Title**, select the job title the proprietor prefers from the drop-down.
 - c. For **Email**, type in the email address where the proprietor receives and responds to email messages.
 - d. For **SSN**, type in the 9 number Social Security Number issued to the proprietor.
 - e. For **Date of Birth**, select the date from the calendar or type in the mm/dd/yyyy (two-letter month designator/two numbers representing the day/four numbers of the year).
 - f. For **Driver License State**, select the appropriate state from the drop-down.
 - g. For **Driver License Number**, type in the string of letters and numbers of the current driver license.
 - h. For **Driver License Expiration Date**, select the appropriate date from the calendar or type in the dd/mm/yyyy.

Note: A copy of the driver license is requested on the Attachments page.

- i. For **Ownership** %, type in 100%.
- j. Click the ADD button





- k. Continue on to the Ownership Questions section page 33.
- General partnership:
 - a. Click the **NEW OWNERSHIP** button.
 - b. For the first partner, type in the information as described in steps a-h in the previous section.
 - c. For **Ownership** %, type in the appropriate amount.
 - d. Click the **ADD** button.
 - e. Click the **NEW OWNERSHIP** button again (under the **Individual Ownership** section).
 - f. For the second partner, type in the information as described in steps a-h in the previous section.
 - g. For **Ownership** %, more than one owner can be listed as long as the total number of owners listed make the total 100%.
 - h. Click the ADD button.
 - i. Continue on to the **Ownership Questions** section page 33.

5.5.2Business Ownership

If a business entity (LP, LLP, LLC, or Corporations) owns the dealership, you must enter the legal business details and disclose whether the business is a non-profit or publicly traded entity. For applications with only Business Ownership, information for the management personnel of the applicant entity must also be entered.

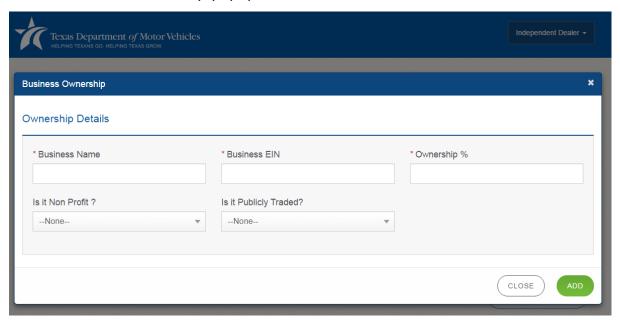
Only direct ownership of the business entity involved in this application is required. If direct ownership is held by another business entity, you do not need to list that other business entity's ownership.

1. On the Ownership page, click the **NEW OWNERSHIP** button under the **Business Ownership** section.





2. On the Business Ownership popup:



- a. For **Business Name**, type in the legal name of the business entity.
- b. For **Business EIN**, type in the employer identification number issued by the government for the business.
- c. For **Ownership** %, type in the percentage that this company owns.
- d. For **Is it Non Profit**, select the appropriate option.
- e. For **Is it Publicly Traded**, select the appropriate option.
- f. Click the **ADD** button.
- g. To add another business entity, repeat step 1 and 2 above.
- h. When finished, continue to the **Ownership Questions** section on the page.

5.5.3Management Details

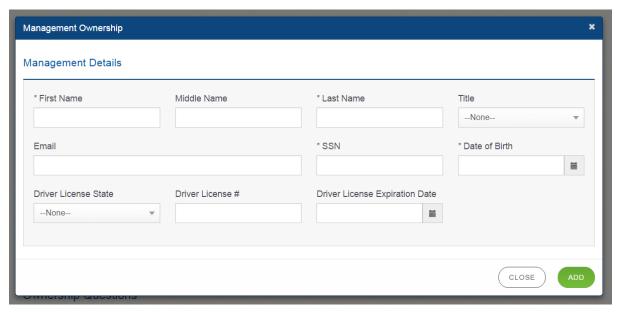
If the dealer is a corporate entity that is owned by another corporate entity or if the entity is publicly traded on the stock market, you must fill out information in the Business Management section.

1. On the Ownership page, click the **NEW MANAGEMENT** button under the **Management Ownership** section.





2. On the *Management Details* popup:



- a. For **First Name** and **Last Name**, type in the legal name of the manager.
- b. For **Title**, select the job title the proprietor prefers from the drop-down.
- c. For **Email**, type in the email address where the proprietor receives and responds to email messages.
- d. For **SSN**, type in the string of 9 numbers of the Social Security Number issued to the proprietor.
- e. For Driver License State, select the state where the license was issued.
- f. For **Driver License Number**, type in the number string valid for the license.
- g. For **Driver License Expiration Date**, type in the mm/dd/yyyy when the license will expire.
- h. When you are finished, continue with the **Ownership Questions** section.

5.5.4Ownership Questions

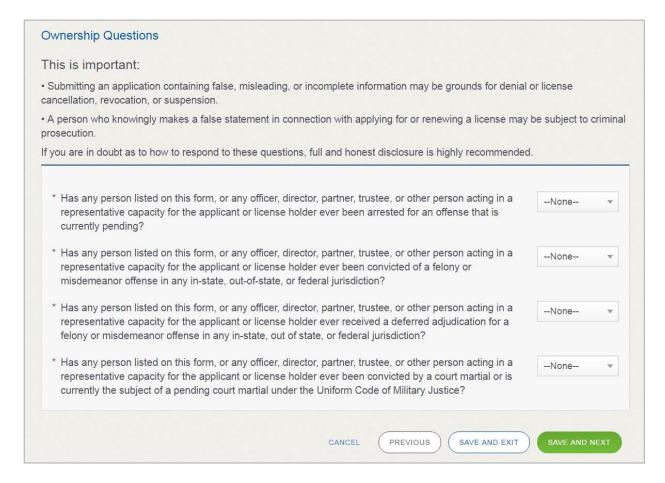
On the lower half of the *Ownership* page, answer a series of questions about past or present criminal history of anyone listed as an owner, officer, director, partner, trustee, or other person acting in a representative capacity for you or license holder.

A warning displays to alert you that submitting an application containing false, misleading, or incomplete information may be grounds for denial or license cancellation, revocation, or suspension, and that a person who knowingly makes a false statement in





connection with applying for or renewing a license may be subject to criminal prosecution.



If you answer:

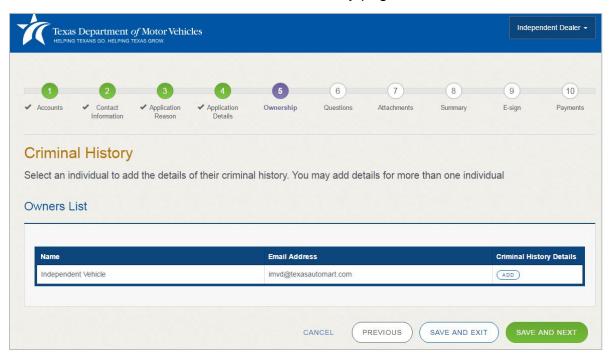
- No, continue to the Questions page.
- **Yes** to any of the questions, the *Criminal History* page displays.





5.5.5Criminal History

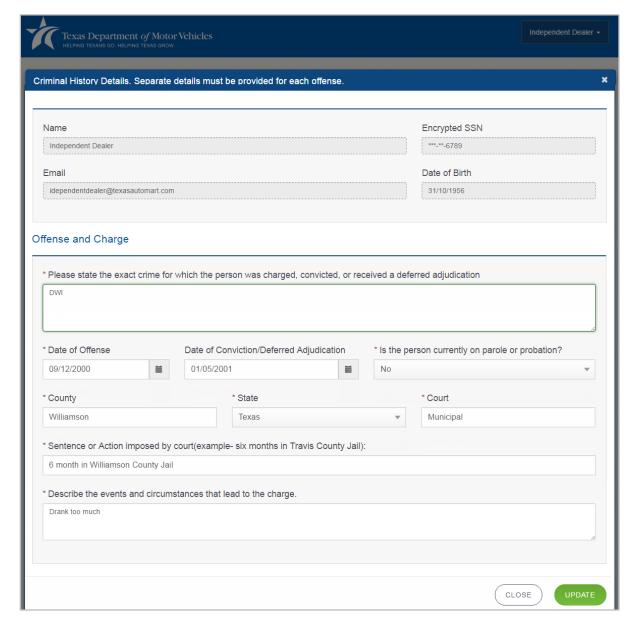
1. For each name shown on the Criminal History page, click the ADD button.



2. On the Criminal History Details popup:







- a. In the first field in the **Offense and Charge** section, type in a short description of the charges/crime committed.
- b. For **Date of Offense**, type in the mm/dd/yyyy (or selects it from the calendar) when the crime occurred.
- For Date of Conviction/Deferred Adjudication, type in the mm/dd/yyyy (or selects it from the calendar)
- d. For Is person currently on parole or probation, select Yes or No.
- e. For **County**, type in the name of the county in which the offense occurred.
- f. For **State**, type in the name of the state in which the offense occurred.





- g. For **Court**, type in the type of court in which the offense was adjudicated.
- h. For **Sentence or Action Imposed by court**, type in a brief description of the court decision.
- i. For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.
- j. Click the **UPDATE** button.
- 3. After the popup closes, repeat the steps above for each entry in the table on the *Criminal History* page or click the **SAVE AND NEXT** button.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offenses and charges for each criminal offense.

5.6 Additional Questions

You must answer a series of questions about military service, dealership owners, previous licensing, and the office and display area of the dealership.

If you do not know the answer or have to leave the application to find it:

- a. Go to the bottom of the page and click the PREVIOUS button and then click the SAVE AND EXIT button on the Ownership Details page to save all information entered to date.
- After retrieving this information, display the Welcome page, locate the My Applications section, and click its VIEW button.
- c. On the My Accounts page, locate this application in the list and click it.
- d. On the *Ownership Details* page displayed, click the **SAVE AND NEXT** button to display the Question page again.

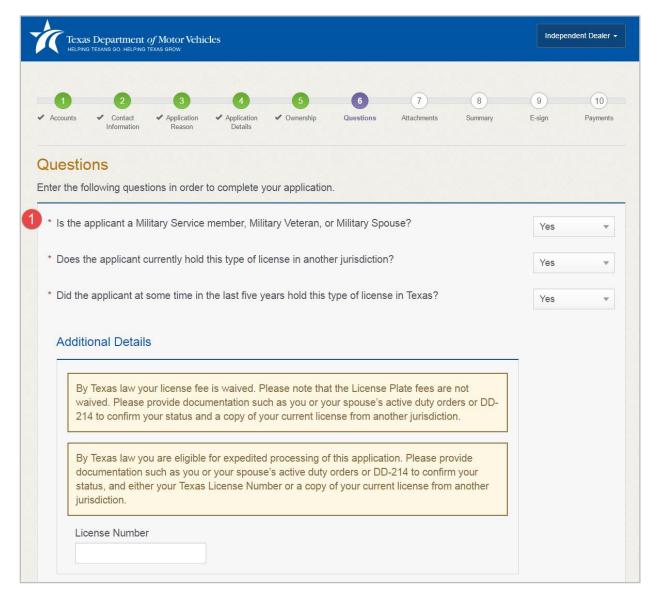
5.6.1 Military Service Questions

On the *Questions* page, you must answer the question about your military service or if you are a spouse of a military service member to determine if you are eligible for expedited processing of the application.

If your response is **Yes**, several more questions display to determine if you currently have a license, which may mean the licensing fee will be waived.







- No response, continue to the next question.
- Yes response, several more questions display and if you answer Yes to either condition, type in the License Number of the current license.

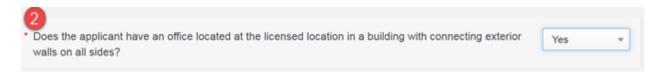
Note: On the *Attachments* page displayed later, you will be required to upload supporting documentation (such as active duty orders or DD-214) to confirm the status as well as either your Texas license number or a copy of the current license from the other jurisdiction.





5.6.2 Place of Business Structure Question

On the *Questions* page, you will be required to answer the question about if you have an office with connecting exterior walls at the location for which you are attempting to a obtain a license.



The dealer's office structure must be located in a building with connecting exterior walls on all sides or in a portable-type structure/trailer without wheels that meets the listed requirements and the undercarriage is skirted. If the office is located at a private residence, it must be completely separate and meet the zoning requirement of that city or county.

If you select the:

- Yes response, continue to the next question.
- No response, the item will display on the Possible Issues
 popup and the application will not be approved by the
 licensing specialist until you can provide proof that this
 situation is corrected.

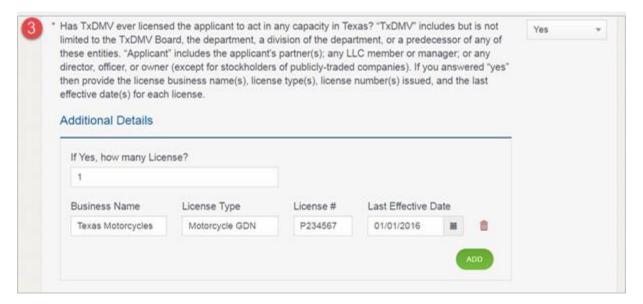


5.6.3Previously Held Texas Licenses Question

On the *Questions* page, you will be required to answer the question about if you (or any partners, LLC member or manager, director, officer or owner, not including stock holders of a publicly traded company) have ever been issued a license to act in any capacity in Texas by the TxDMV (which includes the TxDMV Board, department agency, or a predecessor).







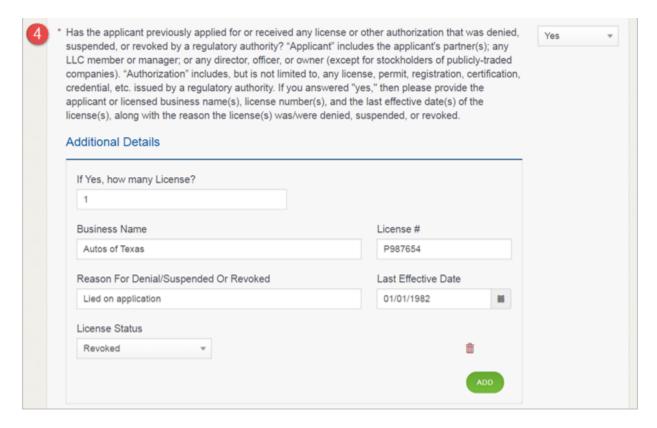
- No response, continue to the next question.
- Yes response, type in the number of licenses received and then for the first license:
 - a. For the **Business Name**, type in the name of the business that is licensed.
 - b. For the **License Type**, type in the appropriate type.
 - c. For the **License** #, type in the number issued for the license.
 - d. For Last Effective Date, type in the mm/dd/yyyy when the license expired or will expire.
 - e. If you have more than one previous license click the **ADD** button.
 - f. Repeat the steps above for each license.





5.6.4Previous License Question

You will be required to answer a question about if you (or any partners, LLC member or manager, director, officer or owner, not including stock holders of a publicly traded company) have ever previously applied for or received any license or other authorization that was denied, suspended, or revoked by a regulatory authority.



If you select the:

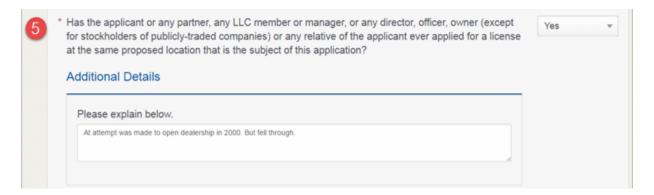
- **No** response, continue to the next question.
- **Yes** response, type in the number of licenses received and then for the first license:
 - a. For Business Name, type in the name of the business licensed.
 - b. For **License** #, type in the number issued for the license.
 - c. For **Reason For Denial/Suspended/Revoke**, type in an appropriate response.
 - d. For **Last Effective Date**, type in the mm/dd/yyyy when the license expired or will expire.
 - e. For **License Status**, select the appropriate option from the dropdown list.
 - f. If you have more than one license click the **ADD** button.
 - g. Repeat the steps above for each license.





5.6.5Same Proposed Location Question

You will be required answer a question about if you (or any partners, LLC member or manager, director, officer or owner, not including stock holders of a publicly traded company) or any relative have ever applied for a license at the same proposed location that is the subject of this application.



If you select the:

- No response, continue to the next question.
- Yes response, explain this occurrence in the Additional Details area that displays below the question.

5.6.6Signage Question

You will be required answer a question about if the dealership has a permanent sign with the business name or DBA in letters at least 6 inches in height that is clearly visible to the public.

Note: Wholesale dealerships located in offices must have a sign with the business name or DBA in letters at least 2 inches in height and must be permanently mounted on or beside the main door to the dealer's office.



If you select the:

• Yes response, continue to the next question.





No response, the item will display on the Possible Issues
popup and the application will not be approved by the
licensing specialist until you can provide proof that this
situation is corrected.



5.6.7 Posted Business Hours Question

You will be required answer a question about if the dealership has appropriate days and hours of business posted at the main office entrance.

At minimum, independent dealers are required to be open at least 4 consecutive hours a day on 4 days each week while wholesale dealers are required to be open at least 2 consecutive hours a day on 2 days each week.



If you select the:

- Yes response, continue to the next question.
- No response, the item will display on the Possible Issues popup and the application
 will not be approved by the licensing specialist until you can provide proof that this
 situation is corrected.

5.6.8Lease/Ownership of Dealership Property Question

You must answer a question about if the dealership has a lease or ownership document for the property that they can submit that demonstrates that the dealership meets all TxDMV licensing requirements, including the a term of two years if leased.



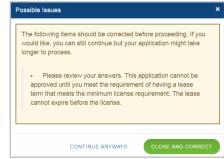
If you select the:

Yes response, continue to the next question.





No response, the item will display on the Possible
 Issues popup and the application will not be approved
 by the licensing specialist until you can provide proof
 that this situation is corrected.



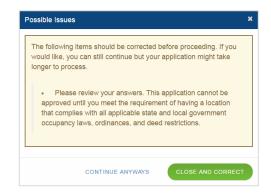
5.6.9Property Compliance Question

You must answer a question about if the proposed place of business complies with the applicable state and local government occupancy laws, ordinances, and deed restrictions.



If you select the:

- Yes response, continue to the next question.
- No response, the item will display on the Possible Issues popup and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected.



5.6.10 Proof of Occupancy **Question**

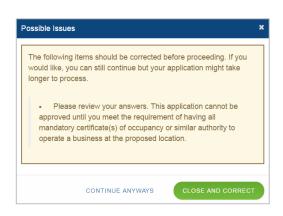
You must answer a question about if all mandatory certificates of occupancy or similar authority to operate a business at the proposed location have been obtained.







- **Yes** response, continue to the next question.
- No response, the item will display on the Possible Issues popup and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected.



5.6.11 Place of Business Location Question

You must answer a question about if the proposed place of business is located within a residence, apartment house, motel, or rooming house (which is prohibited).



The dealer's office structure must be located in a building with connecting exterior walls on all sides or in a portable-type structure/trailer without wheels that meets the listed requirements and the undercarriage is skirted. If the office is located at a private residence, it must be completely separate and meet the zoning requirement of that city or county.

If you select the:

- No response, continue to the next question.
- Yes response, the item will display on the Possible Issues popup and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected.

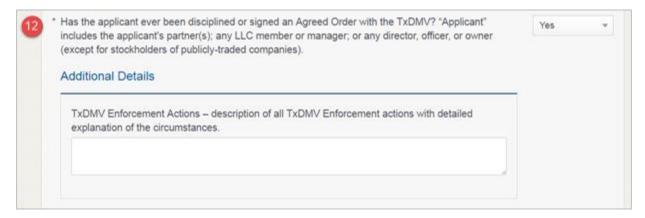
Possible Issues The following items should be corrected before proceeding. If you would like, you can still continue but your application might take longer to process. • Please review your answers. This application cannot be approved until you meet the requirement of having a proposed place of business that is NOT located within a residence, apartment house, hotel, motel, or rooming house. CONTINUE ANYWAYS CLOSE AND CORRECT

5.6.12 Previous Texas Occupations Code Violations

You must answer a question about if you (or any partners, LLC member or manager, director, officer or owner, not including stock holders of a publicly traded company) have ever been found to have violated the Texas Occupations Code, Chapter 2301 (formerly the Texas Motor Vehicle Commission Code) or Texas Transportation Code, Chapter 503.





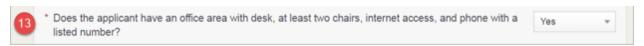


- No response, continue to the next question.
- Yes response, explain the license revocation details in the Additional Details area that displays.

5.6.13 Dealership Office Question

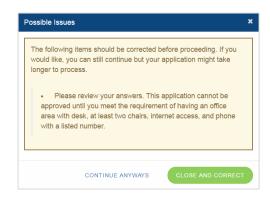
You must answer a question about if the dealership has an office area with a desk, at least 2 chairs, a telephone with a listed number, and access to the Internet.

The office area and equipment cannot be shared with another business.



If you select the:

- No response, continue to the next question.
- Yes response, the item will display on the Possible Issues popup and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected.

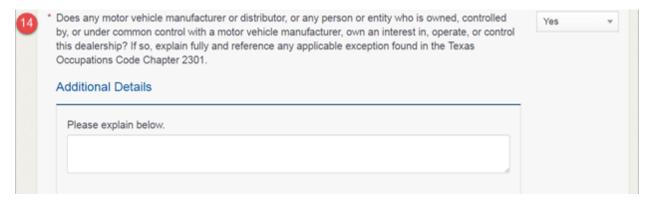


5.6.14 Manufacturer or Distributor Ownership Question

You must answer a question about if any motor vehicle manufacturer or distributor, or any person or entity who is owned, controlled by, or under common control with a motor vehicle manufacturer, own an interest in, operate, or control this dealership.



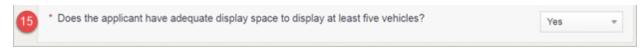




- No response, continue to the next question.
- Yes response, explain the details in the Additional Details area that displays.

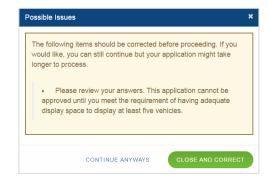
5.6.15 Display Area Question

You must answer a question about if the dealership has adequate display area to display at least five vehicles as required (not required for wholesale dealers).



If you select the:

- No response, you can click the SAVE AND NEXT button.
- Yes response, the item will display on the Possible Issues popup and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected.



5.7 Application Attachments

On the *Attachments* page, you will upload files containing scanned copies of the documents requested. Although the exact files requested depend on the answers and selections made during the application process, Proof of Owner Identity and Assumed





Name Certificates for DBAs are typically requested. If any criminal history has been reported, the Criminal History adjudication or court papers may also be requested.

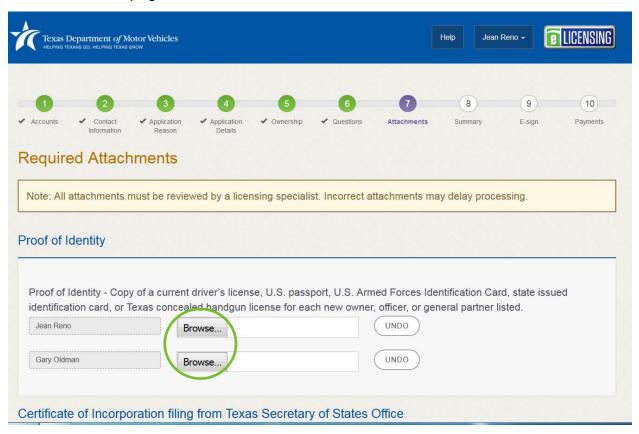
You should be sure that the files to upload are on your computer or a shared network resource you can access.



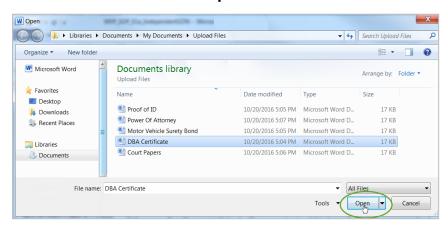


5.7.1 Uploading Attachment Files

1. On the *Attachments* page, click the **BROWSE** button.



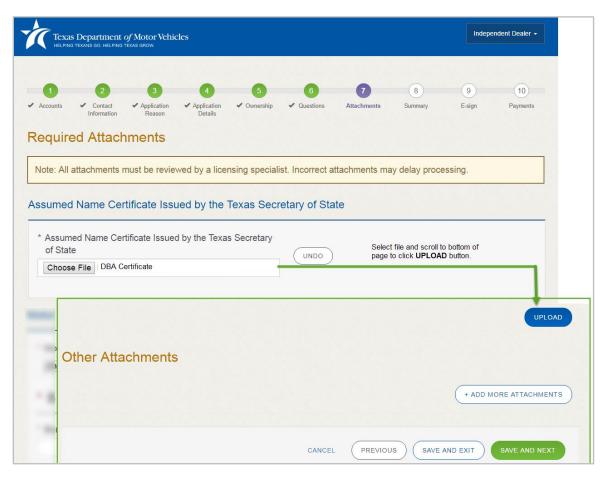
- a. On the Open popup:
- b. Navigate to the file (on the computer or a shared network resource).
- c. Select the file and click the **Open** button.



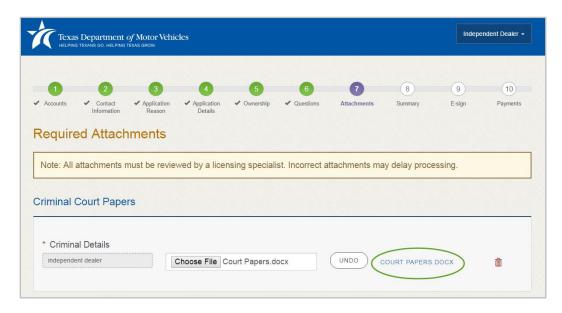
d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.







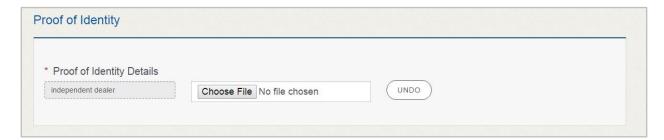
5.7.2Assumed Name Certificate

You may be required to upload a file containing the scanned copy of the Assumed Name Certificate issued by the county clerk in the county where the dealership will be operated (Sole Proprietorship or General Partnership) or by the Texas Secretary of State.



5.7.3 Proof of Owner Identity

You may be required to upload files containing the scanned copies of driver licenses, passports (U.S. or foreign), official state or government issued picture identification cards, or U.S. Armed Forces Identification cards for the owners, officers, and other people listed in the application.



5.7.4Certificate of Incorporation

If you indicate that your business entity is other than a Sole Proprietor or General Partnership, you may be required to upload a file containing a scanned copy of the Certificate of Incorporation filed with the Texas Secretary of State.

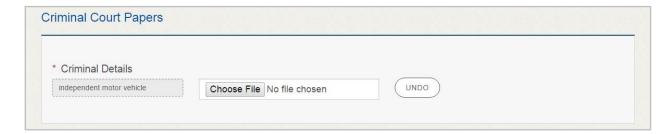






5.7.5Criminal Court Papers

If you responded Yes to the Ownership or other Questions about criminal history, you will be required to upload a file containing scanned court documents about the offense and adjudication details for each individual listed.



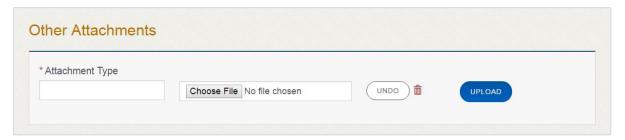
5.7.6Other Attachments

You can add attachments to explain other circumstances pertinent to the application. For example, you may be asked to submit a copy of the lease, the confirmation of the postal address from USPS, or other deficiency in the application.

1. Click the ADD MORE ATTACHMENTS button (at the bottom of the page).



2. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.

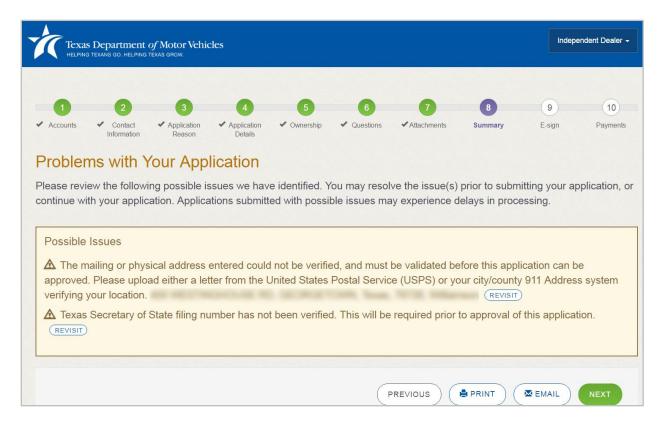






5.7.7Problems with Your Application

If the application has issues that need to be resolved, the *Problems with Your Application* page displays.



To return to the page on which the issue can be resolved, you can click the **REVISIT** button and make the correction, and then click **SAVE AND NEXT** button as many times as it takes to return to this page.

To skip making fixes at this time, you can click the **NEXT** button to display the *Summary* page. In many instances, the problems may cause the application approval to be delayed.



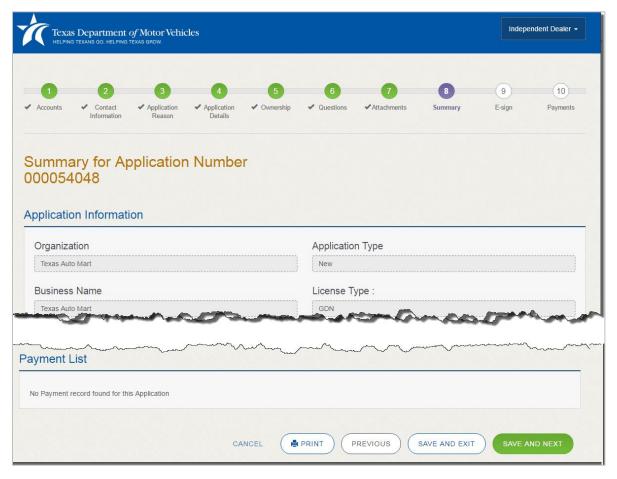


5.8 Summary

After entering all of the required information and resolving potential issues (or continuing without resolving them), the *Summary* page displays.

Note: Once the application has been submitted and approved, the information within cannot be changed without licensing specialist assistance and must be kept in place for the entire term of the license. For example, you cannot respond Yes that the dealership has a permanent sign and then remove the sign once the application is approved.

3. Review the entries and selections you have made.



Click the:

- PRINT button to send the summary to print on your local printer.
- PREVIOUS button to return to the page where adjustments need to be made
- **SAVE AND EXIT** button to store all of the information before beginning the submission process.
- SAVE AND NEXT button to continue to the next page.



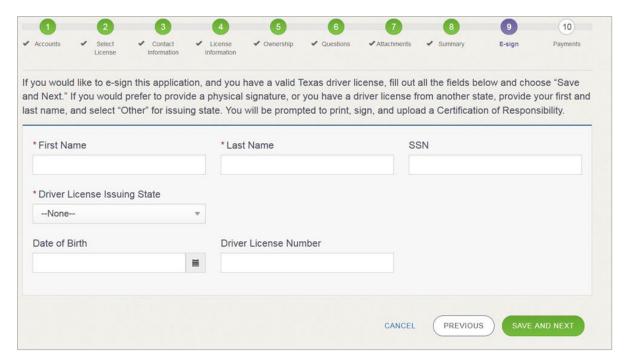


5.9 Signature

After saving the summary, you will be prompted for your social security number and driver license information in order to electronically verify who you are and then are enabled to electronically agree to the Certificate of Responsibility and submit your signature for this application.

If you cannot provide this information (for example, your driver license is from a state other than Texas, you do not currently hold a driver license and use alternate identification, or you prefer to submit a manual signature), then you need only provide your first and last name and work with a printed version of the Certificate of Responsibility. **Note,** for driver licenses from a state other than Texas, you must select "Other" from the drop down list to complete the process.

1. On the page displayed:



- For First Name, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.

Note: If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to the section about Manual on page 64.

c. For SSN, type in the numbers and dashes of your social security number.





- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For Date of Birth, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the **Audit Number** field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- 2. Click the SAVE AND NEXT button.

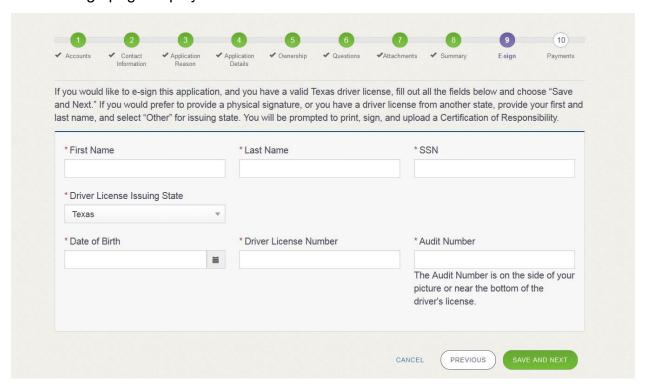




5.9.1 Electronic Signature Submission

If you have a valid Texas driver license and the system can verify your information, it will display a page containing the Certificate of Responsibility that you can accept and submit with an electronic signature.

1. On the eSign page displayed:



- For First Name, type it in exactly as it displays on your driver license or official identification.
- For Last Name, type it in exactly as it displays on your driver license or official identification.

Note: If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to step b.f.1.

- c. For **SSN**, type in the numbers and dashes of your social security number.
- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For Date of Birth, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the **Audit Number** field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- 2. Click the **SAVE AND NEXT** button.





3. On the Certificate of Responsibility page:



- a. Carefully read the terms and conditions for the license.
- b. Click the I Agree option button.
- c. Click on the **Sign Here** field and type in your full legal name.
- d. Scroll back up to the top of the popup and click the **Finish & Submit Electronically** button.
- 4. On the *Thank You* page of the popup, click the **CLOSE** button.



- 5. Back on the Certificate of Responsibility page, click the SAVE AND NEXT button.
- 6. On the *Please ensure you have the terms and conditions* popup, you can click the **OK** button to go back and make changes to the application and read the certificate again or click the **PROCEED TO PAYMENT** link to start the payment process.





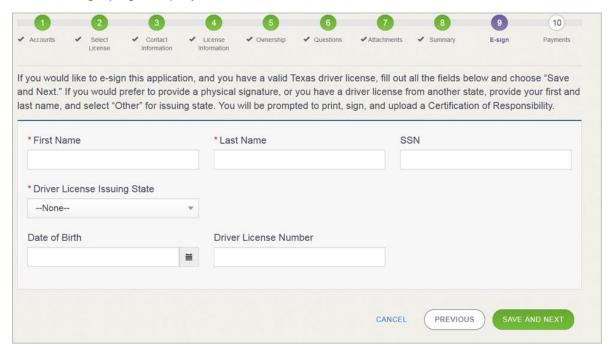


Note: If you click the **CANCEL** link on the *Certificate of Responsibility* page, the system will save all of the information in the application. Later when you return to submit payment for the application, click the **PAY** button in the **Make Payment** area on the eLICENSING home page.

5.9.2Manual Signature Submission

If you do not have a valid Texas driver license or the system cannot verify your information, the system will display an error message and a new section on the page for you to print a copy of the Certification of Responsibility. You must print, sign, and then upload it into the system.

1. On the eSign page displayed:

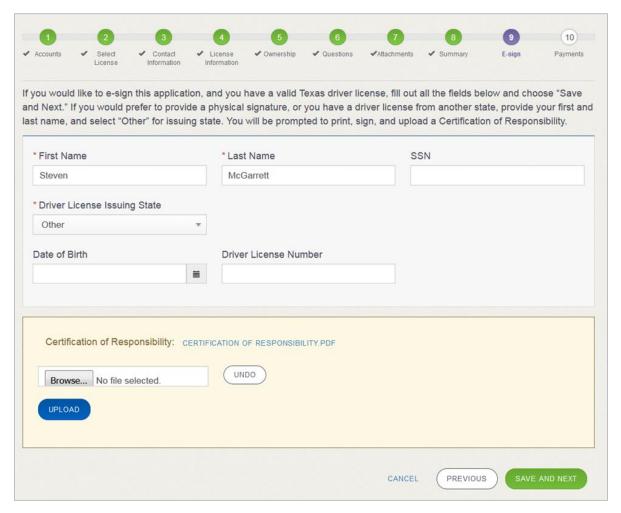


- For First Name, type it in exactly as it displays on your driver license or official identification.
- For Last Name, type it in exactly as it displays on your driver license or official identification.





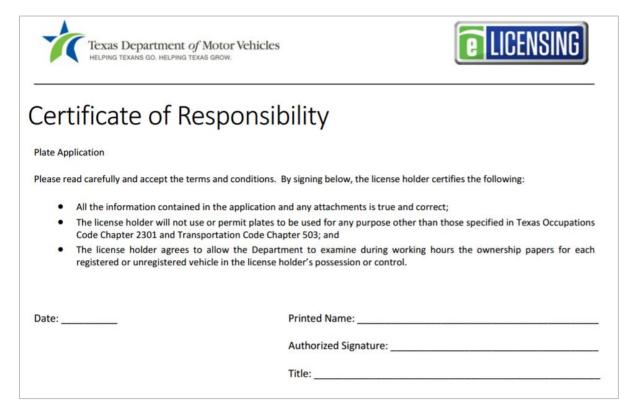
- c. Select Other for Driver License Issuing State.
- d. The screen changes to include the Certificate of Responsibility.
- Scroll to the bottom of the page and click the CERTIFICATE OF RESPONSIBILITY PDF link.



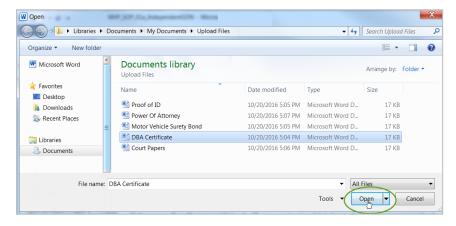
- a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.
- b. Carefully read the document and sign and date it.







- 3. To upload and attach the signed document to this plate application:
 - a. Scan the document to a file and save it to your local computer (or a shared network resource).
 - b. Back on the eLICENSING page, click the CHOOSE FILE button.
 - c. In the Open Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.

- e. Click the SAVE AND NEXT button.
- f. On the pop-up, click the PROCEED TO PAYMENT link.





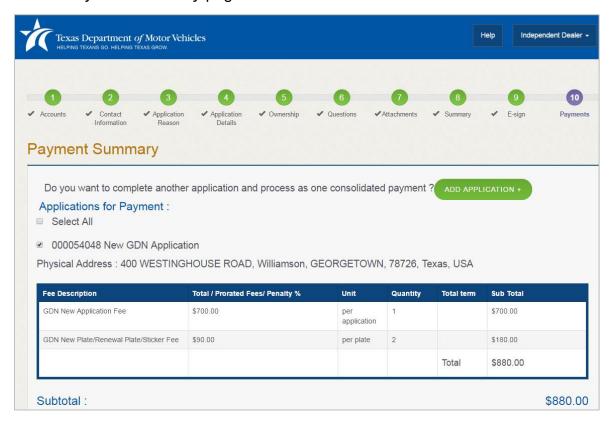


5.10 Payments and Application Submission

You can either pay the fees associated with this application, all applications you are waiting to submit, or select to work on another license application and then combine the payments into one transaction.

To return to the Welcome page and work through another application to submit, click the **ADD APPLICATION** button

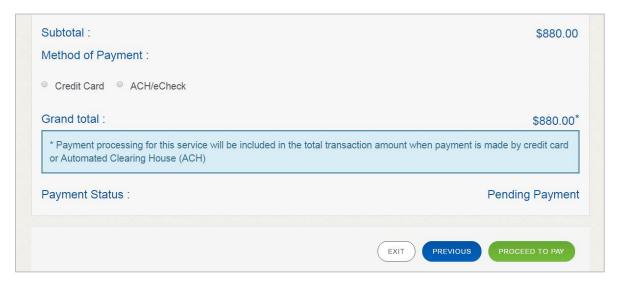
1. On the Payment Summary page:



- a. Click the option button of the application or click the **Select All** option button.
- b. On the bottom of the page, for **Method of Payment**, select the appropriate option button.







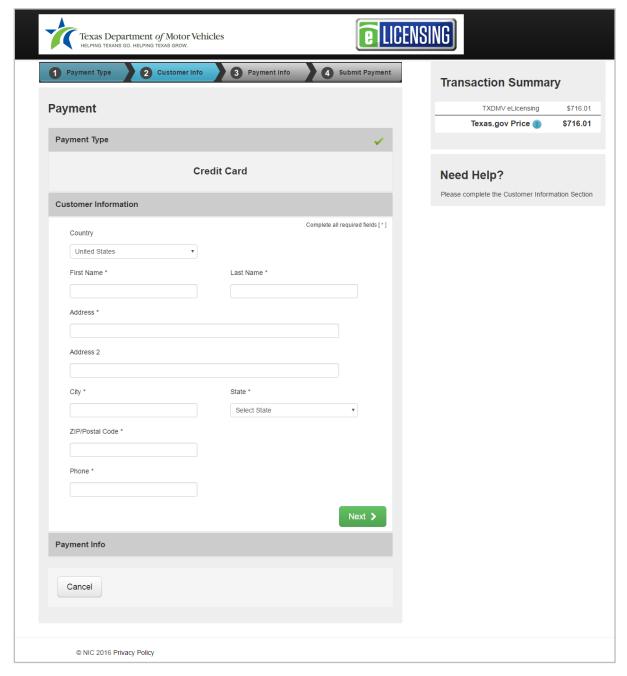
c. Click the PROCEED TO PAY button.

Note: The payment is collected by another Texas state government subsystem, which will be seamless to you. Once you submit the payment, that subsystem turns control back to the eLICENSING system to update the payment status.

2. In the **Customer Information** section on the *Payment* page:





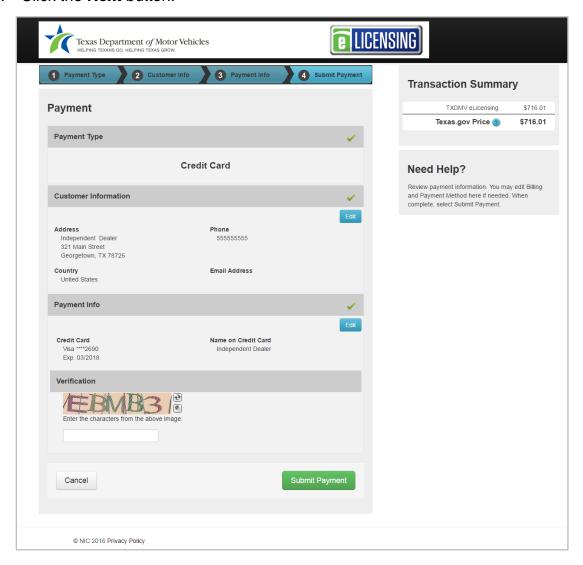


- a. For **First Name**, type in your first name as it appears on the credit card being used.
- b. For **Last Name**, type in your last name as it appears on the credit card being used.
- c. For **Address**, type in the street number and name of the street used to bill the credit being used.
- d. For **Address 2**, optionally type in the additional street information, such as the suite number.





- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown list.
- g. For **ZIP/Postal Code**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- h. For **Phone**, type in the telephone associated with the credit card holder.
- Click the Next button.

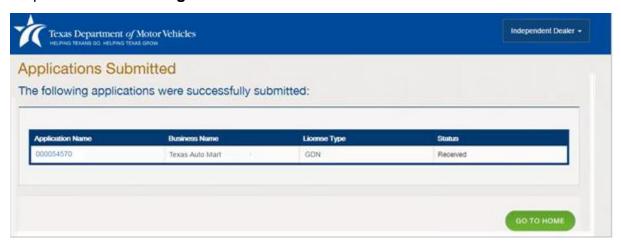


- 3. In the **Verification** section, enter the characters from the image displayed and then click the **Submit Payment** button.
- 4. After the *Please Wait* popup closes and the *Payment Summary* page displays again, click the **NEXT** button.





5. On the *Application Submitted* page, click the **GO TO HOME** button to return to the eLICENSING home page or click your name in the upper right corner to display the drop-down and click **Log out**.





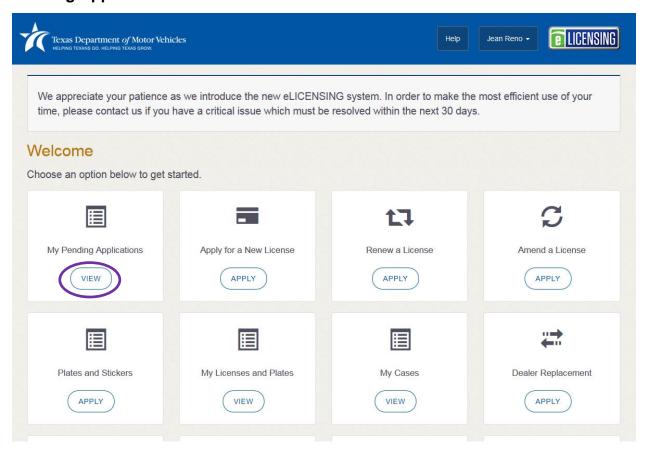


6 Accessing Your Saved License Applications

If you have started a license applications but have not finished it or were waiting to submit it, you can access it from a saved applications list. The application will open to the last page you have completed. You can use the **PREVIOUS** button to return to another page if necessary.

Note: If you only need to pay the application fees, you can use Make a Payment.

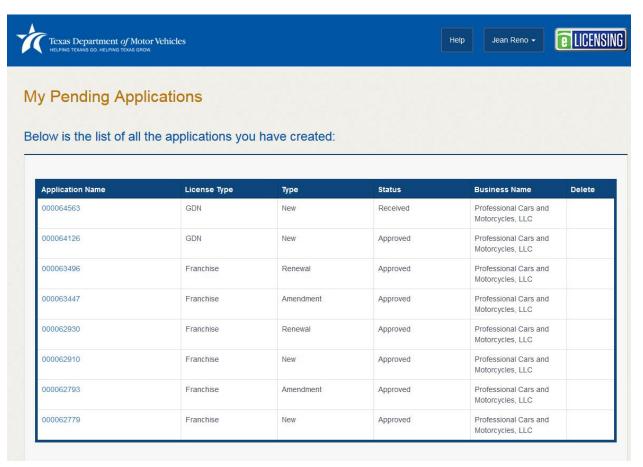
1. After logging in and displaying the *Welcome* page, click the **VIEW** button on the **My Pending Applications** area.



2. From the list of pending applications, click the name of the application to work with.







- 3. On the open page of the application:
 - Complete the information and click the SAVE AND NEXT button on each page until you submit the application.
 - Click the PREVIOUS button to return to a specific page to add or verify information.





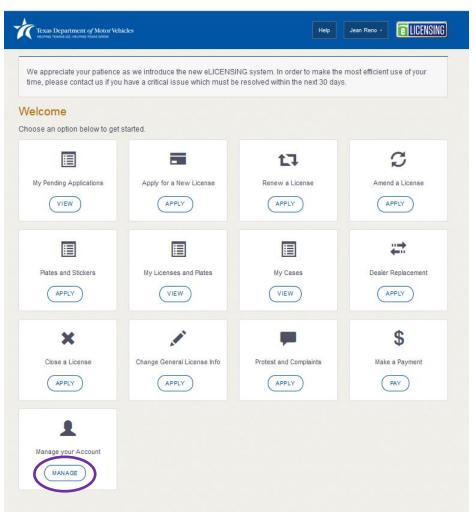
7 Working with Your Account

You can view the information submitted for your account when it was registered (like the organization name) and the user accounts created in it. You can also add dealers and attorneys from your staff personnel as new users and new business entities to your account if you are the eLICENSING Administrator.

7.1 Viewing Account and User Information

You can view your account to display the type of business associated with it and the users who have accounts.

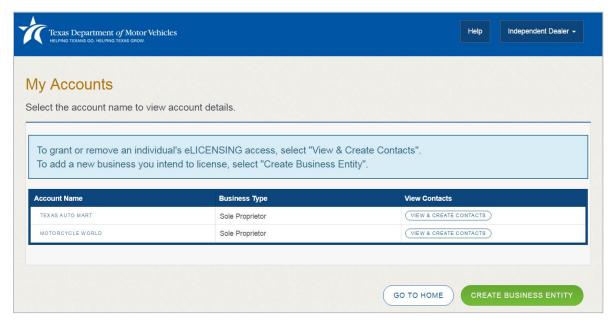
1. After logging in and displaying the *Welcome* page, click the **MANAGE** button on the **Manage My Accounts** area.



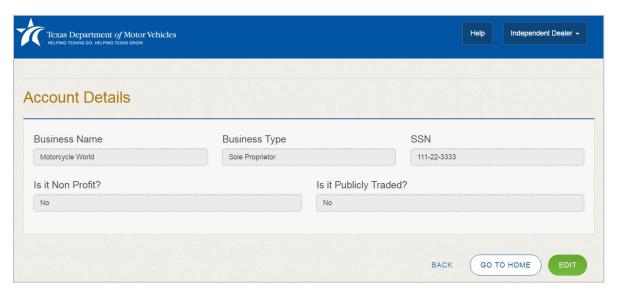




2. On the My Accounts page, to:



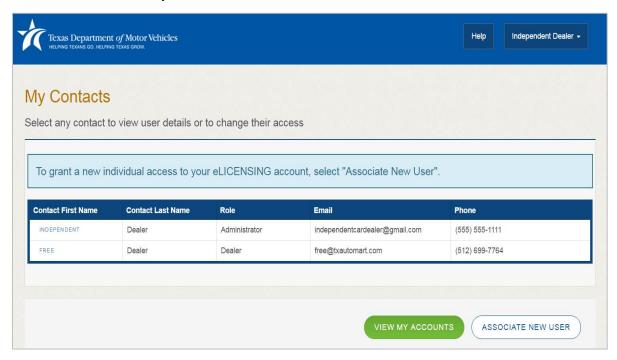
• View the details submitted when the account was registered with TxDMV, click the name of the account.







• View the users in your account, click the VIEW & CREATE CONTACTS button.



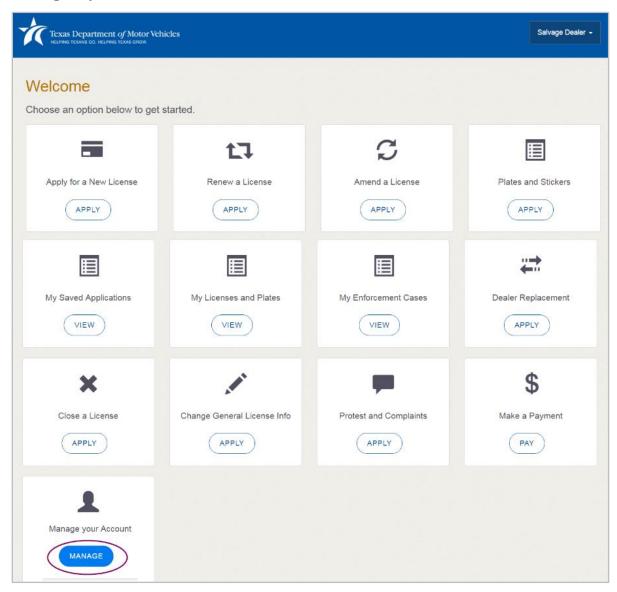




7.2 Adding New Account Users

If you are the eLICENSING Administrator, you can create new users in your account and assign them to the Dealer role, which dictates how they can access and use the eLICENSING system.

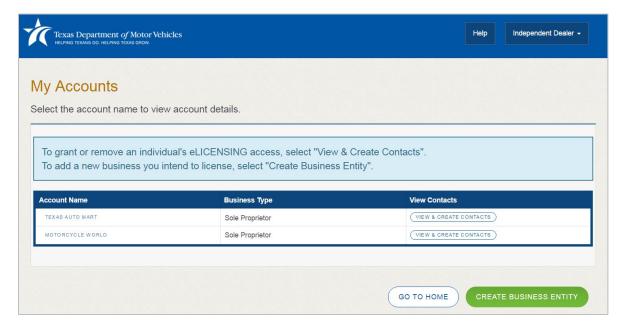
1. After logging in and displaying the *Welcome* page, click the **MANAGE** button on the **Manage My Accounts** area.



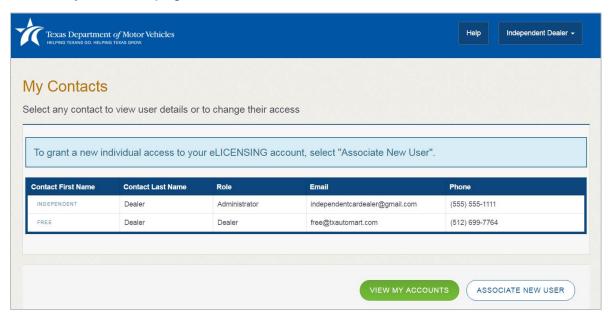
2. On the My Accounts page, click the VIEW & CREATE CONTACTS button.







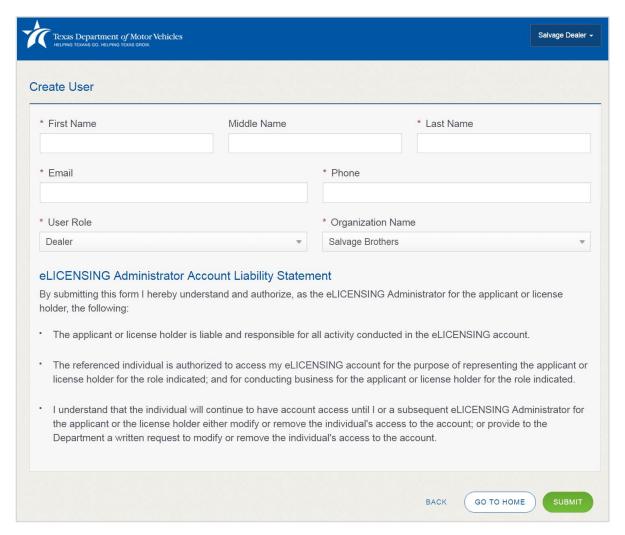
3. On the My Contacts page, click the ASSOCIATE NEW USER button.



4. On the Create User page:







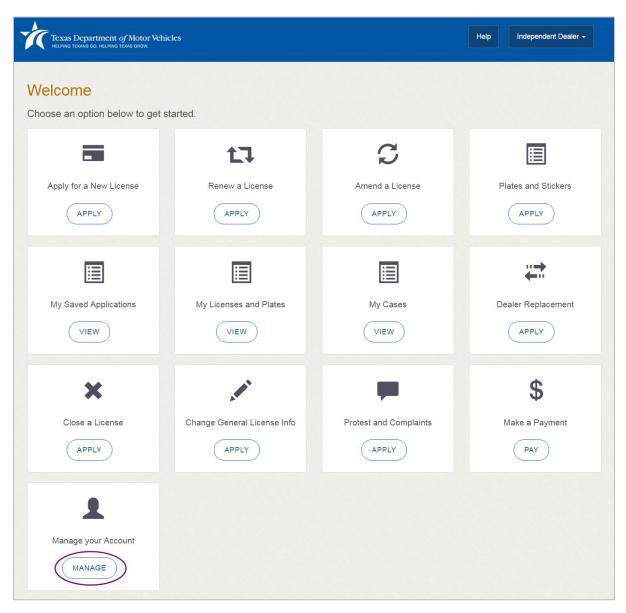
- a. For **First Name** and **Last Name**, type in the appropriate information.
- b. For **Email**, type in the email address where this user can receive email messages.
- c. For **Phone**, type in the telephone number where this user can be contacted.
- d. For **User Role**, select **Dealer** (for a member of the staff).
- e. Carefully read the Liability statement and then click the **SUBMIT** button.
- f. On the *My Accounts* page, be sure the new user name, role, email, and telephone number display correctly in the list.

7.3 Adding an Account to Your Organization

 After logging in and displaying the Welcome page, click the MANAGE button on the Manage My Accounts area.



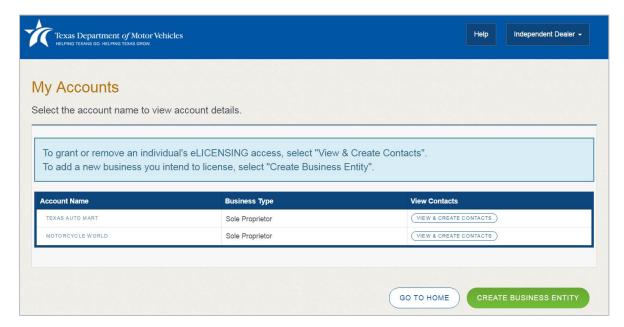




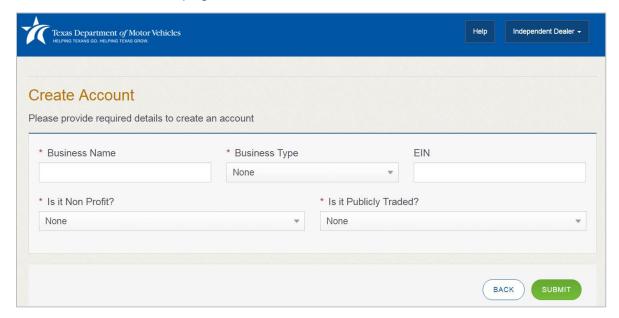
2. On the My Accounts page, click the CREATE BUSINESS ENTITY button.







3. On the Create Account page, fill in the information and click the Submit button.



4. On the My Accounts page, be sure the new account name displays in the list.



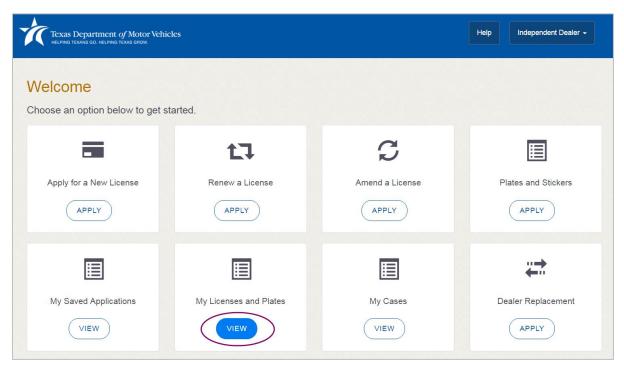


8 Working with Licenses and Plates

You can view the licenses associated with your account and print them if necessary. You can also view the plates associated with your account and order new plates and windshield stickers.

8.1 Viewing and Printing Your Licenses

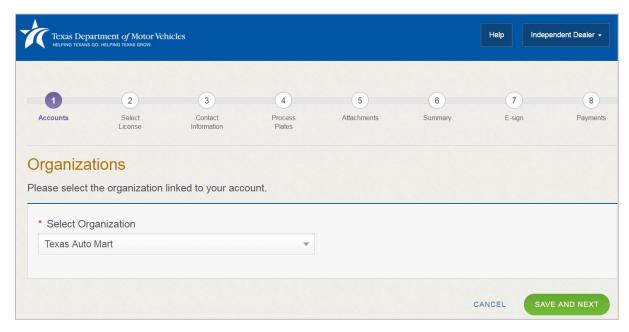
1. After logging in and displaying the *Welcome* page, click the **VIEW** button on the **My** Licenses and Plates area.



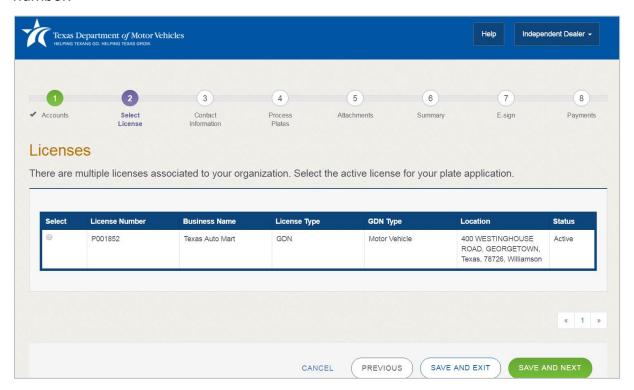
2. On the Organizations page, click the drop-down list and select your organization.







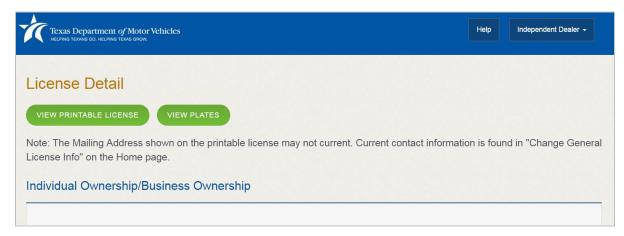
3. From the list of licenses displayed, click the option button of the appropriate license number.



4. On the *License Detail* page, review the information.



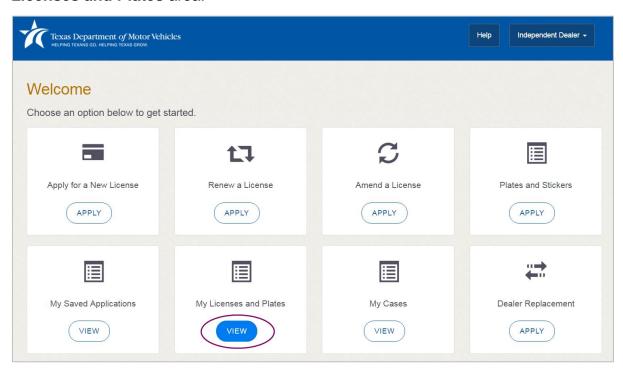




5. To print a copy of the license, click the **VIEW PRINTABLE LICENSE** button and send the copy to your printer.

8.2 Viewing Your Plates

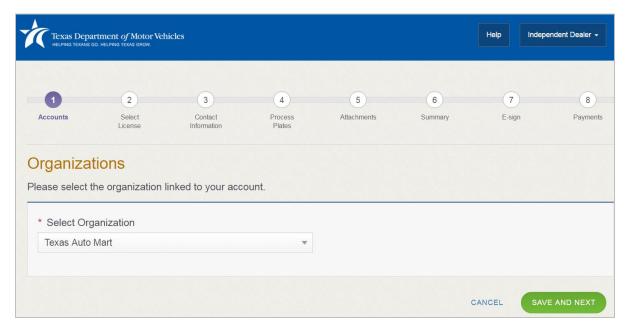
1. After logging in and displaying the *Welcome* page, click the **VIEW** button on the **My** Licenses and Plates area.



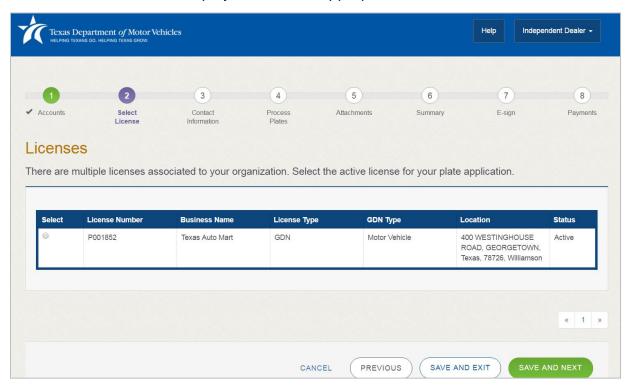
2. On the Organizations page, click the drop-down list and select your organization.







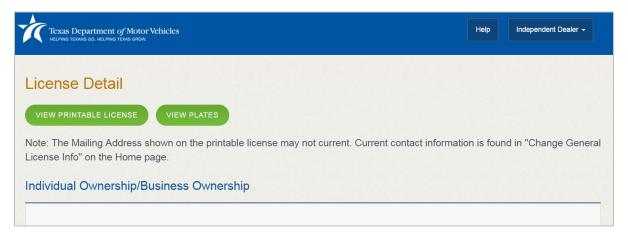
3. From the list of licenses displayed, click the appropriate license number.



4. On the *License Detail* page, click the **VIEW PLATES** button.







5. On the Current Plates page, review the information.

8.3 Ordering New License Plates and Stickers

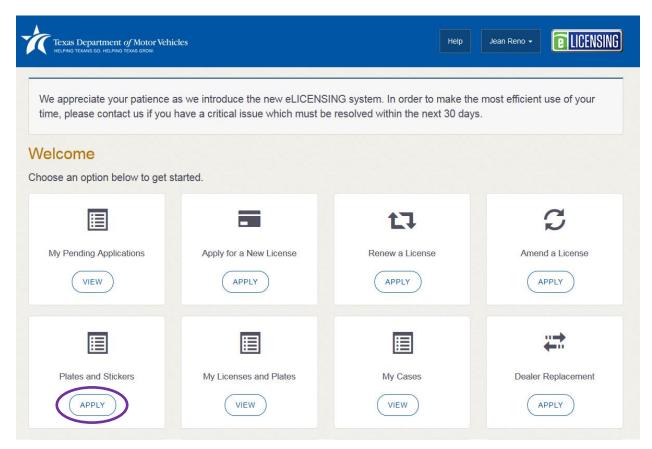
To order new plates, you must submit an application. During the application process, you will be asked about the amount of sales that requires you to purchase additional plates and must upload and attach a file containing proof of the sales.

8.3.1 Applying for the New Plates

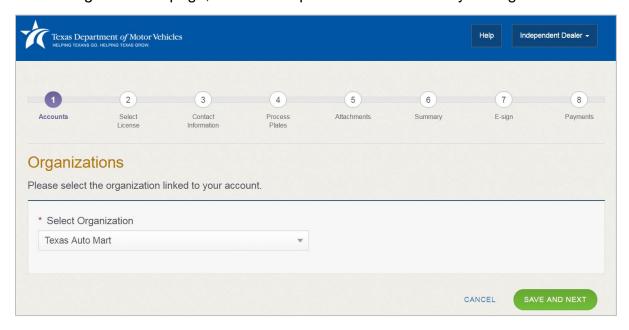
1. After logging in and displaying the *Welcome* page, click the **APPLY** button on the **Plates and Stickers** area.







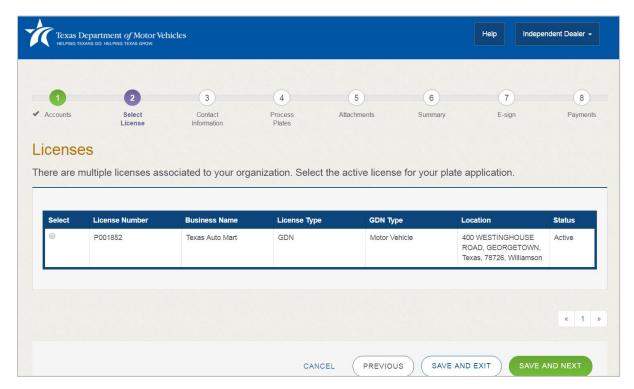
2. On the Organizations page, click the drop-down list and select your organization.



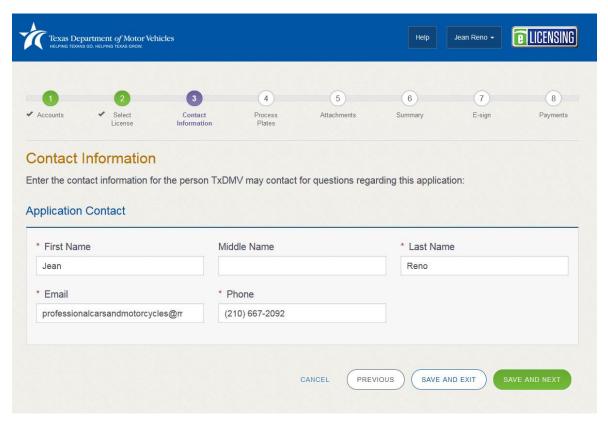
3. On the *Licenses* page, click the option button for appropriate license for the plate application and click the **SAVE AND NEXT** button.







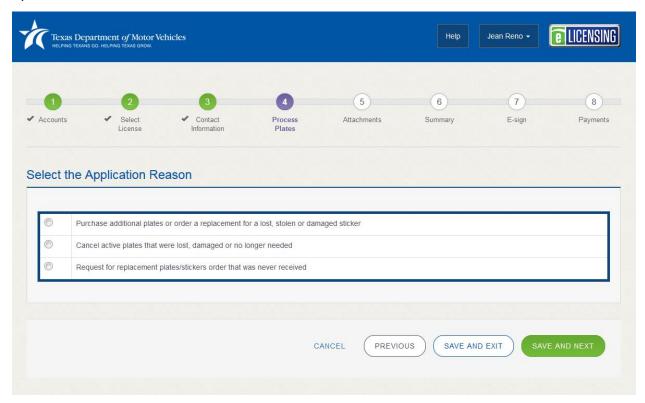
4. On the *Contact Information* page, type in a new contact if necessary and then click the **SAVE AND NEXT** button.



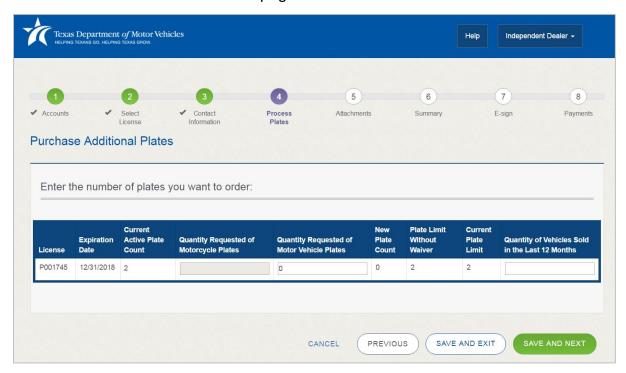




5. On the Select the Application Reason page, click the **Purchase additional plates** option.



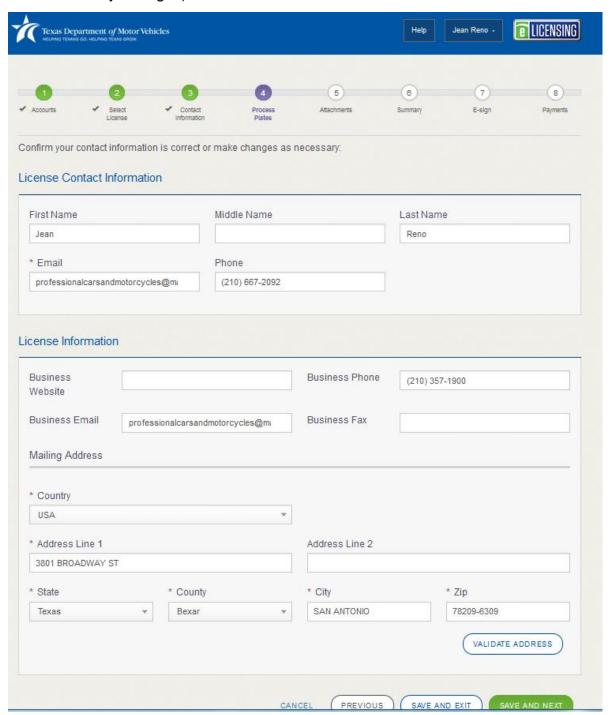
6. On the Purchase Additional Plates page:







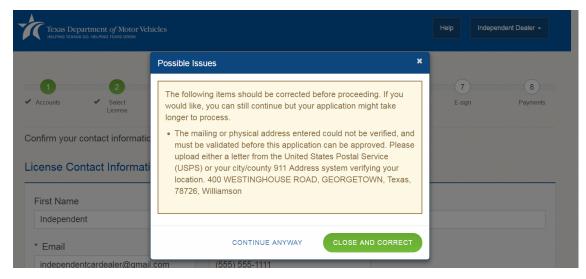
- a. For **Quantity Requested**, type the number of plates to order.
- b. For **Quantity of Vehicles Sold**, type in the number of motor vehicles sold by this dealership since January of this year.
- c. Click the SAVE AND NEXT button.
- d. On the *License Contact* page, verify the information is correct (or make any necessary changes) and click the **SAVE AND NEXT** button.





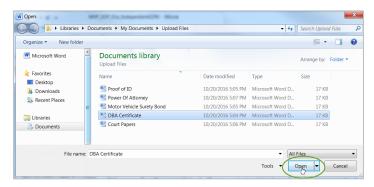


7. If the application has issues that need to be resolved, the *Possible Issues* popup displays.



To:

- Resolve issues, click the CLOSE AND CORRECT button to get to the page and make the correction, and then click SAVE AND NEXT button as many times as it takes to return to this page.
- Skip making fixes at this time, click the CONTINUE ANYWAY button.
- 8. On the Attachments page, for Proof of Sales:
 - a. Click the **BROWSE** button.
 - b. In the *Open* Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



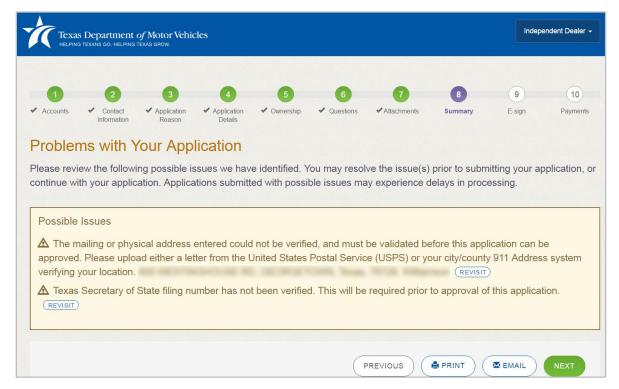
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.

Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.





9. If the *Problems with Your Application* page displays:



- a. Click the **REVISIT** button to return to the page with error, make the correction and then click the **SAVE AND NEXT** button.
- 10. Click the **NEXT** button.
- 11. On the Summary page, verify the information is correct and then click the:
 - SAVE AND NEXT button to continue on to sign and pay for this application.
 - **SAVE AND EXIT** button to place this application in your Saved Applications list with a Pending Status. You can retrieve it from the Saved Applications and finish it when you are ready.

8.3.2 Signing the Application

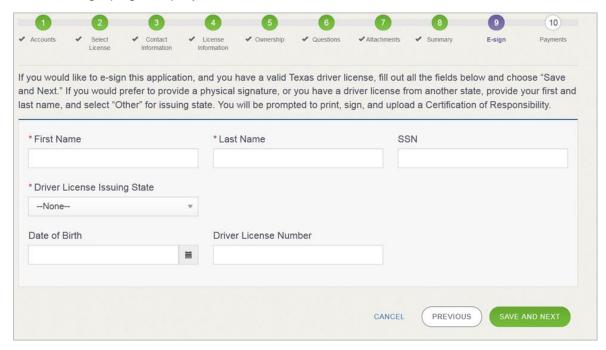
If you are not going to be making a payment immediately, you can save and exit the application on the Summary page.





8.3.2.1 Signing with a Valid Texas Driver License

1. On the eSign page displayed:



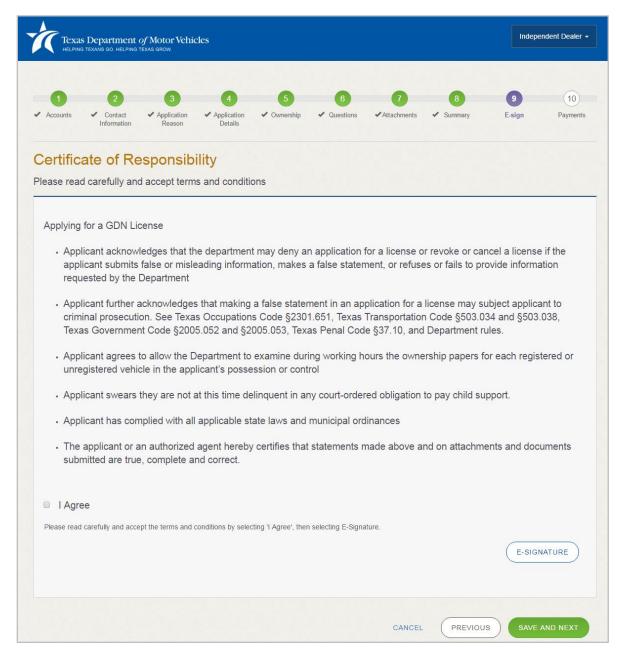
- For First Name, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.

Note: If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to step b.f.1.

- c. For SSN, type in the numbers and dashes of your social security number.
- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For **Date of Birth**, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the Audit Number field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- h. Click the SAVE AND NEXT button.
- 2. On the Certificate of Responsibility page:



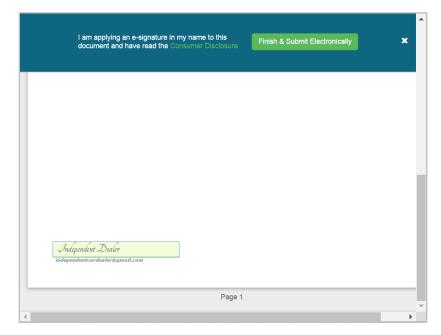




- Carefully read the terms and conditions for the license.
- b. Click the I Agree option button.
- c. Click the E-SIGNATURE button.
- 3. On the popup:
 - a. Scroll down to the **Sign Here** field and type in your full legal name.







- b. Scroll back up to the top of the popup and click the **Finish & Submit Electronically** button.
- 4. On the *Thank You* page of the popup, click the **CLOSE** button.



- 5. Back on the Certificate of Responsibility page, click the SAVE AND NEXT button.
- 6. On the *Please ensure you have the terms and conditions* popup, the **PROCEED TO PAYMENT** link to start the payment process.



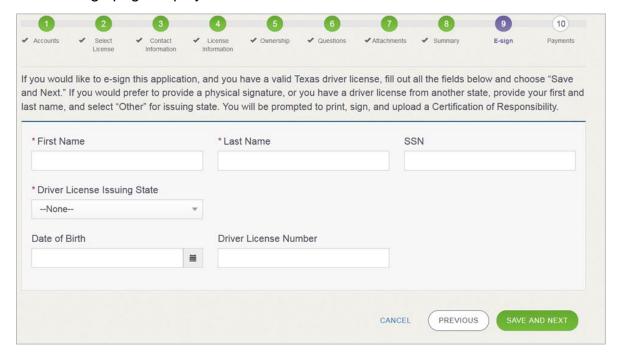
7. Continue with the section about payment on page 101.





8.3.2.2Signing without a Valid Texas Driver License

1. On the eSign page displayed:

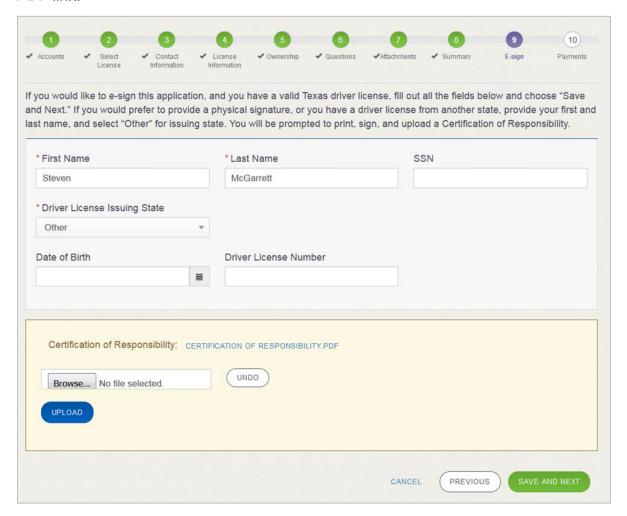


- a. For **First Name**, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.
- c. Select **Other** for Driver License Issuing State.
- d. The screen changes to include the Certificate of Responsibility.





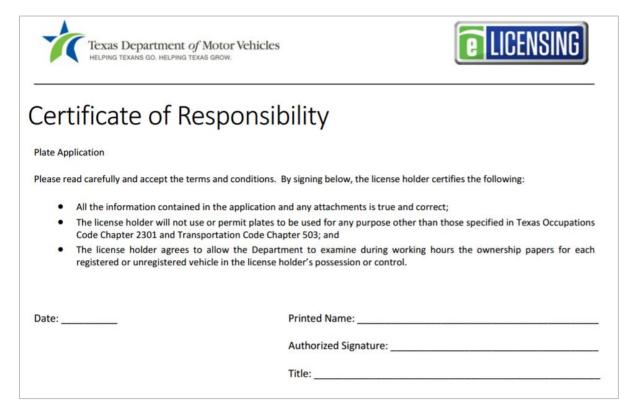
Scroll to the bottom of the page and click the CERTIFICATE OF RESPONSIBILITY PDF link.



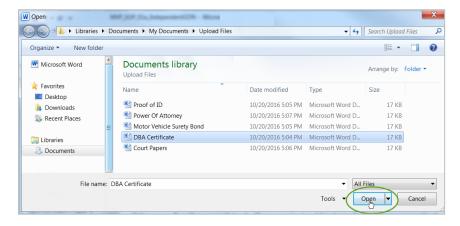
- a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.
- b. Carefully read the document and sign and date it.







- 3. To upload and attach the signed document to this plate application:
 - a. Scan the document to a file and save it to your local computer (or a shared network resource).
 - b. Back on the eLICENSING page, click the CHOOSE FILE button.
 - c. In the Open Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.

- e. Click the SAVE AND NEXT button.
- f. On the pop-up, click the PROCEED TO PAYMENT link.



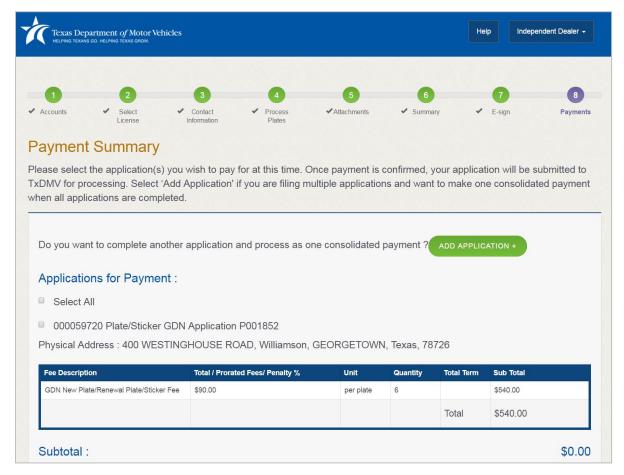




8.3.3 Making the Application Payment and Submitting It

You can continue on and make the application payment now, which submits the application to MVD for review. Or you can choose to

1. On the top portion of the Payment Summary page, to:

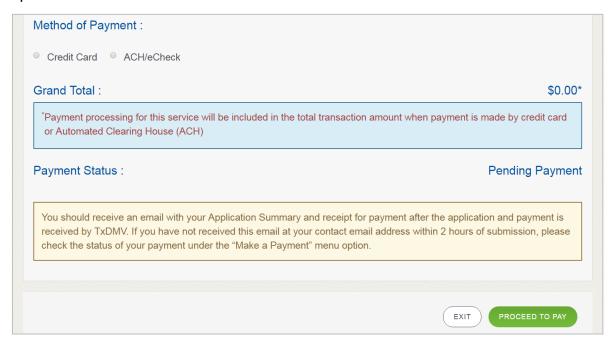


- Prepare another application to finish and submit with this one, click the ADD APPLICATION button,
- Pay for all items displayed on this page, click the Select All option.
- Pay for this item only, click its option button.





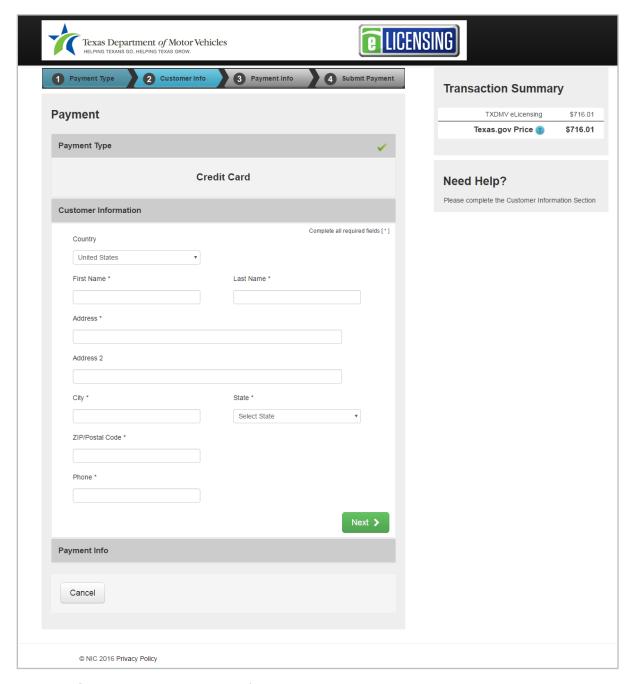
On the bottom portion of this page, for **Method of Payment**, select the appropriate option button.



- Read the payment processing note and then click the PROCEED TO PAY button.
- 3. In the **Customer Information** section on the *Payment* page:





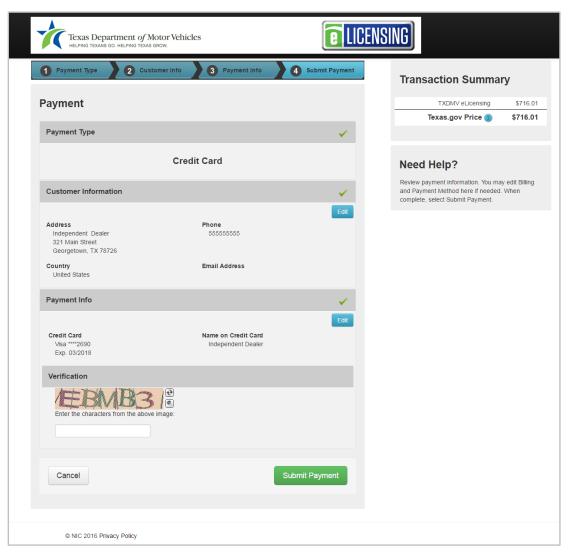


- a. For **First Name**, type in your first name as it appears on the credit card used.
- b. For **Last Name**, type in your last name as it appears on the credit card used.
- c. For **Address**, type in the street number and name of the street used to bill the credit being used.
- d. For **Address 2**, optionally type in the additional street information, such as the suite number.
- e. For **City**, type in the name of the city.





- f. For **State**, select the name of the state from the dropdown list.
- g. For ZIP/Postal Code, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- h. For **Phone**, type in the telephone associated with the credit card holder.
- 4. Click the **Next** button.
- 5. On the Submit Payment page:
 - a. In the Verification section, enter the characters from the image displayed.
 - b. Click the **Submit Payment** button.



6. After the *Please Wait* popup closes and the *Payment Summary* page displays again, click the **GO TO HOME** button.





9 Amending a License

You can apply to amend your license if you need to:

- Change your business name if you convert from one entity to another or make an
 update to it (for example, from Smith and Son to Smith Family), or replace a partner
 in a general partnership (Note in that example you will also need to change
 ownership and management information).
- Change ownership and management information
- Change the 911 Address if the city or county changes the address of the office/dealership location
- Add, remove, or update address locations (including supplemental locations) and assumed names (DBAs)
- Switch from a retailer to a wholesaler or a wholesaler to a retailer

Note: To make changes to general information, like the license contact, refer to the section about changing the general license information on page 155.

9.1 Amendment Fee

The fee to amend a license is \$25.

9.2 Gathering Information for this Application

You may need to scan information into files and save them to your local computer or a shared resource you can access. Depending on the reason for your amendment, you may need files containing scanned copies of the:

- DBA certificates that have changed
- Rider to your motor vehicle surety bond
- Original Power of Attorney statement
- Certificate of Conversion filed with the Texas Secretary of State
- Amended Corporate papers filed with the Texas Secretary of State
- Certificate of Filing issued by the Texas Secretary of State





9.3 Applying for the Amendment to a License

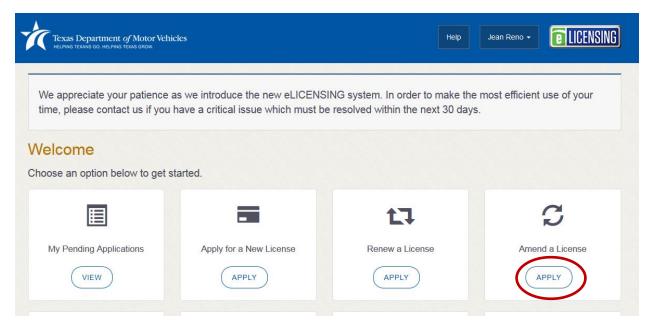
The steps for amending your license depend on the reason you are amending it.



- The Accounts, Select License, and Contact Information steps are the same for each reason.
- The Amend Reason, Amend Details, Questions, and Attachments steps are different depending on the reason selected.
- The Summary, Sign, and Payments steps are the same for each reason.

9.3.1 Getting Started

1. After logging in and displaying the *Welcome* page, click the **APPLY** button on the **Amend a License** area.

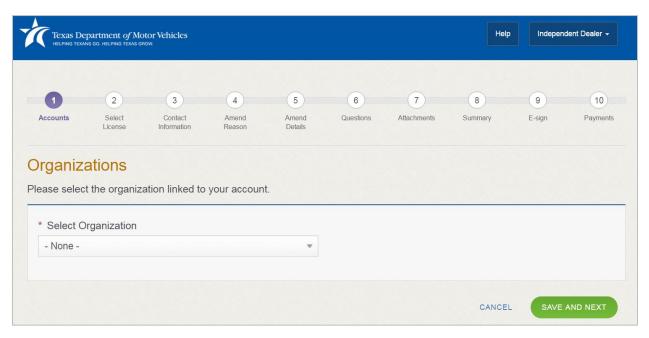






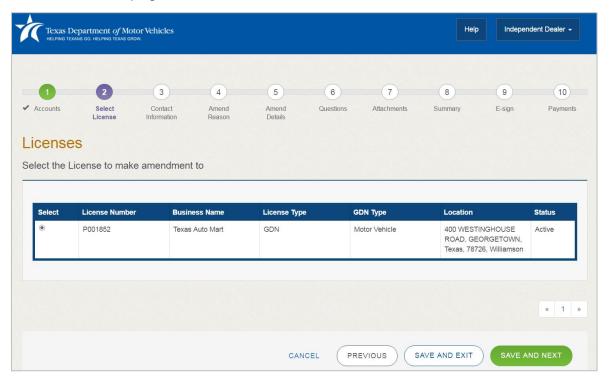
9.3.2Accounts

1. On the *Organizations* page, click the drop-down list and select your organization and click the **SAVE AND NEXT** button.



9.3.3 Select License

1. On the *Licenses* page, click the license and click the **SAVE AND NEXT** button.

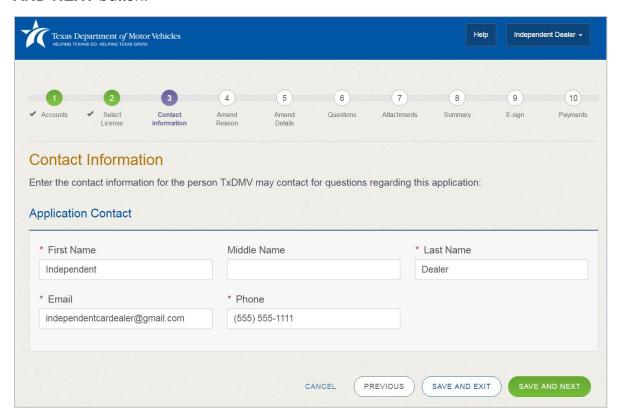






9.3.4 Contact Information

1. On the *Contact Information* page, make any changes that apply and click the **SAVE AND NEXT** button.



9.3.5Amend Reason

On Amend Reason page, if you select:

- Change Business Name
- Change Ownership Management
- Address and DBA Changes
- 911 Address Change
- Change GDN type to retail or wholesale

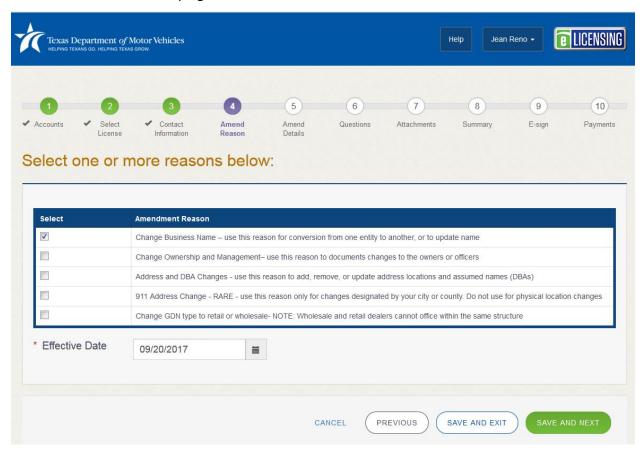




9.3.5.1 Change Business Name

For a change business amendment, you will be required to upload your amended Certificate of Filing by the Texas Secretary of State on the Attachments page.

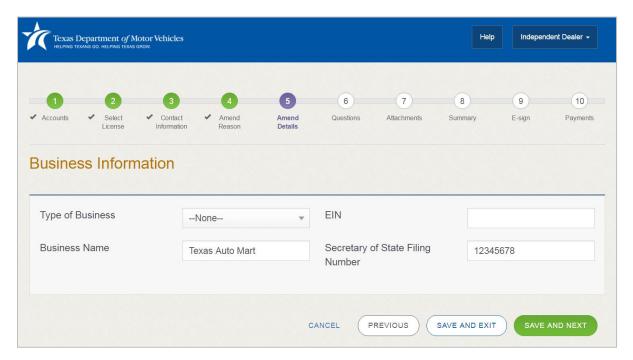
1. On the *Amend Reason* page:



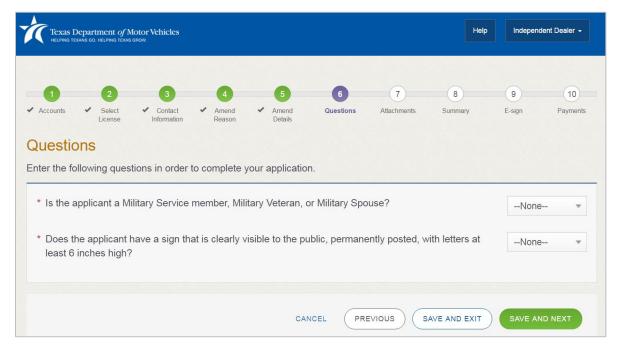
- a. Click the Change Business Name checkbox.
- b. For **Effective Date**, type the mm/dd/yyyy (or click the calendar and select the date) on which the amendment goes into effect.
- c. Click the SAVE AND NEXT button.
- On the Business Information page, make your change and click the SAVE AND NEXT button.







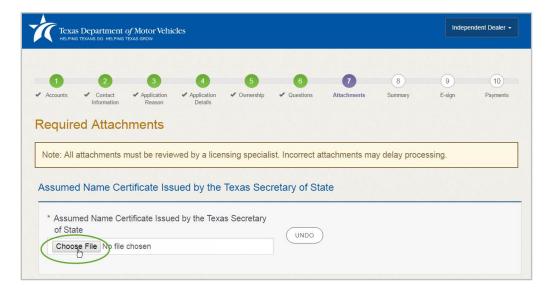
 On the Questions page, answer the questions presented and click the SAVE AND NEXT button. Note that not having a clearly visible sign will cause your application approval to be delayed until you can submit proof of the sign.



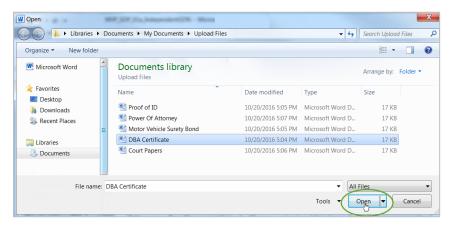
4. On the Required Attachments page, for each item displayed:







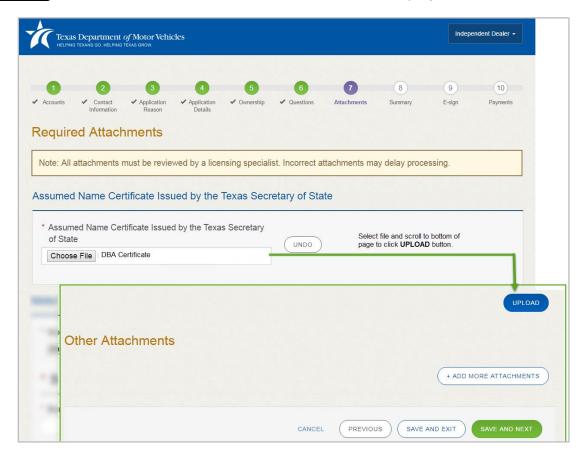
- a. Click the BROWSE button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



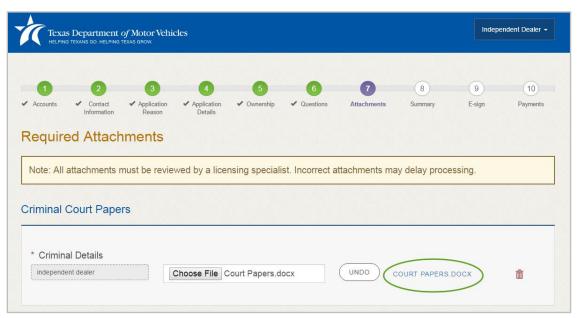
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



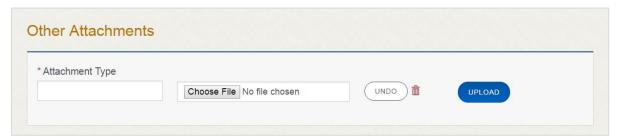
d. To add a file not requested on the page, click the **ADD MORE ATTACHMENTS** button (at the bottom of the page).



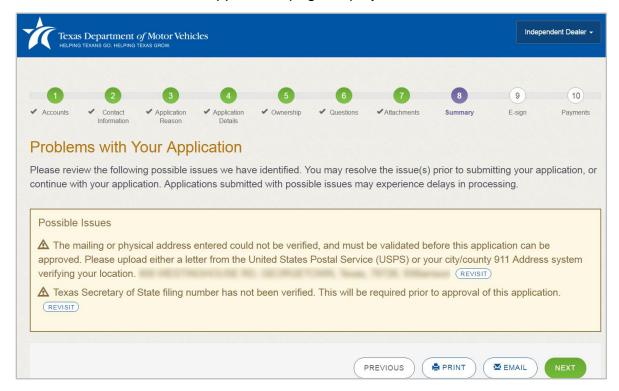




e. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



- f. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.
- 5. If the Problems with Your Application page displays:





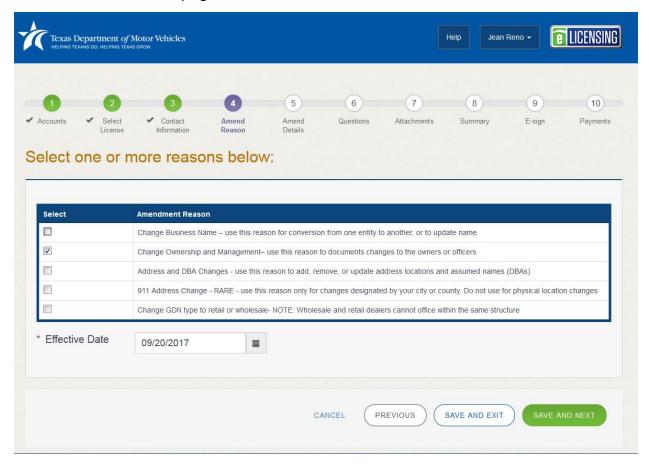


- To return to the page on which the issue can be resolved, click the REVISIT button and make the correction, and then click SAVE AND NEXT button as many times as it takes to return to this page.
- To skip making fixes at this time, click the **NEXT** button to display the Summary page. In many instances, the problems may cause the application approval to be delayed.
- 6. Skip to the Summary section on page 141.

9.3.5.2Change Ownership Management

For a change ownership management amendment, you will be required to upload the proof of identity of any owners you add and your amended Certificate of Filing by the Texas Secretary of State on the *Attachments* page.

1. On the Amend Reason page:





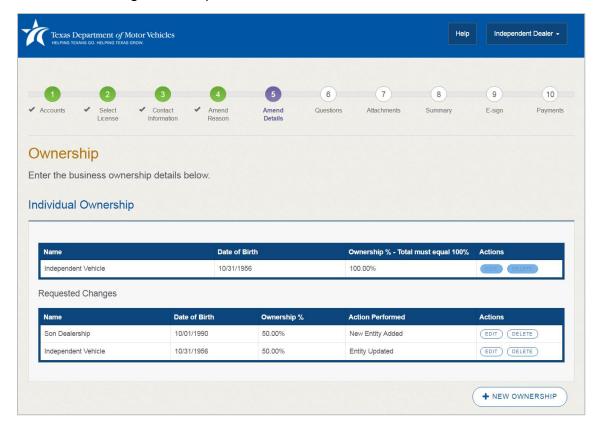


- a. Click the Change Ownership and Management checkbox.
- b. For **Effective Date**, type the mm/dd/yyyy (or click the calendar and select the date) on which the amendment goes into effect.





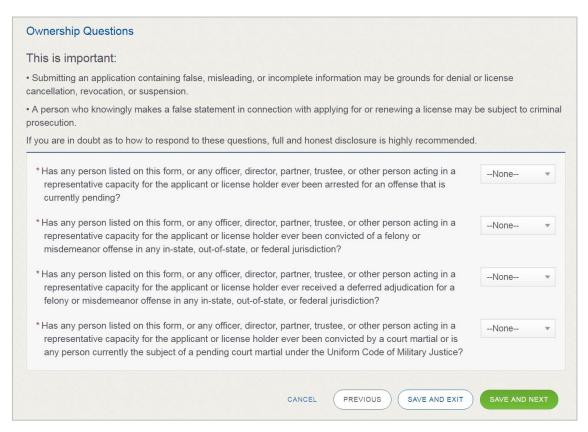
- 2. Click the **SAVE AND NEXT** button. On the *Ownership* page:
 - a. Make your changes. For example, you can split the ownership between 2 owners, or change to a corporation.



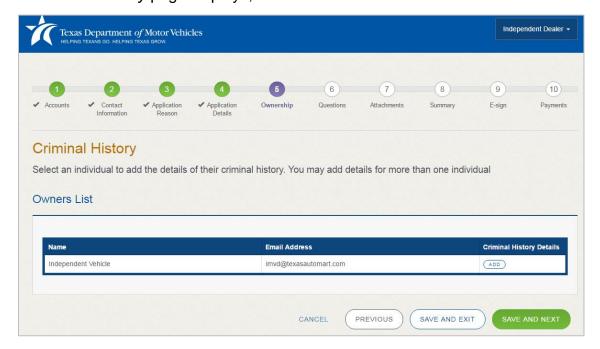
i. Scroll to the **Ownership Questions** section and answer the questions.







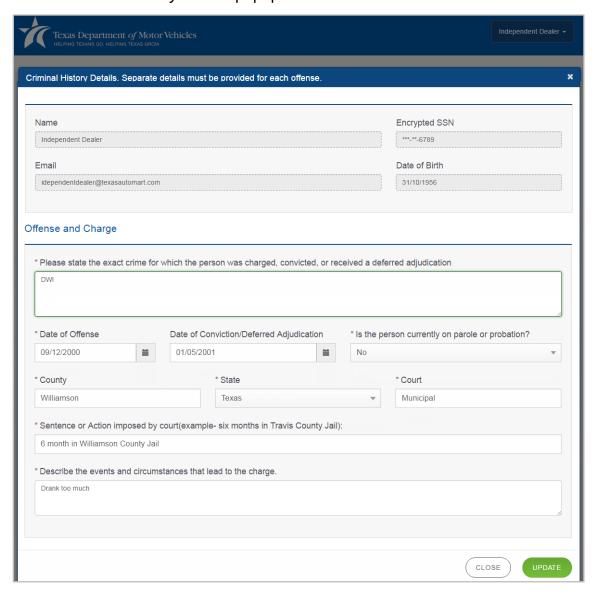
- 3. Click the SAVE AND NEXT button.
- 4. If the Criminal History page displays, click the ADD button for the first owner listed.







On the Criminal History Details popup:



- a. In the first field in the **Offense and Charge** section, type in a short description of the charges/crime committed.
- b. For **Date of Offense**, type in the mm/dd/yyyy (or selects it from the calendar) when the crime occurred.
- c. For **Date of Conviction/Deferred Adjudication**, type in the mm/dd/yyyy (or selects it from the calendar)
- d. For **Is person currently on parole or probation**, select Yes or No.
- e. For **County**, type in the name of the county in which the offense occurred.
- f. For **State**, type in the name of the state in which the offense occurred.
- g. For **Court**, type in the type of court in which the offense was adjudicated.

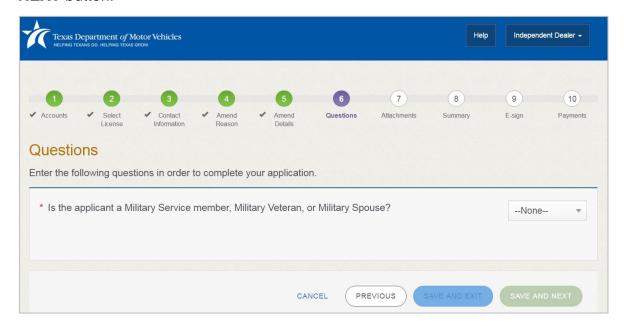




- h. For **Sentence or Action Imposed by court**, type in a brief description of the court decision.
- i. For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.
- i. Click the **UPDATE** button.
- k. After the popup closes, repeat the steps above for each entry in the table on the *Criminal History* page.
- 5. When you are finished, click the SAVE AND NEXT button.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offenses and charges for each criminal offense.

On the Questions page, answer the question presented and click the SAVE AND NEXT button.



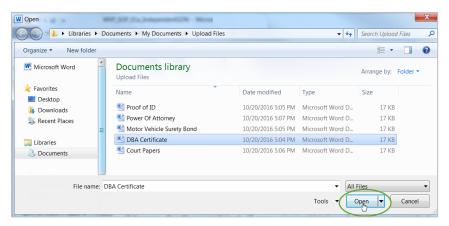




7. On the Required Attachments page, for each item displayed:



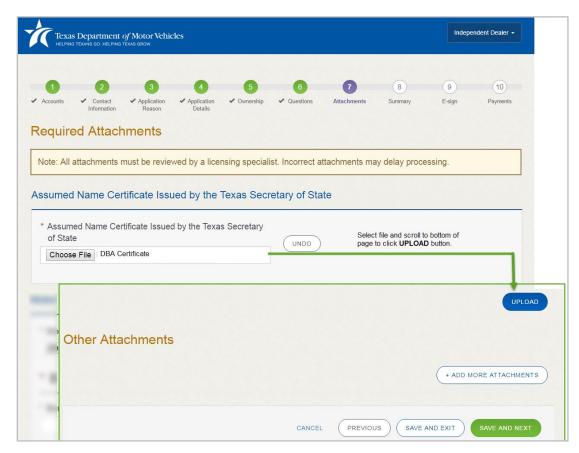
- Click the BROWSE button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



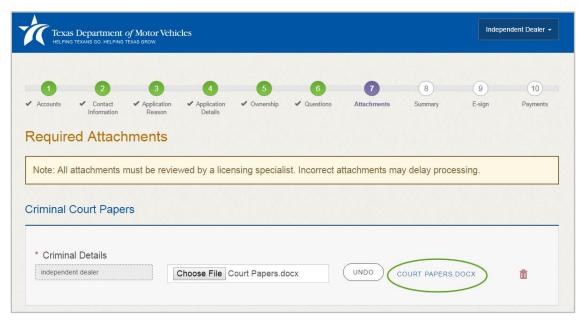
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



d. To add a file not requested on the page, click the **ADD MORE ATTACHMENTS** button (at the bottom of the page).







e. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



- 8. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.
 - a. If the *Problems with Your Application* page displays:
 - b. Click the **REVISIT** button return to the page on which the issue can be resolved, and make the correction, and then click **SAVE AND NEXT** button as many times as it takes to return to this page.
 - c. Click the **NEXT** button to skip making fixes at this time. In many instances, the problems may cause the application approval to be delayed.
 - d. Skip to the Summary section on page 141.

9.3.5.3 Address and DBA Changes

For a manage location amendment, you will be required to upload:

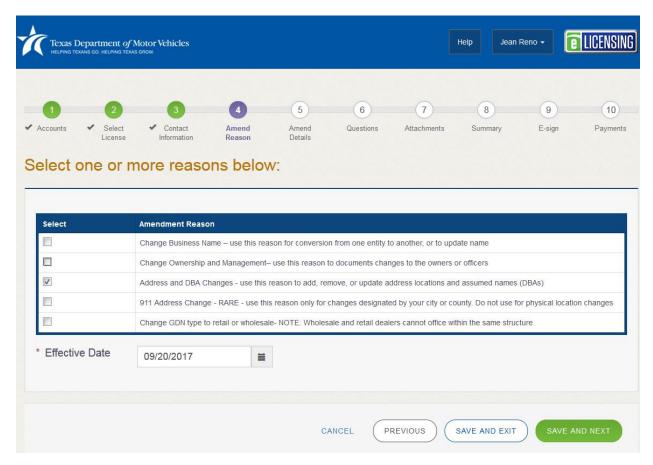
- Assumed Name Certificates amended for the change
- Rider to your motor vehicle surety bond about the change from the bond company
- Certificate of Filing amended by the Texas Secretary of State

To continue:

1. On the Amend Reason page:





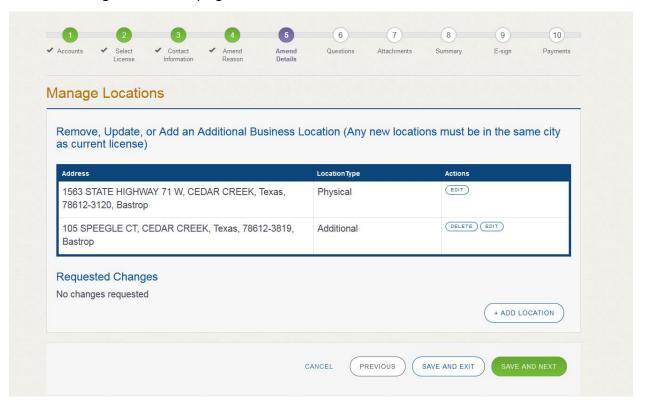


- a. Click the Address and DBA Changes checkbox.
- b. For **Effective Date**, type the mm/dd/yyyy (or click the calendar and select the date) on which the amendment goes into effect.
- c. Click the SAVE AND NEXT button.





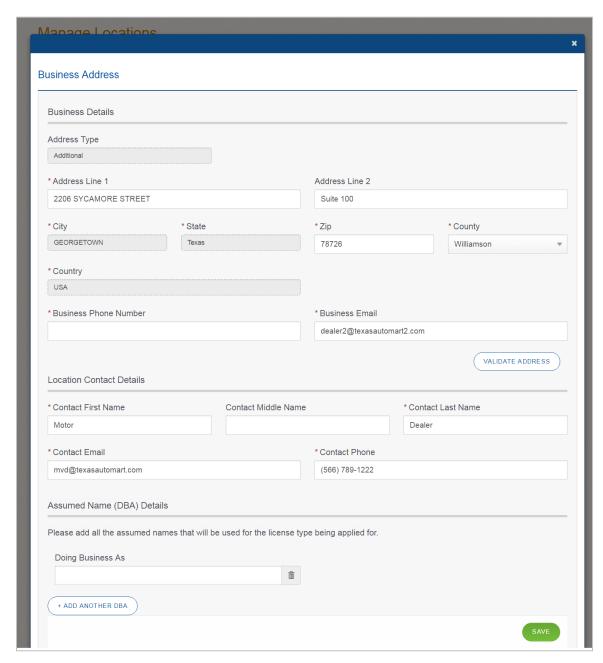
2. On the Manage Locations page:



- a. Click the **EDIT** button for the appropriate location in order to change or remove a location. Click the "Add Location" button to add a location.
- b. On the popup, locate the section in which to make your changes.
- c. Make your changes and click the **SAVE** button.





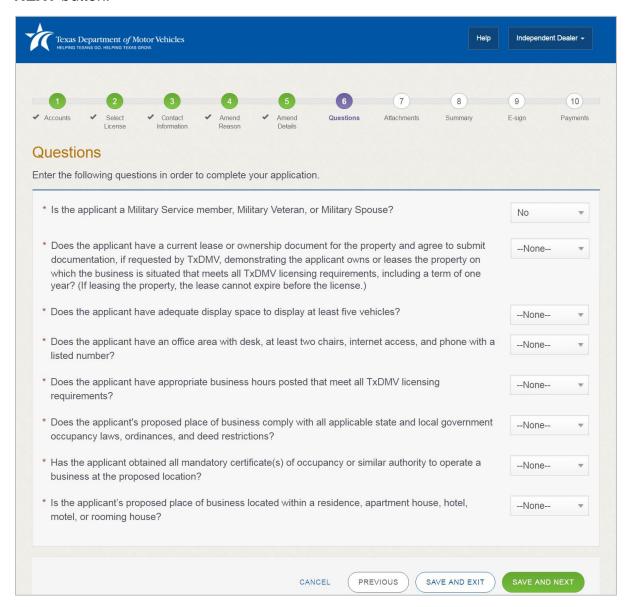


3. Back on the *Manage* page, click the **SAVE AND NEXT** button.





 On the Questions page, answer the questions presented and click the SAVE AND NEXT button.



a. If the Possible Issues popup displays, click CONTINUE ANYWAY.

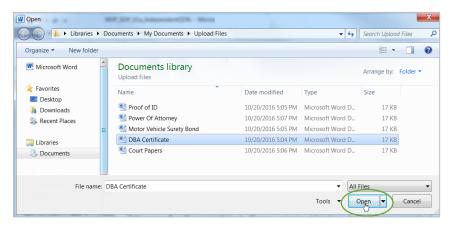




5. On the *Required Attachments* page, for each item displayed:



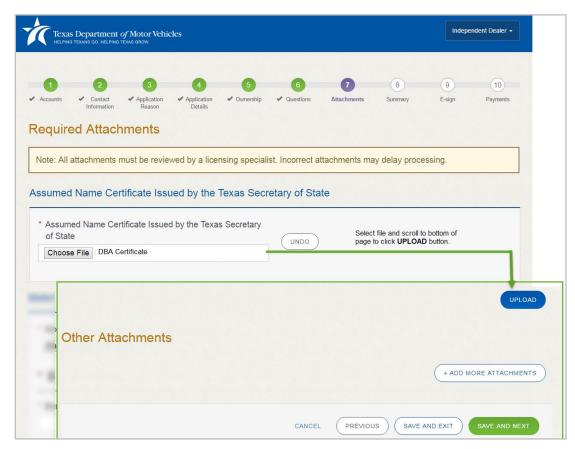
- Click the BROWSE button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



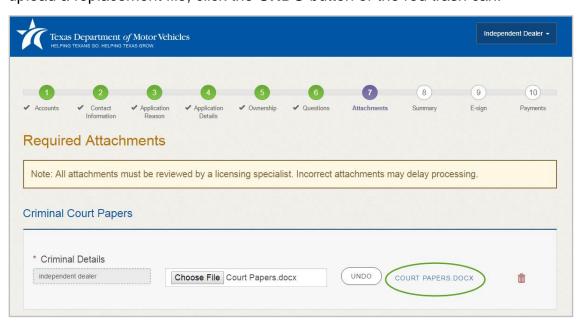
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



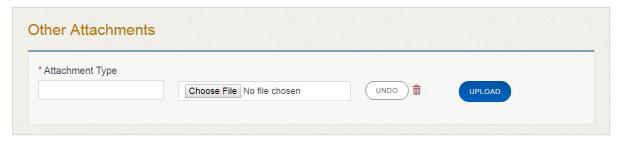




d. To add a file not requested on the page, click the **ADD MORE ATTACHMENTS** button (at the bottom of the page).



e. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



- f. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.
- 6. If the *Problems with Your Application* page displays:
 - Click the REVISIT button return to the page on which the issue can be resolved, and make the correction, and then click SAVE AND NEXT button as many times as it takes to return to this page.
 - Click the NEXT button to skip making fixes at this time. In many instances, the problems may cause the application approval to be delayed.





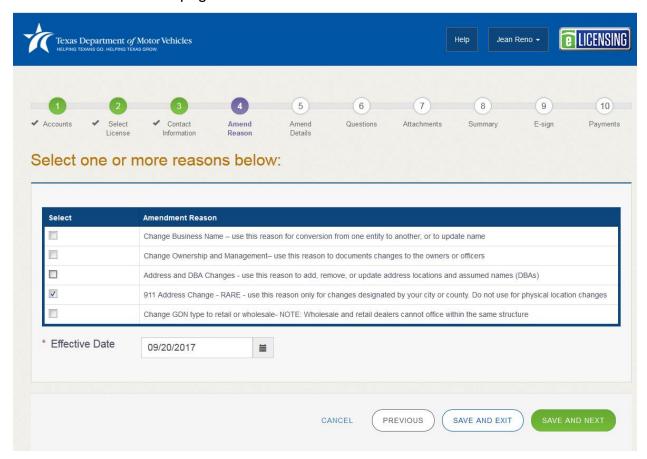
9.3.5.4911 Address Change

For a 911 Address Change amendment, you will be required to upload to the *Attachments* page:

- Assumed Name Certificates amended for the change
- Rider to your motor vehicle surety bond about the change from the bond company
- 911 documentation about the change in the address from the city or county
- Certificate of Filing amended by the Texas Secretary of State

To continue:

1. On the *Amend Reason* page:

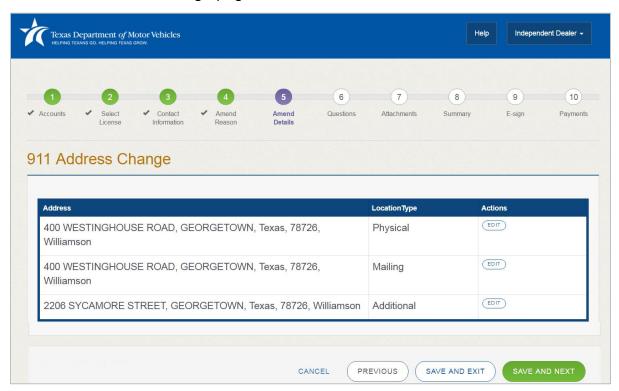


- a. Click the **911 Address Change** checkbox.
- 2. For **Effective Date**, type the mm/dd/yyyy (or click the calendar and select the date) on which the amendment goes into effect.
- 3. Click the SAVE AND NEXT button.





4. On the 911 Address Change page:

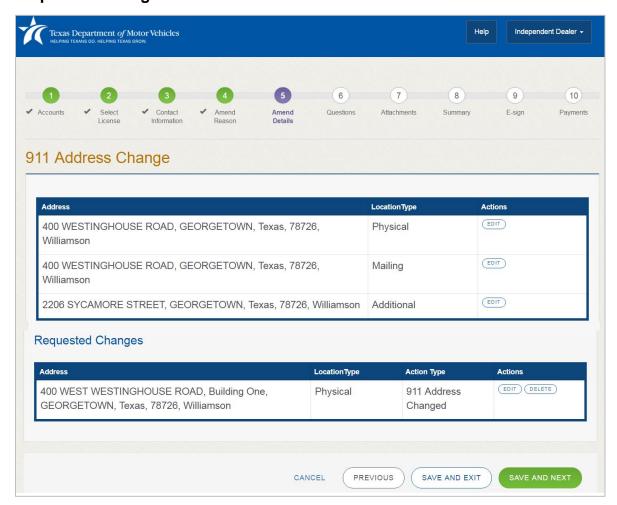


- a. Click the **EDIT** button of the item to change.
- b. On the Address popup, make your changes and click the **Save** button.





5. On the *911 Address Change* page, verify that the corrected address displays in the **Requested Changes** section and click the **SAVE AND NEXT** button.

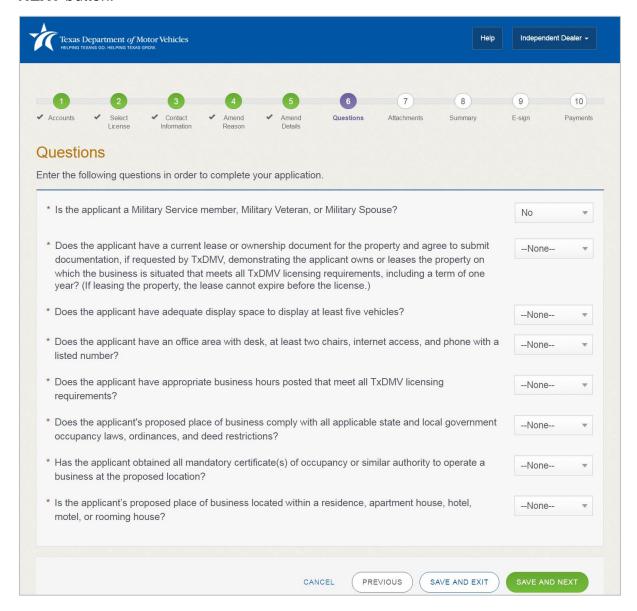


6. If the Possible Issues popup displays, click CONTINUE ANYWAY.





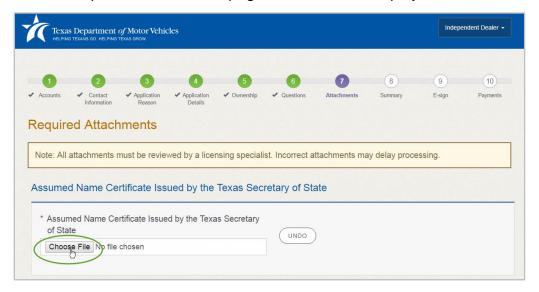
On the Questions page, answer the questions presented and click the SAVE AND NEXT button.



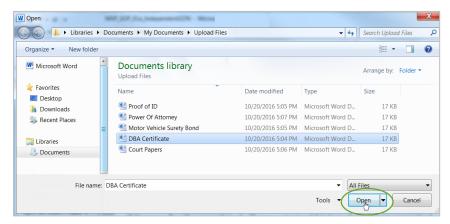




8. On the Required Attachments page, for each item displayed:



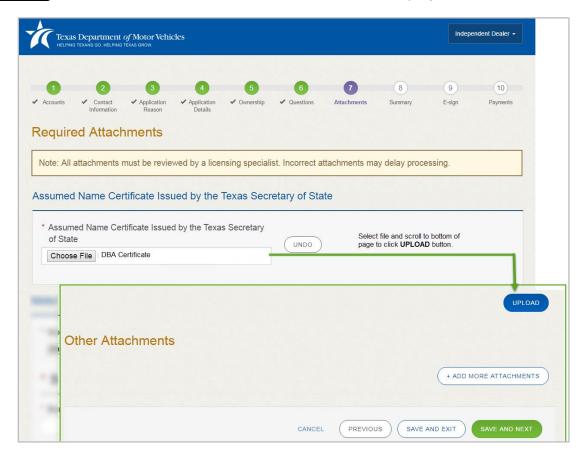
- Click the BROWSE button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



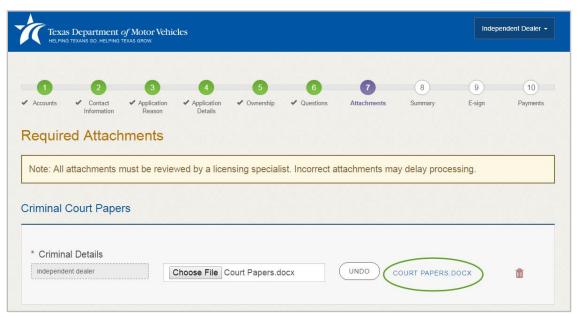
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



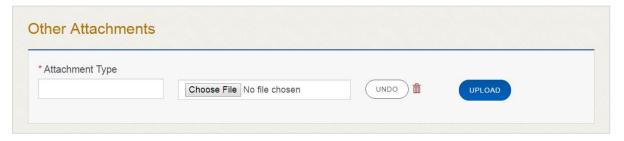
 d. To add a file not requested on the page, click the ADD MORE ATTACHMENTS button (at the bottom of the page).







e. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



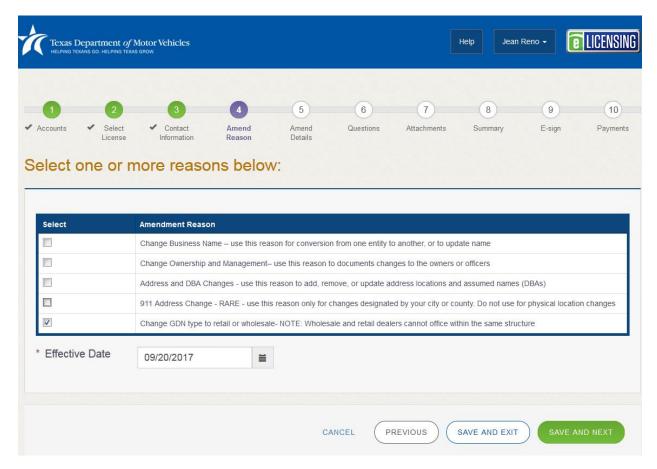
- f. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.
- 9. If the *Problems with Your Application* page displays:
 - Click the REVISIT button return to the page on which the issue can be resolved, and make the correction, and then click SAVE AND NEXT button as many times as it takes to return to this page.
 - Click the NEXT button to skip making fixes at this time. In many instances, the problems may cause the application approval to be delayed.
- 10. Skip to the Summary section on page 141.

9.3.5.5Change Retail or Wholesale GDN Type

1. On the Amend Reason page:



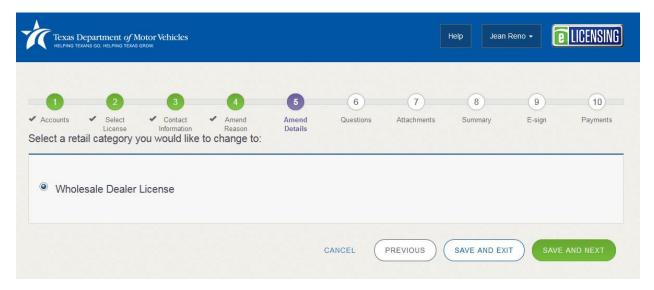




- a. Click the Change GDN Type checkbox.
- 2. For **Effective Date**, type the mm/dd/yyyy (or click the calendar and select the date) on which the amendment goes into effect.
- 3. Click the **SAVE AND NEXT** button.
- 4. On the Select Category page
 - a. Click the bubble next to the category you are changing to.
 - b. Click the **SAVE AND NEXT** button.



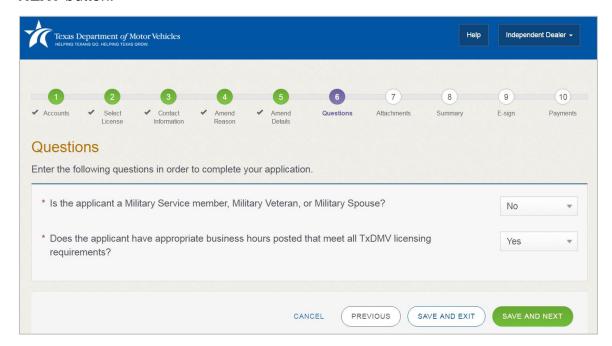




- 5. On the License Plates page,
 - a. Select to Transfer or Cancel each plate

Note: If changing to Wholesale from Retail you can only select to Transfer a maximum of

- 6. Click the SAVE AND NEXT button.
- On the Questions page, answer the questions presented and click the SAVE AND NEXT button.



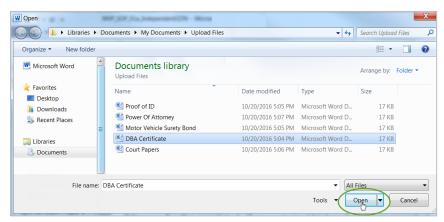




8. On the *Required Attachments* page, for each item displayed:



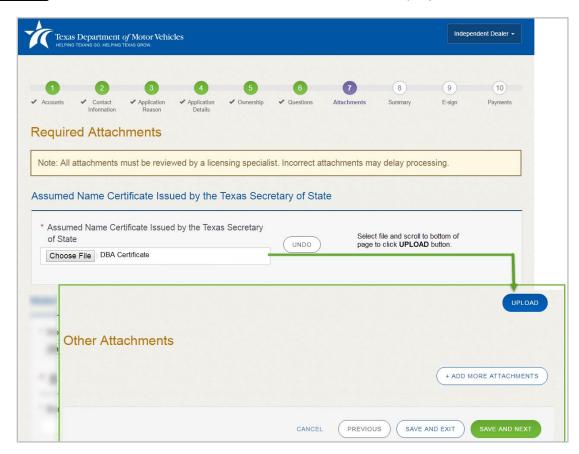
- a. Click the **BROWSE** button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



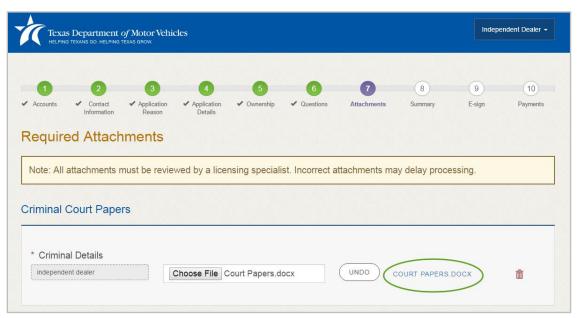
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



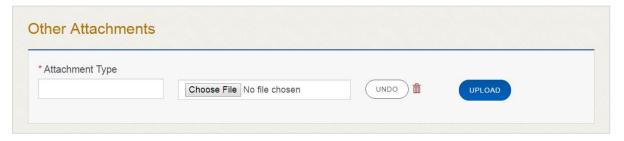
d. To add a file not requested on the page, click the **ADD MORE ATTACHMENTS** button (at the bottom of the page).







e. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



- f. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.
- 9. If the *Problems with Your Application* page displays:
 - Click the REVISIT button return to the page on which the issue can be resolved, and make the correction, and then click SAVE AND NEXT button as many times as it takes to return to this page.
 - Click the NEXT button to skip making fixes at this time. In many instances, the problems may cause the application approval to be delayed.
- 10. Continue with the Summary page.

9.3.6Summary

 When the Summary page displays, review the information and then click the SAVE AND NEXT button.







9.3.7Signature

If you are not going to be making a payment immediately, you can save and exit the application on the Summary page. Otherwise, you can submit your signature and continue to the Payments section.

If you have a valid Texas driver license, you can electronically sign the application, which includes a Certificate of Responsibility that you must agree to.

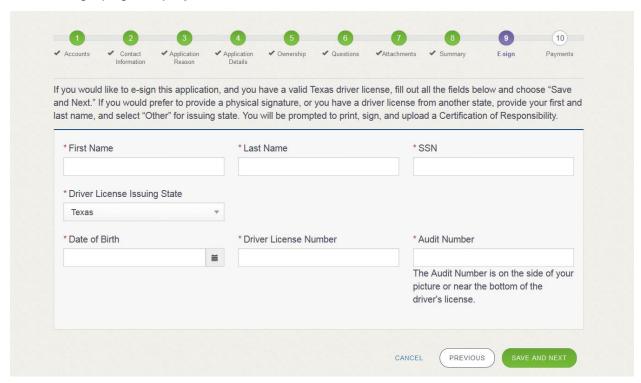
If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certificate of Responsibility that you must agree to and a place to manually it. Then you must scan the file and upload it.





9.3.7.1Signing with a Valid Texas Driver License

1. On the eSign page displayed:

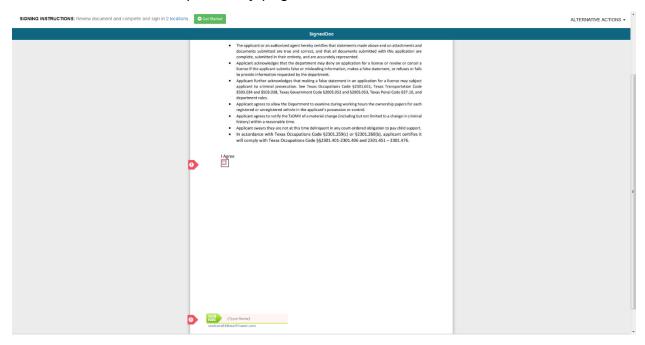


- For First Name, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.
 - a. **Note:** If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to step b.f.1.
- c. For **SSN**, type in the numbers and dashes of your social security number.
- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For Date of Birth, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the **Audit Number** field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- h. Click the SAVE AND NEXT button.





2. On the Certificate of Responsibility page:



- a. Carefully read the terms and conditions for the license.
- b. Click the I Agree option button.
- c. Sign Here field and type in your full legal name.
- d. Scroll back up to the top of the popup and click the **Finish & Submit Electronically** button.
- e. On the *Thank You* page of the popup, click the **CLOSE** button.



f. Back on the *Certificate of Responsibility* page, click the **SAVE AND NEXT** button.





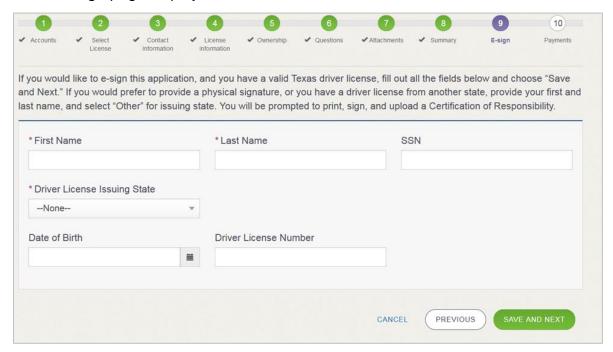
g. On the *Please ensure you have the terms and conditions* popup, the **PROCEED TO PAYMENT** link to start the payment process.



h. Continue with the section about payment on page 101.

9.3.7.2Signing without a Valid Texas Driver License

1. On the eSign page displayed:

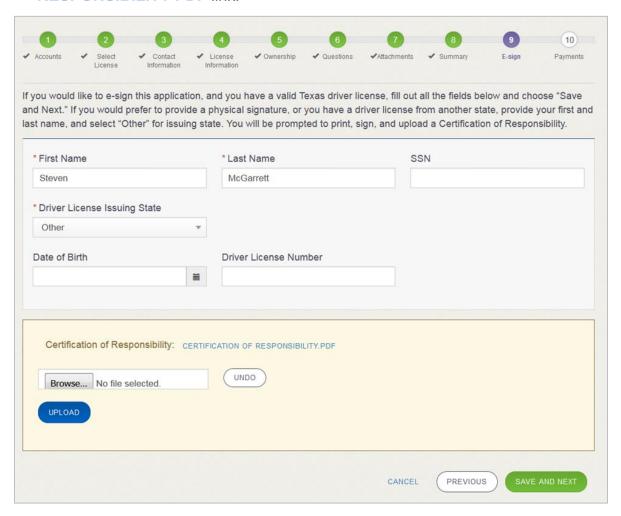


- For First Name, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.
- c. For Driver License Issuing State select other
- d. Screen automatically changes to allow for print and upload





 e. Scroll to the bottom of the page and click the CERTIFICATE OF RESPONSIBILITY PDF link.

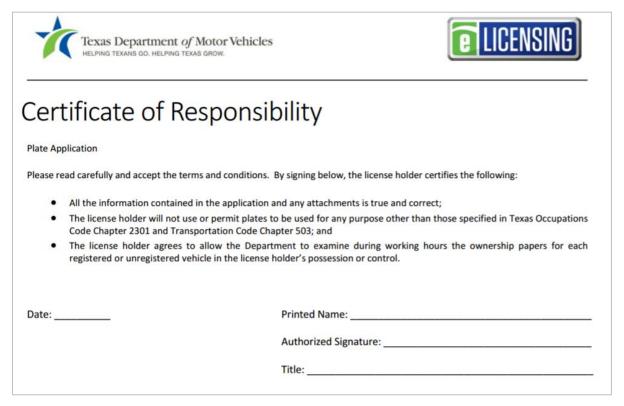


f. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.

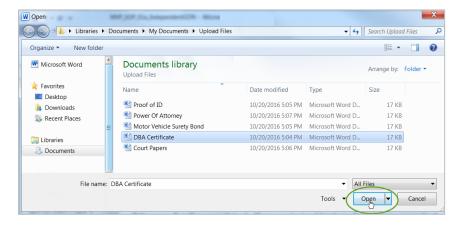




g. Carefully read the document and sign and date it.



- h. To upload and attach the signed document to this plate application:
- Scan the document to a file and save it to your local computer (or a shared network resource).
- j. Back on the eLICENSING page, click the **BROWSE** button.
- k. In the Open Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



I. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.

m. Click the SAVE AND NEXT button.

i. On the pop-up, click the PROCEED TO PAYMENT link.

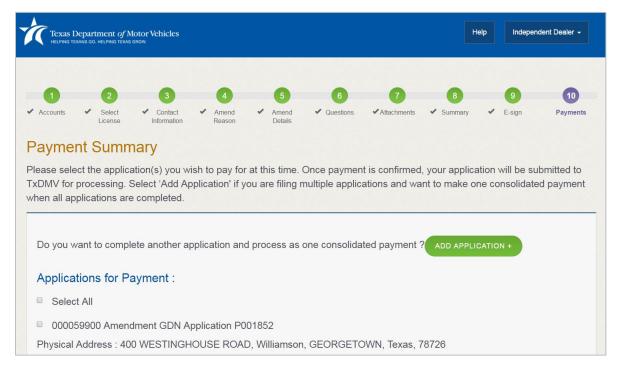






9.3.8Payment

1. On the top portion of the Payment Summary page, to:

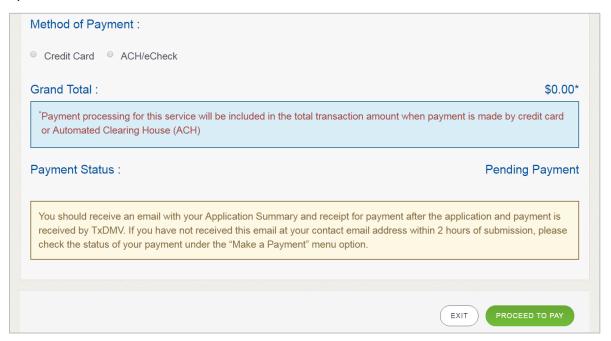


- Prepare another application to finish and submit with this one, click the ADD APPLICATION button,
- Pay for all items displayed on this page, click the Select All option.
- Pay for this item only, click its option button.





2. On the bottom portion of this page, for **Method of Payment**, select the appropriate option button.

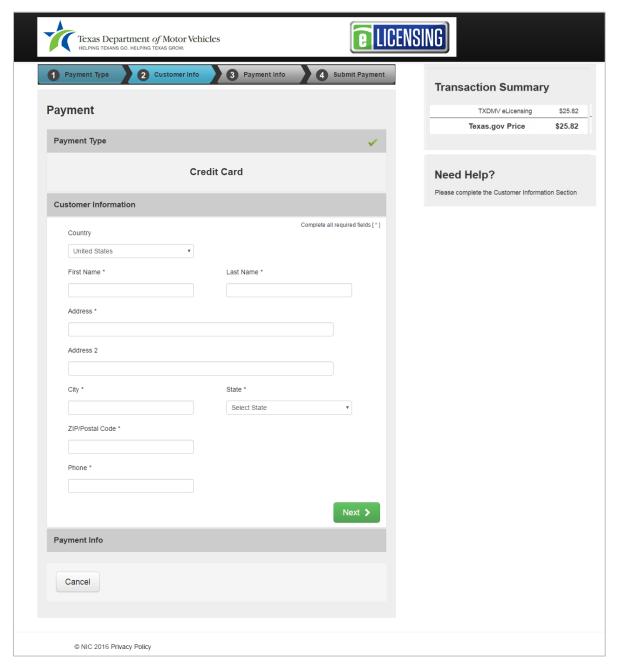


3. Read the payment processing note and then click the **PROCEED TO PAY** button.





4. On the **Customer Information** page:



- a. For First Name, type in your first name as it appears on the credit card used.
- b. For **Last Name**, type in your last name as it appears on the credit card used.
- c. For **Address**, type in the street number and name of the street used to bill the credit being used.
- d. For **Address 2**, optionally type in the additional street information, such as the suite number.

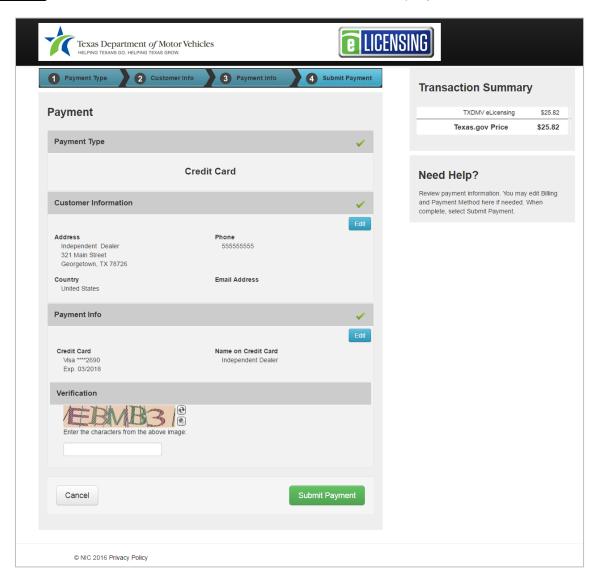




- e. For City, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown list.
- g. For **ZIP/Postal Code**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- h. For **Phone**, type in the telephone associated with the credit card holder.
- i. Click the **Next** button.
- 5. On the Card information page:
 - a. For Credit Card Number, type in the string of numbers from the credit card.
 - b. For **Expiration Month**, select the appropriate month from the drop-down.
 - c. For **Expiration Year**, select the appropriate year from the drop-down.
 - d. For **Security Code**, type in the number to the left of the signature line on the back of the card.
 - e. For **Name**, type in the name as it appears on the credit card.
 - f. Click the **Next** button.
- 6. On the Submit Payment page:
 - a. In the Verification section, enter the characters from the image displayed.
 - b. Click the **Submit Payment** button.



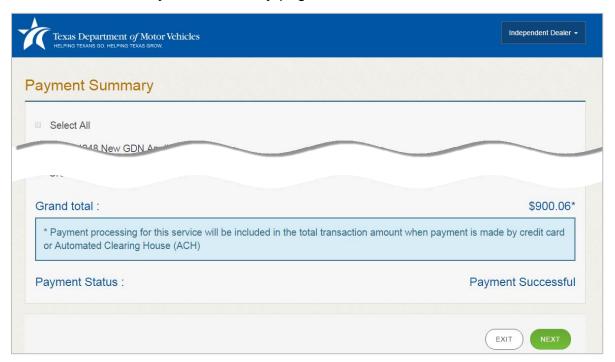




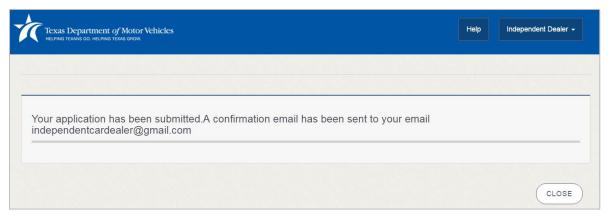




7. After the *Please Wait* popup closes and verify that **Payment Successful** displays in the **Status** on the *Payment Summary* page.



- 8. Click the **NEXT** button.
- 9. On the Application Submitted page, click the CLOSE button.





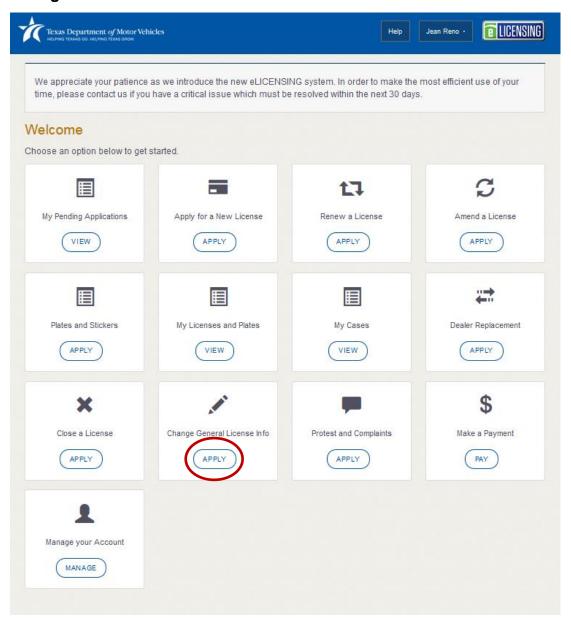


10 Changing General License Information

You can change general license information, such as the contact person that TxDMV may speak with about your license details.

There is no fee for these changes.

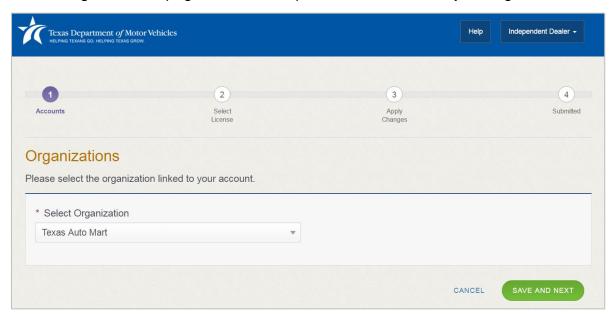
1. After logging in and displaying the *Welcome* page, click the **APPLY** button on the **Change General License Info** area.



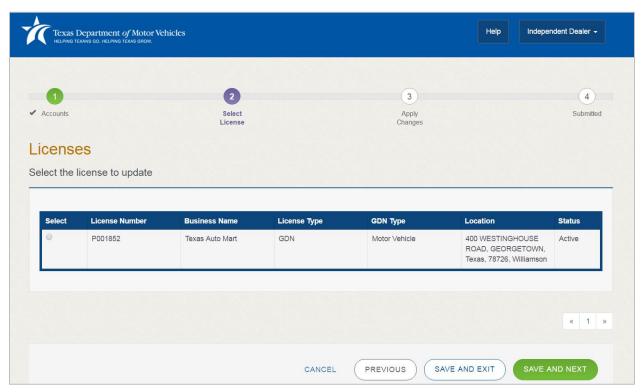




2. On the Organizations page, click the drop-down list and select your organization.



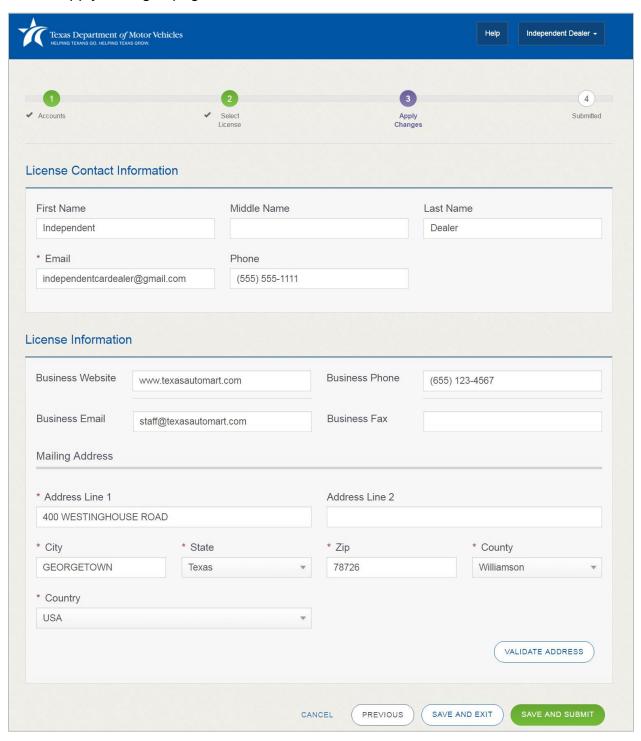
3. On the *Licenses* page, click the appropriate license for which information has changed.







4. On the Apply Changes page:

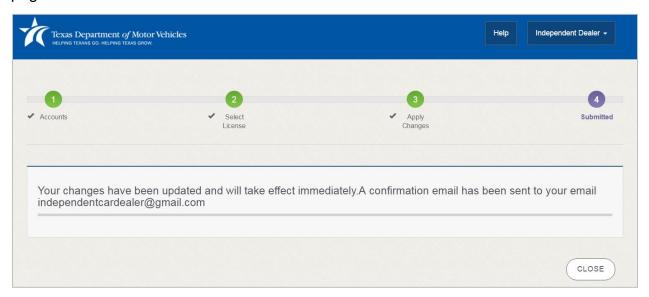


- a. Click into the field to edit and make the changes.
- b. Click the SAVE AND SUBMIT button.





5. On the *Submitted* page, click the **CLOSE** button to exit and display the *Welcome* page







11 Renewing Licenses

You should receive a renewal notice in your email in advance of the expiration date of your license. The application to renew your license follows a process similar to the original application.

Instead of renewing, the system may prompt you that you should file a new application if you have changed locations or added additional used car sales locations with the same city as the main physical location or changed business structure or ownership since last application or renewal

11.1 Renewal Fees

The fee to renew a license on time is \$400.

If the renewal is late, the fee is \$400 plus \$200 if renewed in the first 30 days and \$200 more if renewed after 60 days.

Note: The Plate/Sticker renewal fee is \$90.00.

11.2Gathering Information

To complete this application, you will need access to:

- The number of their \$25,000 motor vehicle dealer surety bond, the name of the issuing company, and the effective and expiration dates of the bond
- Facts of the criminal history of anyone associated with the dealership (officer, partner, trustee, or other representative capacity) that has ever been arrested, been convicted, received deferred adjudication, or been court martialed, or has any of these actions currently pending, to fill out certain information as shown below for each person and each offense.
- Files containing the following information scanned in:
 - Proof of sales for the previous year if you are requesting additional plates
 - New or renewed Motor Vehicle Surety Bond for new term
 - Original power of attorney document
 - Assumed Name Certificates
 - Certificate of Incorporation, Registration, or Formation filed with the Texas Secretary of State

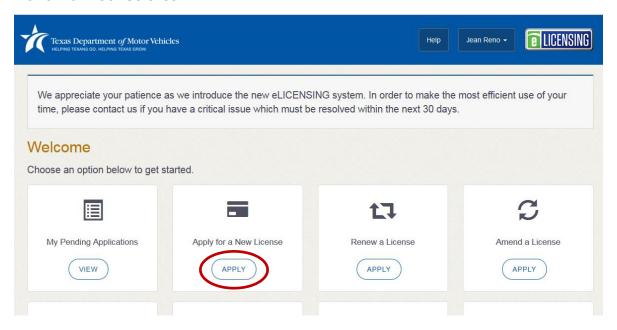




- Driver licenses (or passport, official identification cards, and so on) for new owners or management staff
- Court papers that back up the adjudication, dismissal, or decision made in each criminal matter (if applicable)

11.3Renewal Application

1. After logging in and displaying the *Welcome* page, click the **APPLY** button on the **Renew a License** area.

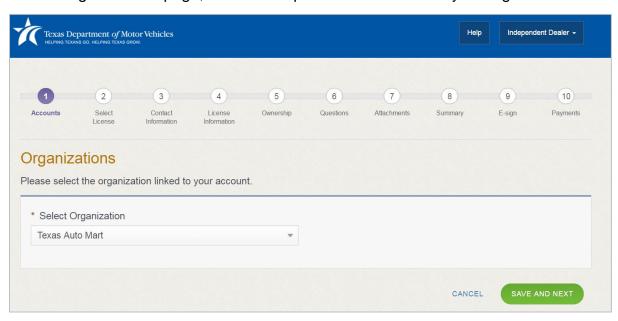






11.3.1 Accounts

1. On the Organizations page, click the drop-down list and select your organization.



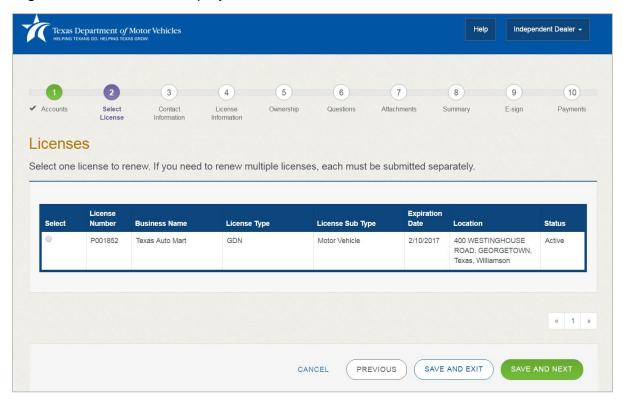
2. Click the **SAVE AND NEXT** button.





11.3.2 Select License

1. On the *Licenses* page, select the license to renew. Note that only the licenses eligible for renewal are displayed.



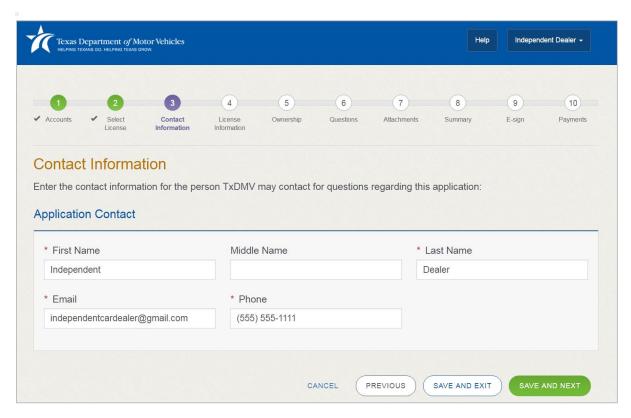
2. Click the SAVE AND NEXT button.





11.3.3 Contact Information

1. On the *Contact Information* page, make any changes needed to the person listed who can be contacted about this renewal application.



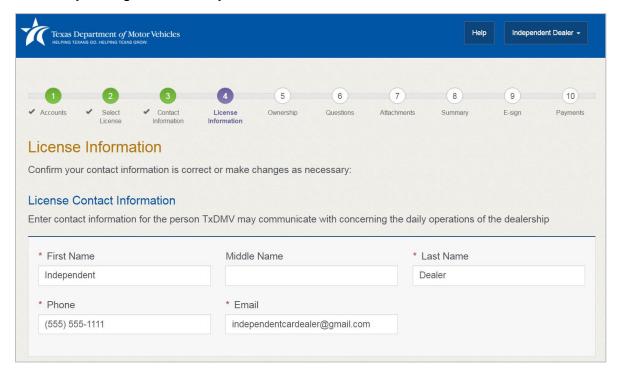
2. Click the SAVE AND NEXT button.





11.3.4 License Information

1. On the top of the *License Information* page, verify that the information is correct or make any changes necessary.



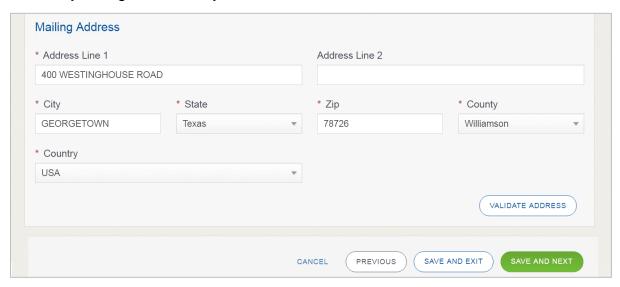
2. In the **Business section** of the page, verify that the information is correct or make any changes necessary.



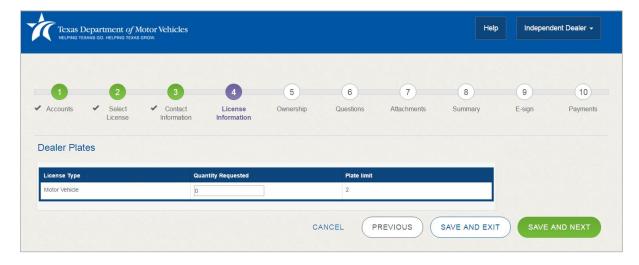




3. In the **Mailing Address section** of the page, verify that the information is correct or make any changes necessary.



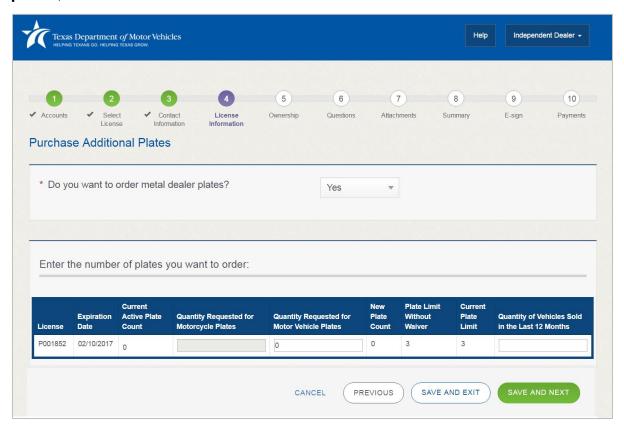
- 4. Click the SAVE AND NEXT button.
- 5. The *Dealer Plates* page will list the plates assigned to the license. You will be able to renew or cancel an existing plate. To verify the information, click the **SAVE AND NEXT** button.







6. On the *Purchase Additional Plates* page, for **Do you want to order metal dealer plates**, click:



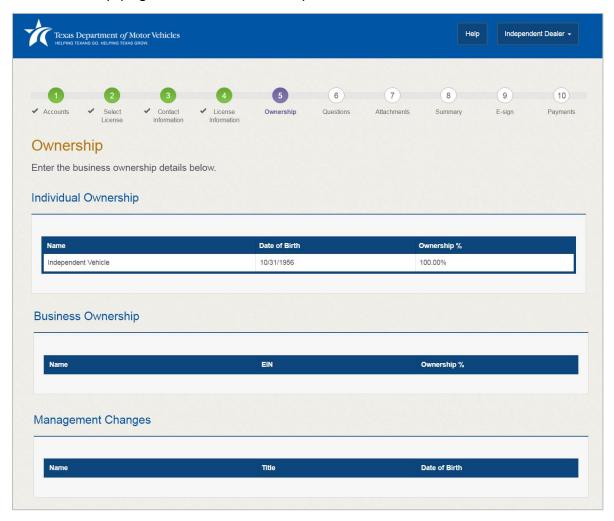
- No and click the SAVE AND NEXT button.
- Yes, and then in the:
 - a. Quantity Requested field, enter the number of plates needed.
 - b. Quantity of Vehicles Sold in the last 12 months field, enter the appropriate number. Note that if you request more than 2, you can support the number requested by the sales figures.
 - c. Click the SAVE AND NEXT button.





11.3.5 Ownership

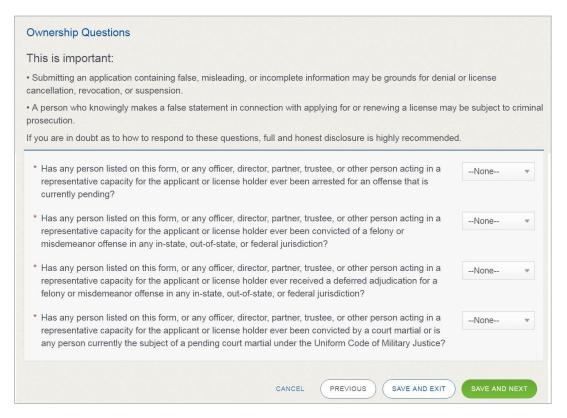
1. On the *Ownership* page review the ownership information.



2. In the Ownership Questions section:

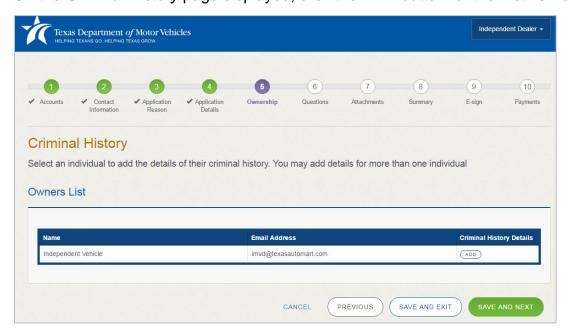






If you answer:

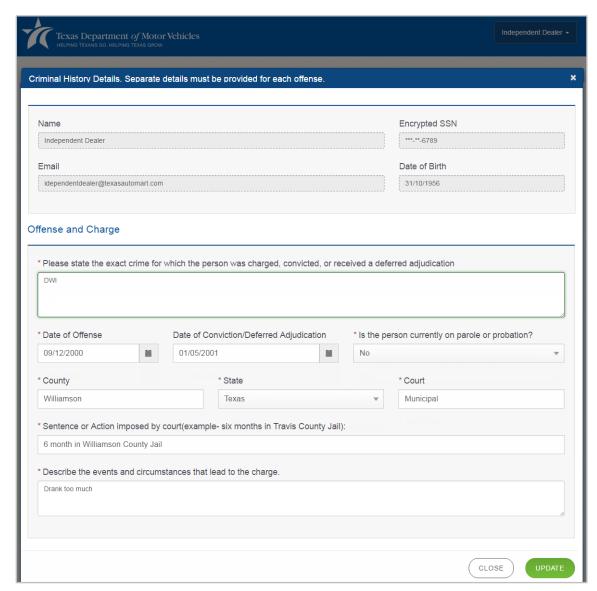
- No, click the SAVE AND NEXT button.
- Yes to any of the questions:
 - a. On the *Criminal History* page displayed, click the **ADD** button for the first name.



b. On the Criminal History Details popup:







- In the first field in the Offense and Charge section, type in a short description of the charges/crime committed.
- For Date of Offense, type in the mm/dd/yyyy (or selects it from the calendar) when the crime occurred.
- For Date of Conviction/Deferred Adjudication, type in the mm/dd/yyyy (or selects it from the calendar)
- For **Is person currently on parole or probation**, select Yes or No.
- For County, type in the name of the county in which the offense occurred.
- For State, type in the name of the state in which the offense occurred.
- For **Court**, type in the type of court in which the offense was adjudicated.





- For Sentence or Action Imposed by court, type in a brief description of the court decision.
- For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.
- Click the **UPDATE** button.
- c. After the popup closes, repeat the steps above for each entry in the table on the *Criminal History* page or click the **SAVE AND NEXT** button.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offenses and charges for each criminal offense.

11.3.6 Questions

You must answer a series of questions about military service, dealership owners, previous licensing, and the office and display area of the dealership.

If you do not know the answer or have to leave the application to find it:

- a. Go to the bottom of the page and click the PREVIOUS button and then click the SAVE AND EXIT button on the Ownership Details page to save all information entered to date.
- b. After retrieving this information, display the *Welcome* page, locate the **My Applications** section, and click its **VIEW** button.
- c. On the My Accounts page, locate this application in the list and click it.
- d. On the *Ownership Details* page displayed, click the **SAVE AND NEXT** button to display the Question page again.

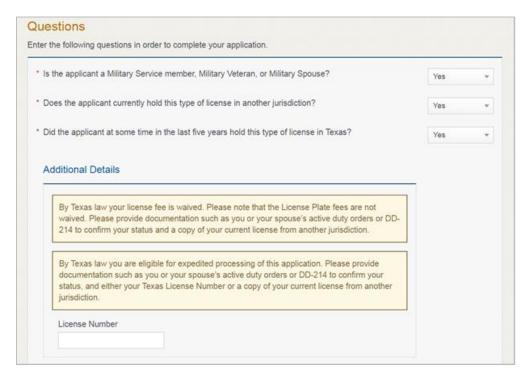
11.3.6.1 Military Service Questions

You are required to answer the question about your military service or if you are a spouse of a military service member to determine if you are eligible for expedited processing of the application.

If your response is **Yes**, several more questions display to determine if you currently have a license, which may mean the licensing fee will be waived.







1. Select the:

- No response and continue to the next question.
- Yes response and:
 - a. If you answer **Yes** to either condition, type in the **License Number** of the current license then continue to the next question.

Note: On the *Attachments* page displayed later, you will be required to upload supporting documentation (such as active duty orders or DD-214) to confirm the status as well as either your Texas license number or a copy of the current license from the other jurisdiction.

11.3.6.2 Changed or Added Locations Question

* Have you changed locations or added additional used car sales locations within the same city as the main physical location? If yes, you will need to complete an amendment application.

1. Select the:

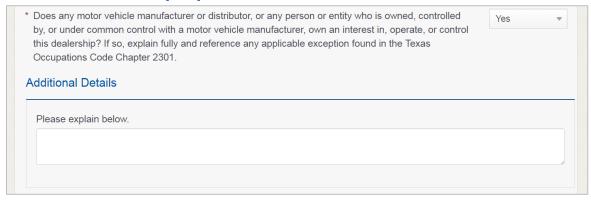
- No response and continue to the next question.
- **Yes** response and continue to the next question, but remember to apply for an amendment with this renewal application.

Note: You can complete this application and, in the Payment area, select the Add Application feature to complete the amendment.





11.3.6.3 Dealership Operation Question



1. Select the:

- No response and continue to the next question.
- Yes response and:
 - a. Type in the appropriate information.
 - b. Continue to the next question.

11.3.6.4 Changes in Business Structure Question



Select the:

- No response and click the SAVE AND NEXT button.
- Yes response, and the SAVE AND NEXT button, but remember to apply for an amendment with this renewal application.

Note: You can complete this application and, in the Payment area, select the Add Application feature to complete the amendment.

11.3.7 Attachments

You must have the following information scanned into files so you can upload them from your local computer or a shared resource:

- Proof of the previous year's sales if requesting additional plates
- Motor Vehicle Surety Bond for new term
- Original power of attorney document

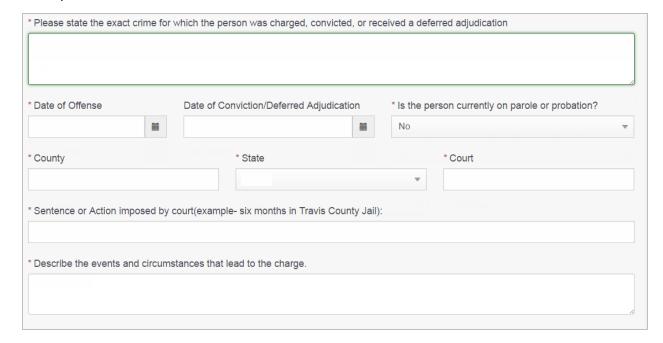




- Assumed Name Certificates
- Certificate of Incorporation, Registration, or Formation filed with the Texas Secretary of State
- Driver licenses (or passport, official identification cards, and so on) for new owners or management staff

You must also have available:

- The number of their \$25,000 motor vehicle dealer surety bond, the name of the issuing company, and the effective and expiration dates of the bond
- Facts of the criminal history of anyone associated with the dealership (officer, partner, trustee, or other representative capacity) that has ever been arrested, been convicted, received deferred adjudication, or been court martialed, or has any of these actions currently pending, to fill out certain information as shown below for each person and each offense.

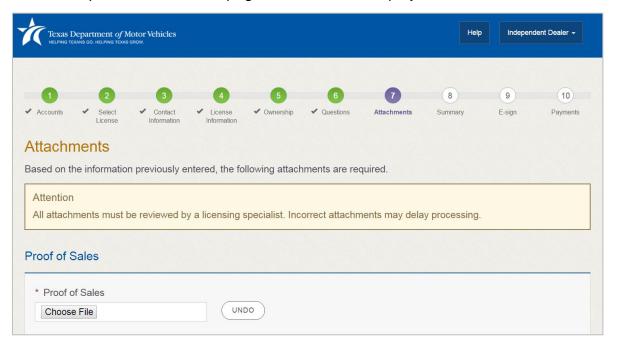


 Files containing scanned copies of court papers that back up the adjudication, dismissal, or decision made in each criminal matter.

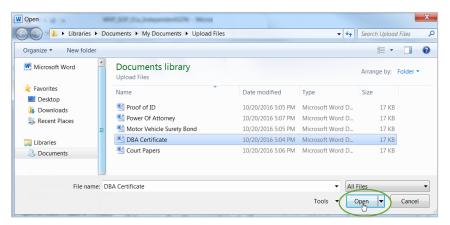




1. On the Required Attachments page, for each item displayed:



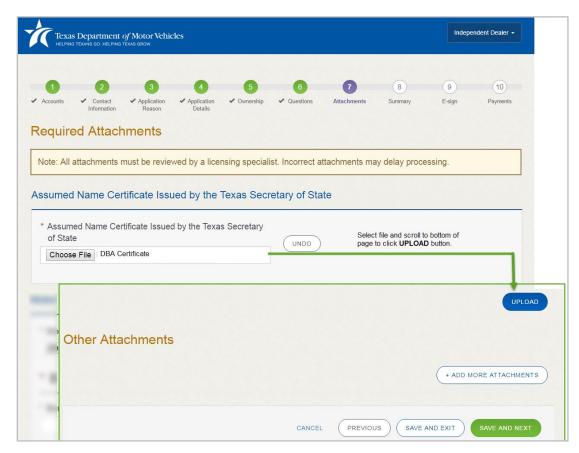
- Click the CHOOSE FILE button.
- b. On the *Open* popup, navigate to the file (on the computer or a shared network resource), select it, and click the **Open** button.



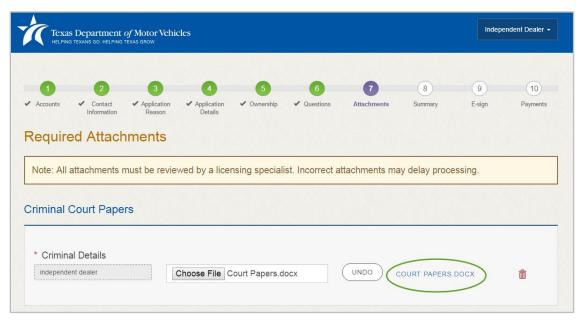
c. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a replacement file, click the **UNDO** button or the red trash can.



d. To add a file not requested on the page:

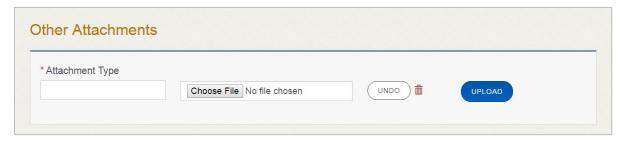




i. Click the **ADD MORE ATTACHMENTS** button (at the bottom of the page).



ii. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.

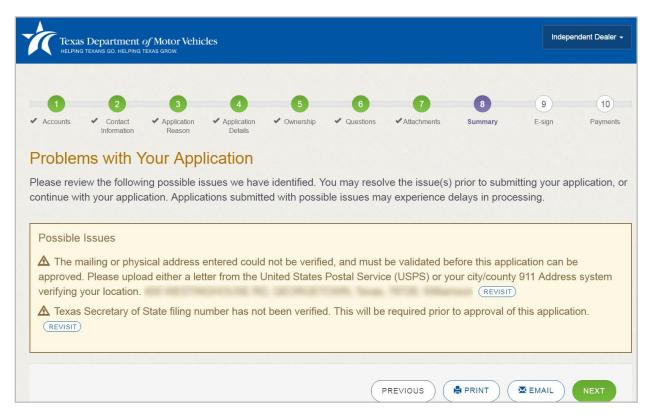


iii. When you finish uploading the documents, click the **SAVE AND NEXT** button at the bottom of the page.

If the application has issues that need to be resolved, the *Problems with Your Application* page displays.







To return to the page on which the issue can be resolved, you can click the **REVISIT** button and make the correction, and then click **SAVE AND NEXT** button as many times as it takes to return to this page.

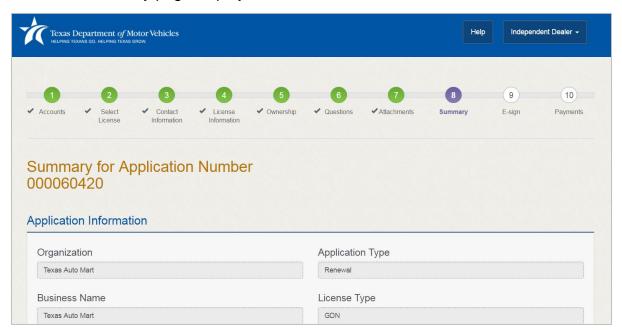
To skip making fixes at this time, you can click the **NEXT** button to display the *Summary* page. In many instances, the problems may cause the application approval to be delayed.





11.3.8 Summary

1. When the Summary page displays, click the **SAVE AND NEXT** button.



11.3.9 Signature

If you are not going to be making a payment immediately, you can save and exit the application on the Summary page. Otherwise, you can submit your signature and continue to the Payments section.

If you have a valid Texas driver license, you can electronically sign the application, which includes a Certificate of Responsibility that you must agree to.

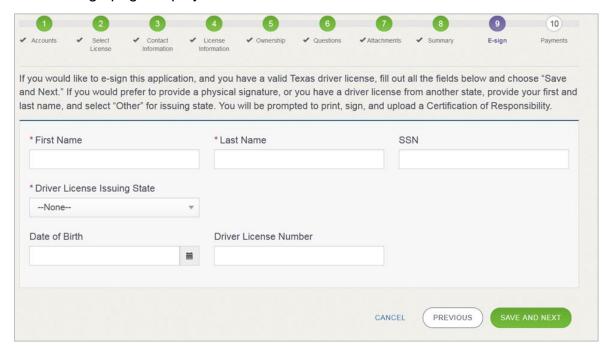
If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certificate of Responsibility that you must agree to and a place to manually it. Then you must scan the file and upload it.





11.3.9.1 Signing with a Valid Texas Driver License

1. On the eSign page displayed:



- For First Name, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.

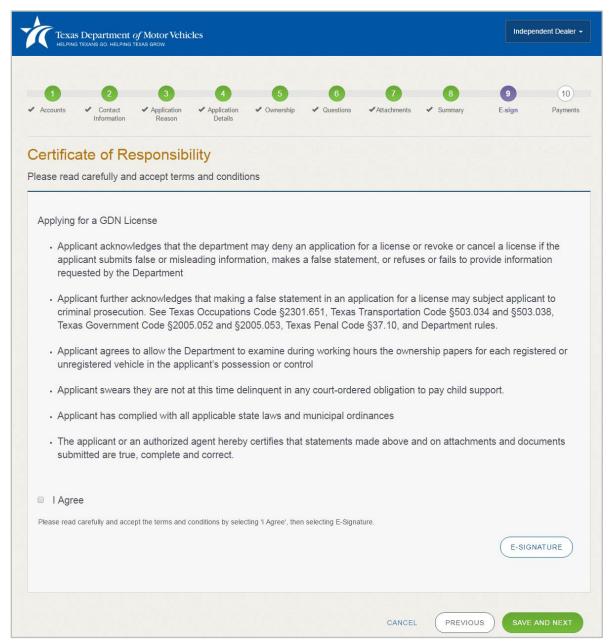
Note: If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to step b.f.1.

- c. For **SSN**, type in the numbers and dashes of your social security number.
- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For **Date of Birth**, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the **Audit Number** field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- h. Click the SAVE AND NEXT button.





2. On the Certificate of Responsibility page:



- a. Carefully read the terms and conditions for the license.
- b. Click the I Agree option button.
- c. Click the E-SIGNATURE button.
- d. On the popup:
 - i. Scroll down to the **Sign Here** field and type in your full legal name.



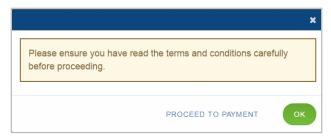




- ii. Scroll back up to the top of the popup and click the Finish & Submit Electronically button.
- iii. On the *Thank You* page of the popup, click the **CLOSE** button.



- 3. Back on the Certificate of Responsibility page, click the SAVE AND NEXT button.
- 4. On the *Please ensure you have the terms and conditions* popup, the **PROCEED TO PAYMENT** link to start the payment process.



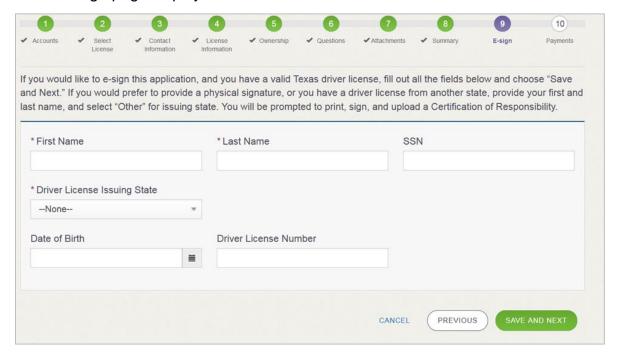
5. Continue with the section about payment on page 101.





11.3.9.2 Signing without a Valid Texas Driver License

1. On the eSign page displayed:

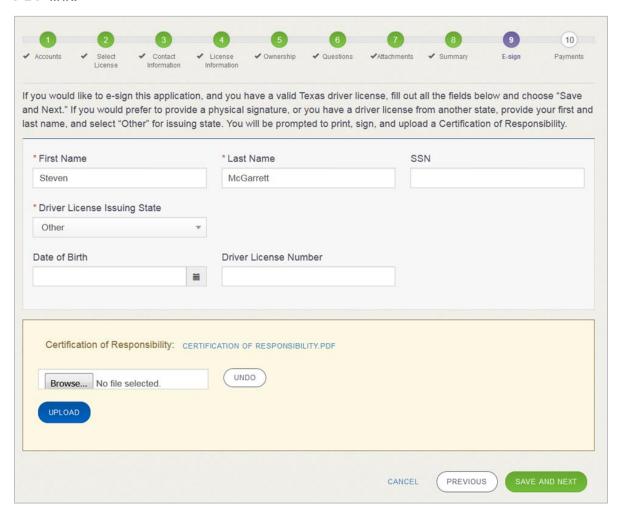


- a. For **First Name**, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.
- c. For Driver License Issuing State select "Other".
- d. The screen automatically changes to allow for print, sign, and upload of paper certification.





Scroll to the bottom of the page and click the CERTIFICATE OF RESPONSIBILITY PDF link.

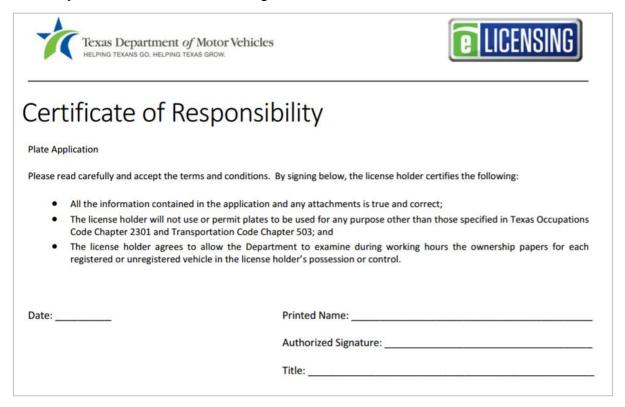


a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.

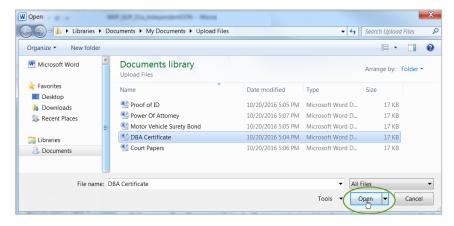




3. Carefully read the document and sign and date it.



- 4. To upload and attach the signed document to this plate application:
 - Scan the document to a file and save it to your local computer (or a shared network resource).
 - b. Back on the eLICENSING page, click the **BROWSE** button.
 - c. In the Open Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.

- 5. Click the **SAVE AND NEXT** button.
- 6. On the pop-up, click the PROCEED TO PAYMENT link.

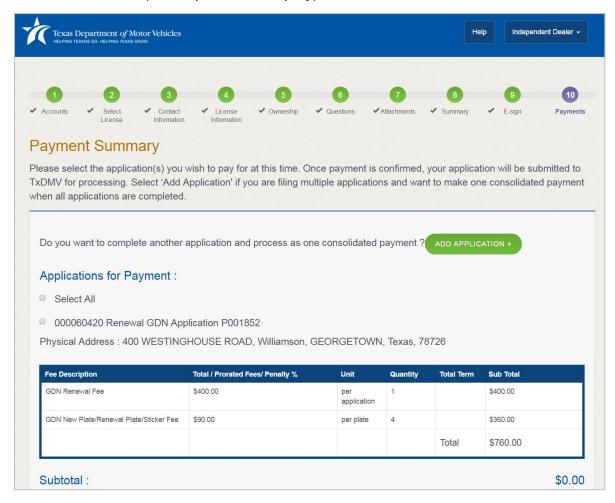






11.3.10 **Payment**

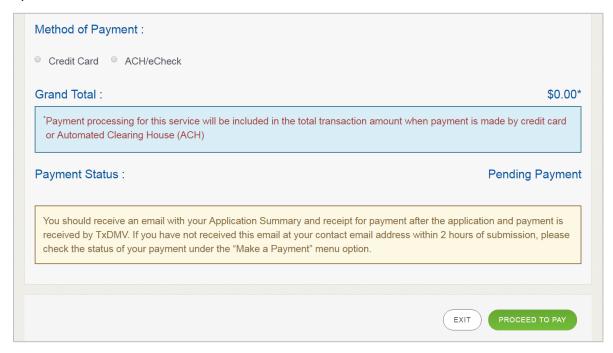
1. On the top portion of the *Payment Summary* page, click the option button of the item or click **Select All** (if multiple items display).







On the bottom portion of this page, for **Method of Payment**, select the appropriate option button.



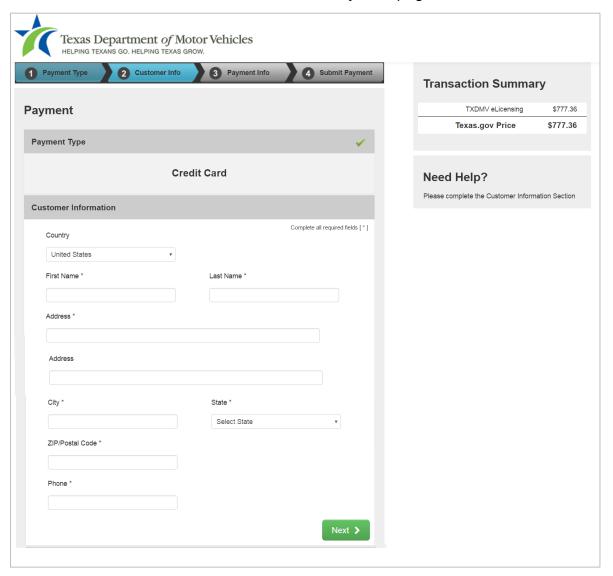
Note the convenience processing fee added to the payment total (typically a small percentage of the charges for credit card payments and a flat fee for an electronic check.

3. Read the payment processing note and then click the **PROCEED TO PAY** button.





4. In the **Customer Information** section on the *Payment* page:

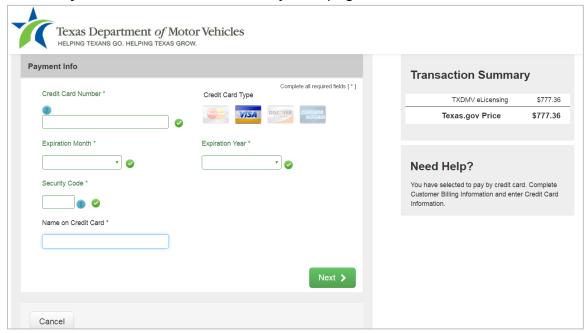


- a. For **First Name**, type in your first name as it appears on the credit card used.
- b. For **Last Name**, type in your last name as it appears on the credit card used.
- c. For **Address**, type in the street number and name of the street used to bill the credit being used.
- d. For **Address 2**, type in additional information (like the suite or building number).
- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown list.
- g. For **ZIP/Postal Code**, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- h. For **Phone**, type in the telephone associated with the credit card holder.





- 5. Click the **Next** button.
- 6. In the **Payment Info** section on the *Payment* page:

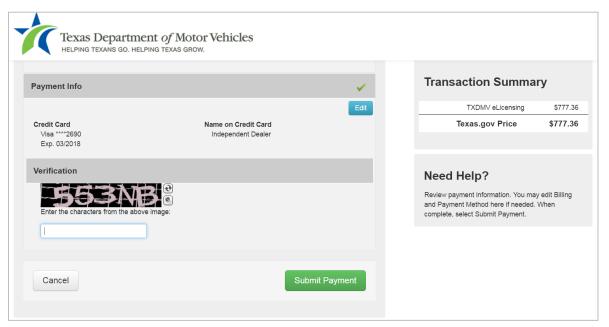


- a. For Credit Card Number, type in the string of numbers from the credit card.
- b. For **Expiration Month**, select the appropriate month from the drop-down.
- c. For **Expiration Year**, select the appropriate year from the drop-down.
- d. For **Security Code**, type in the number to the left of the signature line on the back of the card.
- e. For **Name**, type in the name as it appears on the credit card.
- f. Click the **Next** button.

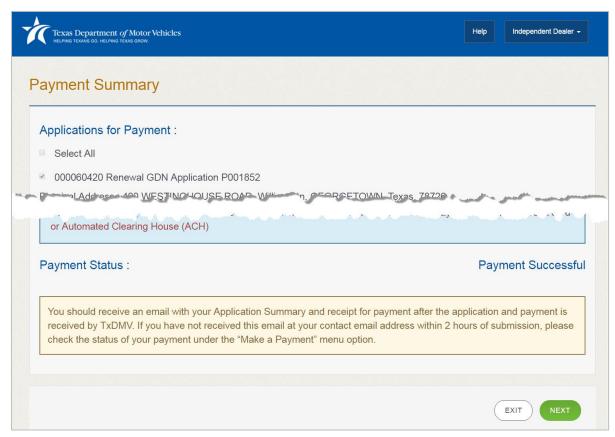




7. In the **Verification** section, enter the characters from the image displayed.



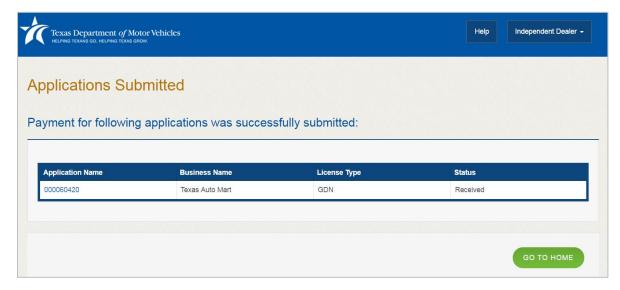
- 8. Click the **Submit Payment** button.
- 9. After the *Please Wait* popup closes, be sure the **Payment Status** on the *Payment Summary* page displays as **Payment Successful**.







- 10. Click the **NEXT** button.
- 11. On the Applications Submitted page, click the GO TO HOME button.







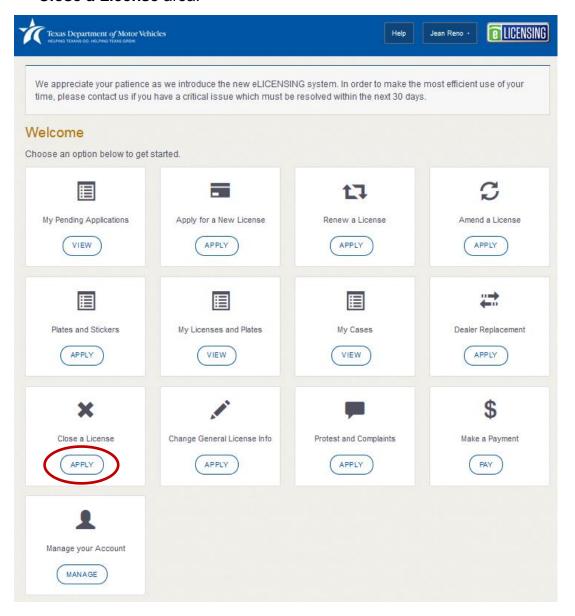
12 Closing a License

You can apply to close a license for various reasons. You can close it voluntarily, for example if it is no longer needed or you are relocating outside of the city in which the dealership was opened. You can close it if the motor vehicle surety bond is cancelled or if you file for bankruptcy.

There is no fee to close a license.

To close your license:

1. After logging in and displaying the *Welcome* page, click the **APPLY** button on the **Close a License** area.







- 2. On the *Organizations* page, select your organization from the dropdown and click the **SAVE AND NEXT** button.
- 3. On the *Licenses* page, select the license to close and click the **SAVE AND NEXT** button.
- 4. On the *Contact Information* page, confirm the information is correct and click the **SAVE AND NEXT** button.
- 5. On the *License Informatio*n page, confirm the information is correct and click the **SAVE AND NEXT** button.
- 6. On the Closure Explanation page:
 - a. For **Reason**, select the appropriate option button.
 - b. For **Effective Date**, type in the appropriate date.
 - c. Click the SAVE AND NEXT button.
- 7. On the Attachments page:
 - a. Locate and upload the statement about your closure.
 - b. Click the SAVE AND NEXT button.
- 8. On the Application Summary page, click the SAVE AND NEXT button

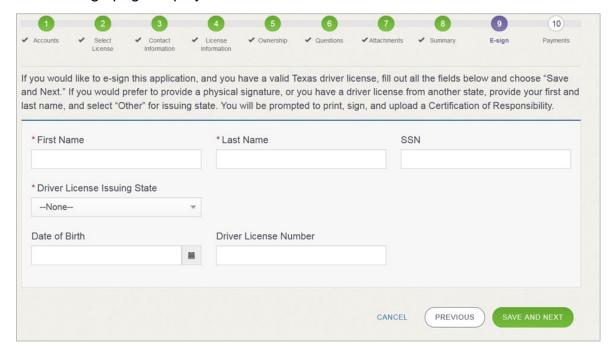




12.1.1 Signing with a Valid Texas Driver License

If you have a valid Texas driver license, you can electronically sign the application, which includes a Certificate of Responsibility that you must agree to.

1. On the eSign page displayed:



- a. For **First Name**, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.

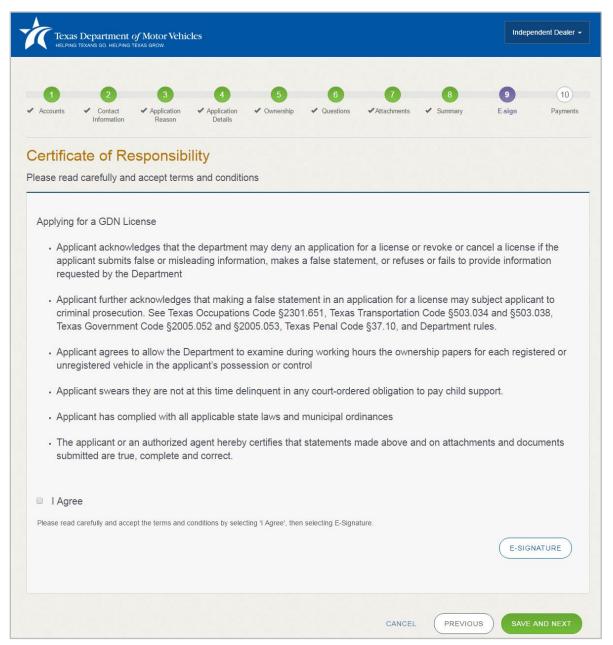
Note: If you do not have a valid Texas driver license or prefer to manually sign a printed version of the certificate of Responsibility, skip to section b.f.12.1.2.

- c. For **SSN**, type in the numbers and dashes of your social security number.
- d. From the **Driver License Issuing State** dropdown, select the appropriate option.
- e. For Date of Birth, type in the mm/dd/yyyy that appears on your driver license
- f. For **Driver License Number**, type in the string of number and letters.
- g. If the **Audit Number** field displays, type in the string of numbers that display on the side of your license (or along the bottom).
- h. Click the **SAVE AND NEXT** button.





2. On the Certificate of Responsibility page:



- a. Carefully read the terms and conditions for the license.
- b. Click the I Agree option button.
- c. Click the E-SIGNATURE button.
- 3. On the *p*opup:
 - a. Scroll down to the **Sign Here** field and type in your full legal name.







- b. Scroll back up to the top of the popup and click the **Finish & Submit Electronically** button.
- 4. On the *Thank You* page of the popup, click the **CLOSE** button.



5. Back on the Certificate of Responsibility page, click the SUBMIT button.

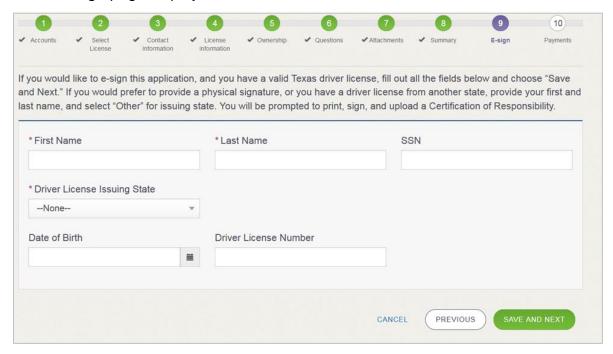
12.1.2 Signing without a Valid Texas Driver License

If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certificate of Responsibility that you must agree to and manually sign. Then you must scan the file and upload it.





1. On the eSign page displayed:

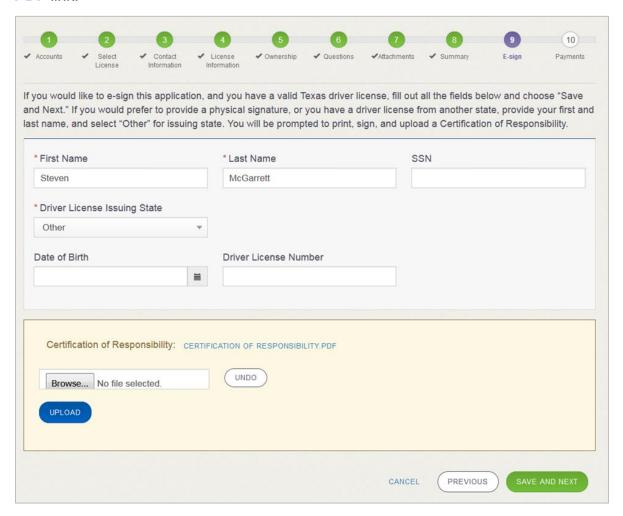


- a. For **First Name**, type it in exactly as it displays on your driver license or official identification.
- b. For **Last Name**, type it in exactly as it displays on your driver license or official identification.
- c. For Driver License Issuing State select "Other".
- d. The screen automatically changes to allow for print, sign, and upload of paper certification.





Scroll to the bottom of the page and click the CERTIFICATE OF RESPONSIBILITY PDF link.

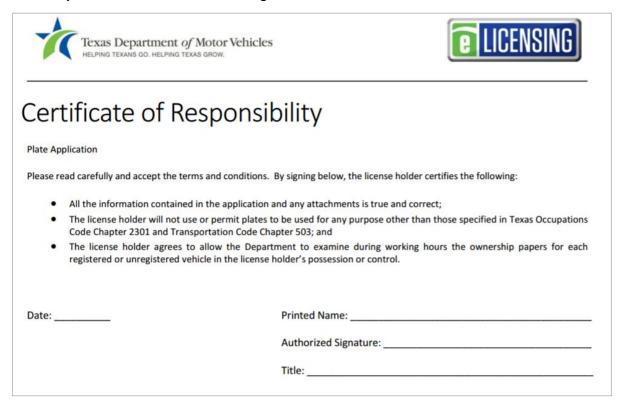


a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.

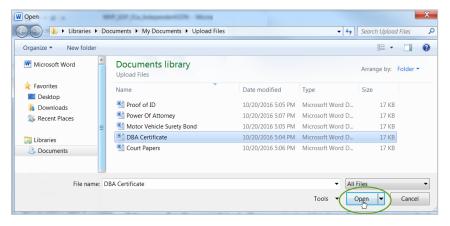




3. Carefully read the document and sign and date it.



- 4. To upload and attach the signed document to this plate application:
 - Scan the document to a file and save it to your local computer (or a shared network resource).
 - b. Back on the eLICENSING page, click the **BROWSE** button.
 - c. In the *Open* Windows dialog, navigate to the file (on the computer or a shared network resource), select it and then click the **Open** button.



d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click the **UPLOAD** button.







Note: The name of the file displays to the far right of the uploaded file field. To upload a different file, you can click the **UNDO** button or the red trash can.

- e. Click the **SUBMIT** button.
- 5. On the Application Closure Submitted page, click the CLOSE button.

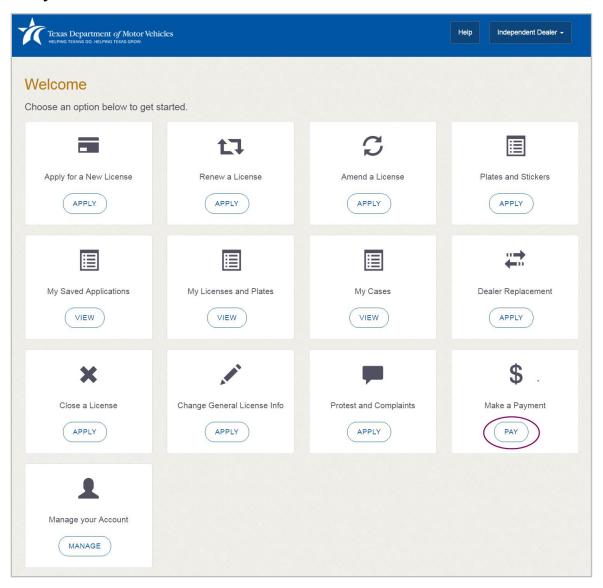




13 Making Payments

You can make payments separately from within a new license application or renewal and if you have other fees and penalties issued to your organization.

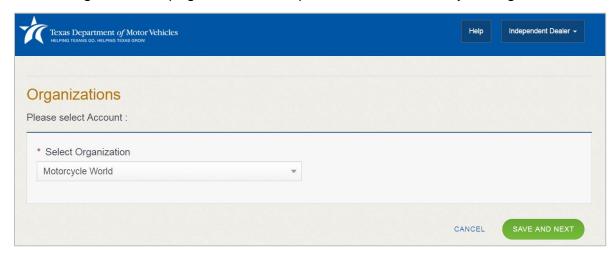
1. After logging in and displaying the *Welcome* page, click the **PAY** button on the **Make** a **Payment** area.



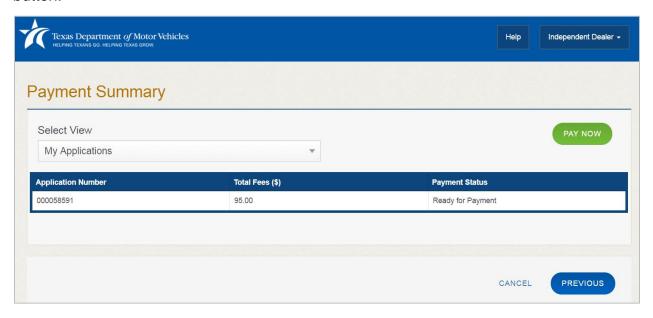




2. On the Organizations page, click the drop-down list and select your organization.



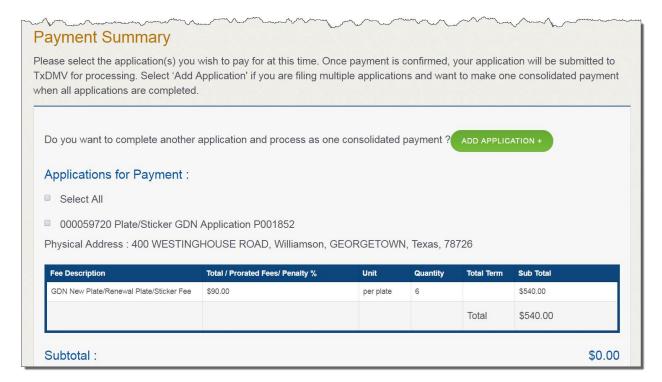
3. On the Payment Summary page, click the appropriate item and click the **PAY NOW** button.



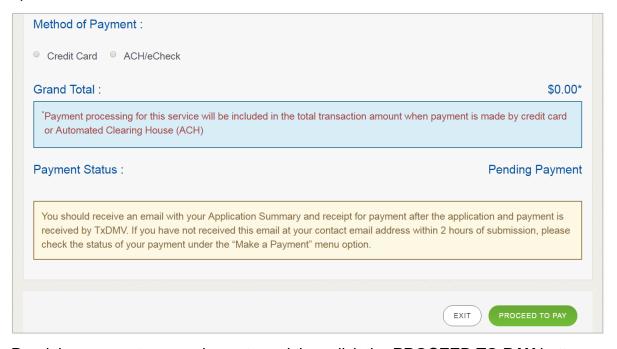




4. On the top portion of the *Payment Summary* page, click the option button of the item or click **Select All** (if multiple items display).



5. On the bottom portion of this page, for **Method of Payment**, select the appropriate option button.

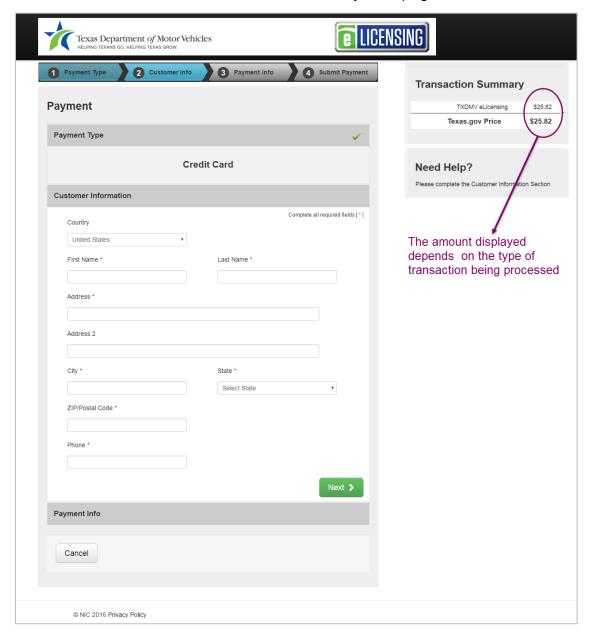


6. Read the payment processing note and then click the **PROCEED TO PAY** button.





7. In the **Customer Information** section on the *Payment* page:

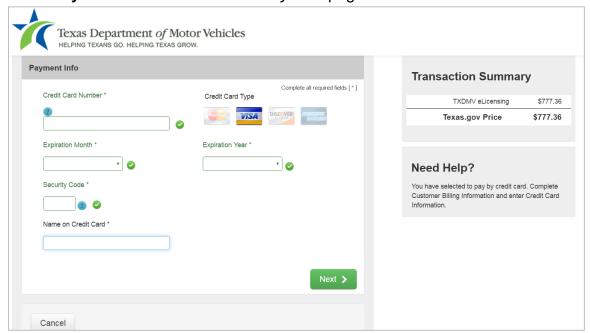


- a. For **First Name**, type in your first name as it appears on the credit card used.
- b. For **Last Name**, type in your last name as it appears on the credit card used.
- c. For **Address**, type in the street number and name of the street used to bill the credit being used.
- d. For **Address 2**, type in additional information (like the suite or building number).
- e. For City, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown list.





- g. For ZIP/Postal Code, type in the five number string representing the postal ZIP Code (or, the nine numbers of the extended code).
- h. For **Phone**, type in the telephone associated with the credit card holder.
- i. Click the Next button.
- 8. In the **Payment Info** section on the *Payment* page:

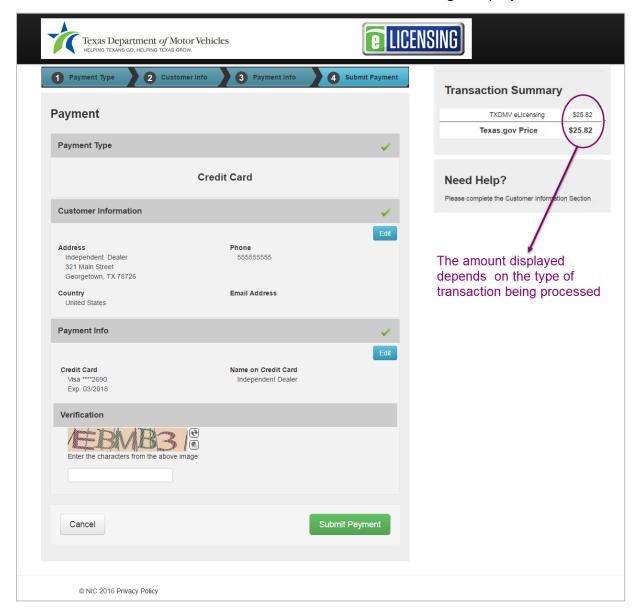


- a. For Credit Card Number, type in the string of numbers from the credit card.
- b. For **Expiration Month**, select the appropriate month from the drop-down.
- c. For **Expiration Year**, select the appropriate year from the drop-down.
- d. For **Security Code**, type in the number to the left of the signature line on the back of the card.
- e. For **Name**, type in the name as it appears on the credit card.
- f. Click the Next button.





9. In the **Verification** section, enter the characters from the image displayed.

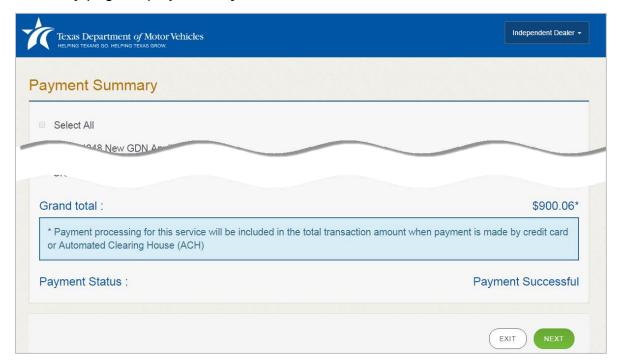


10. Click the **Submit Payment** button.





11. After the *Please Wait* popup closes, be sure the **Payment Status** on the *Payment Summary* page displays as **Payment Successful**.



- 12. Click the **NEXT** button.
- 13. On the Applications Submitted page, click the GO TO HOME button.

